



Part-Time Game Day Employment

Position Descriptions

Concessions:

Multiple job opportunities are available in the concessions department ranging from cooks, cashiers, food handlers, food deliverers, waitstaff, bartenders, vendors and more. Concessions crew members are expected to have strong customer service skills, be able to communicate well with others, work in a fast-paced environment, use a point-of-sale system/cash register, securely handle cash/credit card transactions, and have the ability to stand for long periods of time. Expected hours: 3-6 per game

Fan Services Attendant:

The Fan Services Attendant is a central clearing house for all guest questions, complaints and information. The attendant will take any requests, complaints or questions and either handle them directly or direct the fan to the appropriate staff member for resolution. The Fan Services Attendant also takes all special announcements and contest entry forms, distributes prizes to contest winners and more. Expected hours: 5-6 per game

Gate Security/Bag Check:

Gate Security members enforce the rules and policies of event entry, ensuring fans enter Journey Bank Ballpark in an efficient and orderly fashion. Gate Security is responsible for ensuring fans adhere to the Clear Bag policy and conduct bag checks as warranted. Security will ensure fans are not bringing any prohibited items into the ballpark, such as food, drink, etc. Security members will observe fan conduct and provide de-escalation tactics when addressing concerns during events. Gate Security maintains a presence at the main entrance throughout the game. Gate Security members must be able to stand for long periods of time. Expected hours: 2-6 per game

Grounds Crew:

Grounds Crew members work a combination of daytime and in-game hours. Members are expected to be hard workers, be able to work outside for long durations and in varying weather conditions, and lift up to 50 pounds. Members may be trained to use specialized equipment and must work well as a team. Expected hours: 20+ per week

Park Cleaners:

Park Cleaners primarily work morning hours on both game days and some non-game days. Members are expected to do light lifting and should be able to move easily up and down stairs, and handle some power equipment such as pressure washers, blowers, etc. Expected hours: 20-25 per week

Promo Crew/Customer Service:

Promo Crew/Customer Service members assist in carrying our nightly promotions at Journey Bank Ballpark. Members should be outgoing and have a willingness to have fun when working with the public. Promo Crew/Customer Service members must be able to stand for long periods of time. Some positions will require the ability to handle cash transactions with fans. Expected hours: 4-6 per game

Ushers:

Ushers assist fans in locating their seat location, wiping down seats, and answering fan questions about the team and facility. Ushers also assist in keeping the ballpark a clean and family friendly environment and work with management to resolve any situations that require attention. Ushers are expected to be friendly and have excellent customer service skills. Ushers must be able to stand for long periods of time. Expected hours: 3-6 per game