



## Part-Time Game Day Employment

### ***Position Descriptions***

#### **50/50 Sellers:**

Sellers roam the stadium seating areas of Journey Bank Ballpark pre-game and during the game selling 50/50 tickets. Sellers are expected to be high energy and motivated. Sellers must be able to approach fans and explain the 50/50 raffle program, accurately handle the sale and distribution of tickets, and must be at least 18 years of age or older. Expected hours: 2-3 per game

#### **Camera Operators:**

Camera Operators help bring the fan experience to the big screen at Journey Bank Ballpark by filming game action and promotions during the course of the night using wireless located around the ballpark. Cameras are carried around the ballpark using a shoulder mount. Operators should be comfortable using a professional grade HD video camera and associated equipment weighing around 15 pounds. Camera operators must be able to stand for long periods of time. Expected hours: 5-6 per game

#### **Concessions:**

Multiple job opportunities are available in the concessions department ranging from cooks, cashiers, food handlers, food deliverers, waitstaff, bartenders, vendors and more. Concessions crew members are expected to have strong customer service skills, be able to communicate well with others, work in a fast-paced environment, use a point-of-sale system/cash register, securely handle cash/credit card transactions, and have the ability to stand for long periods of time. Expected hours: 3-6 per game

#### **Fan Services Attendant:**

The Fan Services Attendant is a central clearing house for all guest questions, complaints and information. The attendant will take any requests, complaints or questions and either handle them directly or direct the fan to the appropriate staff member for resolution. The Fan Services Attendant also takes all special announcements and contest entry forms, distributes prizes to contest winners and more. Expected hours: 5-6 per game

#### **Game Day Interns:**

Game Day Interns assist in a variety of capacities at home games. Excellent for college students majoring in Sport Management or those looking to learn more about working in sports. Game Day Interns should have a happy, pleasant demeanor and enjoy working with the public. You must be available to work a minimum of 33 of 41 home games & up to 3 work days prior to the start of the season on mutually agreeable dates (9am-5pm). Game Day Interns are assigned to rotate in several different positions from game to game including; promo crew, mascot operations, tarp crew, customer service etc. ***This is an unpaid position for college students needing to earn college credits.*** Expected hours: 6-7 per game

#### **Gate Security/Bag Check:**

Gate Security members enforce the rules and policies of event entry, ensuring fans enter Journey Bank Ballpark in an efficient and orderly fashion. Gate Security is responsible for ensuring fans adhere to the Clear Bag policy and conduct bag checks as warranted. Security will ensure fans are not bringing any prohibited items into the ballpark, such as food, drink, etc. Security members will observe fan conduct and provide de-escalation tactics when addressing concerns during events. Gate Security maintains a presence at the main entrance throughout the game. Gate Security members must be able to stand for long periods of time. Expected hours: 2-6 per game

**Line Score Operator:**

The Line Score Operator will work in the press box operating the control box that displays Balls, Strikes, Outs, Hits, Runs, and Errors to the videoboard. The operator must have a knowledge of umpire signals and a limited knowledge of baseball scoring, and be able to take direction from the Official Scorer to ensure all correct information is properly displayed on the videoboard for both teams and fans. Expected hours: 3-6 per game

**Park Cleaners:**

Park Cleaning crew members primarily work morning hours on both game days and some non-game days. Members are expected to do light lifting and should be able to move easily up and down stairs, and handle some power equipment such as pressure washers, blowers, etc. Expected hours: 20-25 per week

**Ticket Takers:**

Ticket takers will greet fans as they enter Journey Bank Ballpark and ensure all fans have a valid ticket. Ticket takers may also aid in the distribution of promotional items and bag checks. Ticket takers are expected to enforce all entry and re-entry rules, and rules that prohibit certain items from being brought into the ballpark. Ticket takers must be able to stand for long periods of time. Expected hours: 2-5 per game

**Ushers:**

Ushers assist fans in locating their seat location, wiping down seats, and answering fan questions about the team and facility. Ushers also assist in keeping the ballpark a clean and family friendly environment and work with management to resolve any situations that require attention. Ushers are expected to be friendly and have excellent customer service skills. Expected hours: 3-6 per game