



SEASON TICKET HOLDERS

Mar 2, 2020

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Ticket Management Now Available

Good afternoon from Progressive Field,

With less than one month until Opening Day, we want to let you know that your 2020 Cleveland Indians Season Tickets are now available to manage through the MLB Ballpark app and your My Indians Tickets account at www.Indians.com/MyTickets.

With the [MLB Ballpark app](#), you can enjoy these easy, convenient features when managing your tickets:

- **No need to print tickets.** Your phone is your ticket! When you bring your phone with you to the game, you already have your tickets in hand. Manage them through the app by logging in with your verified MLB.com account.
- **Check-in** and unlock offers as well as earn Tribe Rewards points.
- **Live Chat with Fan Services.** Instantly connect with a Fan Services Representative about any topic.
- Plus, purchase additional tickets conveniently **through the MLB Ballpark app for seamless ticket management.**

You can also print, forward, exchange and recall your tickets at any time by visiting www.Indians.com/MyTickets and logging into your account.

As a valued Season Ticket Holder, you have the ability to exchange tickets to games you can't attend for tickets to a future game. To exchange your tickets, simply log in to your My Tickets account on a desktop or laptop computer and follow the steps and instructions provided [here](#). For an extensive ticket exchange FAQ and more helpful hints to get you through the process, feel free to click [here](#).

If you need assistance or have any questions about accessing your MLB Ballpark app or My Indians Tickets account, please do not hesitate to reach out.

Go Tribe!

Season Ticket Service Team
216-420-HITS

[My Tickets Account](#)