

## Inscriptions & Engraving

### Can I put a personal image, graphic or symbol on my brick?

No, only numbers, letters and/or punctuation marks found on a standard keyboard are permitted. Inscriptions that include phone numbers, social media accounts, websites, and/or manifestos are not permitted. Discriminatory, political, offensive, or inappropriate messages as determined by the Reds Hall of Fame and Museum will not be approved. References to other MLB teams or players will not be accepted. Should any message be deemed unsuitable, you will be contacted and allowed to submit an alternate inscription.

### Can I have lower case letters on my brick?

All lettering will be in upper case to match all currently installed bricks.

### Does my message automatically get centered on my brick?

Yes, messages for all brick sizes will be centered.

### How many characters fit on each line of a brick?

Each line of text can be engraved with up to sixteen (16) characters per line. Blank spaces and punctuation marks count as a character.

### How many lines of text can I have on a brick?

- 4" x 8" brick option - (1-3) one to three lines of text
- 8" x 8" brick option - (1-6) one to six lines of text
- 8" x 8" logo brick option - Logo plus (1-4) one to four lines of text

### Can I change my inscription if I change my mind?

Changes may be made to your order within 3 business days after the close of sales for your installation (Fall or Spring). After that date brick orders begin production and changes will not be allowed.

## Order & Payment

### Why can't I place an International Order online?

Complimentary keepsake replicas include free shipping within the 48 Contiguous United States, however outside of the contiguous states, additional freight and information must be collected. Individuals living outside the US may call 1-513-765-7923 Monday through Friday 10 a.m. – 5 p.m. Eastern Time and a customer service representative will be happy to assist you.

### When does my credit card get charged?

Online orders and phone orders are charged immediately.

**When can I expect confirmation of my order?**

A payment receipt will be generated the same day for web or phone orders. Upon payment authorization, online orders will be processed and all inscriptions will be submitted to the Atlanta Braves Foundation for their approval. Phone orders will receive an additional email within 5-7 business days to confirm inscription details. Once your inscription has been approved, a Keepsake Certificate acknowledging the brick will be sent within 2-3 weeks. Always check your spam or junk folder if this is your first time ordering with us. At any time, you can call the Reds Hall of Fame Box Office at 513-765-7923 with any questions.

**Is there a discount for special groups?**

Not at this time, however the Cincinnati Reds and the Reds Hall of Fame reserve the right to offer special promotions throughout the course of the program at their discretion.

**Is there sales tax?**

Yes, a Hamilton County sales tax of 7.8% applies to all phone orders. Online orders will be charged applicable sales taxes based on the location of the customer.

**Is my purchase tax deductible?**

The purchase is not tax deductible.

**Location and Installation****When will the brick I ordered be installed?**

Bricks that are ordered between January and August will be part of our Fall Installation which takes place in early November. Bricks ordered September through December are part of the Spring Installation which occurs in early March.

**How many bricks are available?**

A limited number of engraved bricks are available for installation in the Hall of Fame Breezeway at Great American Ball Park and will be sold on a first-come, first-served basis.

**Can I choose where my brick is placed?**

All bricks will be installed at the discretion of the Reds Hall of Fame within the Hall of Fame Breezeway at Great American Ball Park. Requests can be submitted but not guaranteed.

**How will I know where my brick is?**

Once the bricks have been installed, a locator map will be provided to help you find your personalized brick within the Hall of Fame Breezeway.

### **Where are the bricks being installed?**

The Hall of Fame Breezeway is located between the Reds Hall of Fame and Museum and the Reds Team Shop, the same area where the Johnny Bench Statue is located.

## **Replicas**

### **Do I receive a replica of the brick that will be installed?**

Yes, each brick order includes ONE replica brick that will be sent to the purchaser or their designee.

### **What is the replica made of?**

Replicas are made of the same material and engraved identical to your installed legacy brick and feature a commemorative plate installed at the top of the brick recognizing it's installation at Great American Ball Park. Colors may vary slightly between batch runs.

### **Can a Replica be shipped to a different address?**

Yes, with the exception of P.O. boxes or APO's.

### **Can additional replicas be purchased**

Customers can buy additional replicas of their brick. Pricing for extra replica bricks is:

- 4" x 8" brick option - \$90 (plus tax) each
- 8" x 8" brick option - \$145 (plus tax) each
- 8" x 8" logo brick option - \$165 (plus tax) each

*All prices includes shipping and handling.*

### **Can I order additional replicas after I have placed my order?**

Yes, please call the Reds Hall of Fame Box Office at 513-765-7923 to place your order over the phone with a customer service representative. Post purchase replicas cannot be purchased online as they are tied to the original brick purchase.

### **How long does it take to get my replica?**

If your brick order is linked to the Fall Installation, your replica brick will be manufactured along with the brick to be installed and shipped in early November. Brick orders linked to the Spring Installation will be manufactured and shipped in early March. Email confirmations will be sent to each customer when they are sent.