

# Transfer Tickets

With ticket transfer, you can digitally send tickets and parking passes to friends, family, and colleagues. If the person to whom you transferred a ticket can't attend an event, then you are able to recall the ticket and keep it for yourself, or transfer to another person.

- To transfer tickets, first select "Forward Tickets" from the 'Ticket Action' dropdown menu. With an event, order, or seat expanded, use checkmarks to select the seat(s) you want to transfer.
- If you already have friends assigned to your account, then they will appear in the "Your Friends" box. To transfer tickets to a new friend, click **New Friend**, fill out the required information, and then click **Save Changes**.
- Select a friend to whom you want to transfer the ticket(s). The number of tickets for your friend will change to the number of transferred tickets, and the tickets in your inventory will change from "Active Tickets" to your friend's name.
- You can select other seats to transfer to the same or different friend, or, if you are done, click **Continue**.

The screenshot displays the 'My Ticket Inventory' web interface. At the top, there are navigation buttons: 'My Ticket Inventory', 'To Do List', 'My Account', 'My History', and 'Log Out'. Below this is a header for 'My Ticket Inventory (Account: dcox@camelbackranchbaseball.com [20114336])' with a 'Help and Information' link. A blue banner reads 'CBR Test Account: Manage your ticket inventory'. Below that, a welcome message says 'Welcome to My Camelback Ranch Tickets, your online ticket manager' with an 'Open' link. The 'Ticket Action' dropdown is set to 'Forward Tickets'. The main content is split into two columns. The left column, 'Events and Seats: Forward Tickets', shows a table with columns for 'Event', 'Seat', and 'Order'. It includes filters for 'February 2019', 'All Opponents', and 'All Days/Time', and a 'Show Actionable Only' checkbox. The table lists three events: 'Dodgers at White Sox' (Saturday, 2/23/19 @ 1:05PM MST, 0 seats), 'Royals at White Sox' (Tuesday, 2/26/19 @ 1:05PM MST, 2 seats), and 'Rockies at Dodgers' (Thursday, 2/28/19 @ 1:05PM MST, 0 seats). Under the 'Royals at White Sox' event, two seats are listed: 'GA | Row GA | Seat 411' and 'GA | Row GA | Seat 412', both with a 'CBR' status and a red star icon. A 'Select All' checkbox is checked. The right column, 'Your Friends', has a 'Filter' input field and a 'New Friend' button. It shows a friend profile for 'CBR - 20137663' with email 'tickets@camelbackranchbaseball.com' and '#Tickets: 2'.

- On the *Review: Forward Tickets* screen, add a message to your friend if desired, review the ticket information for accuracy, and then click **Forward Tickets**.

### Review: Forward Tickets

**Total: 1 Event(s) | 2 Seat(s) | 1 Friend(s)**

**Note to your friend(s):**

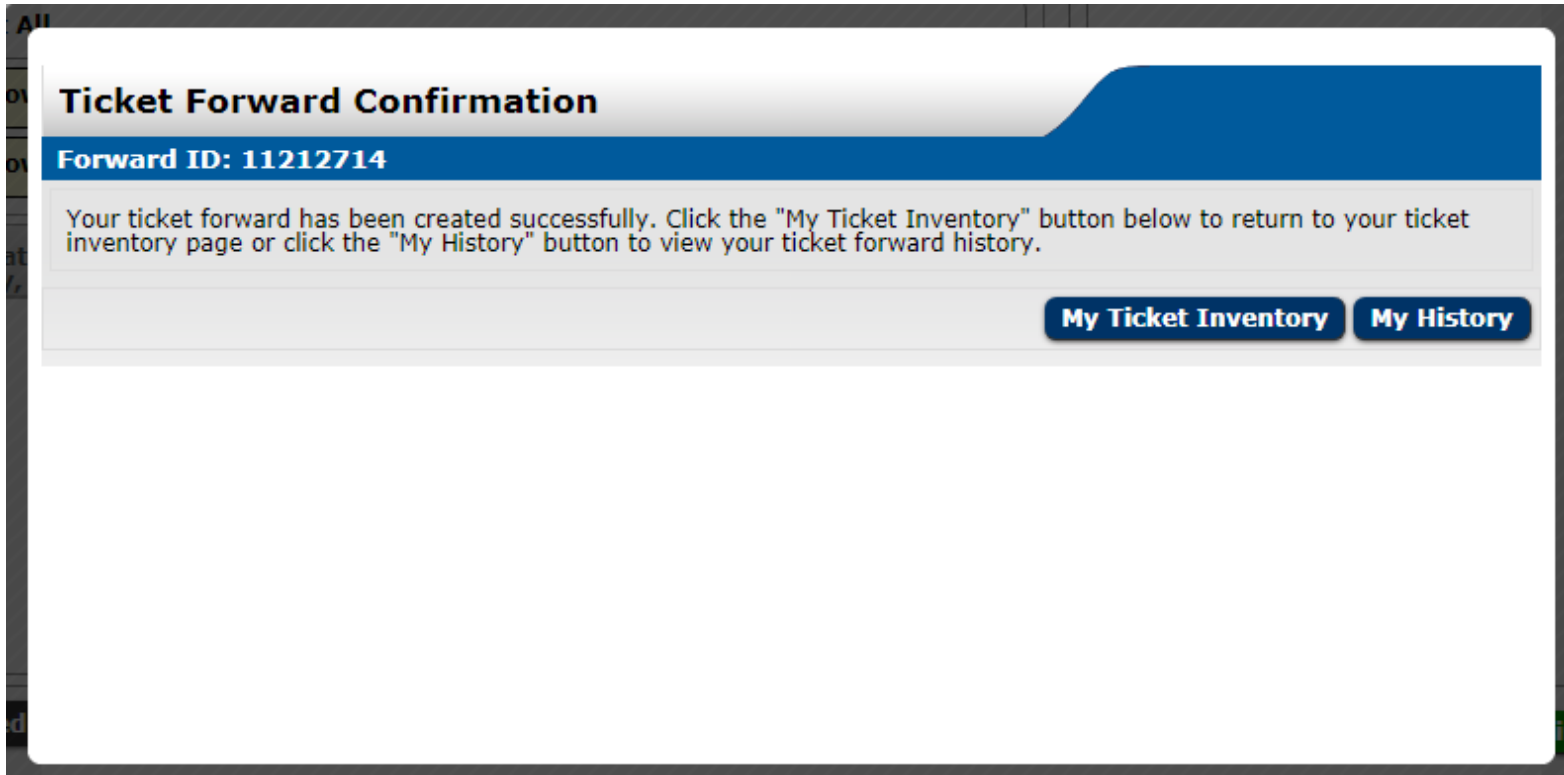
**Ticket Forward Completion**  
 Please review your ticket forward assignments below. You can add notes for your friend(s) in the text box to the left. You can also remove individual tickets being forwarded by clicking on the red X remove button. When you are done with your review, click on the "Forward Tickets" button to complete the ticket forward.

CBR - tickets@camelbackranchbaseball.com				
Event	Section	Row	Seat	Remove
Royals at White Sox Tuesday, 2/26/19 @ 1:05PM MST	GA	GA	411	✘
Royals at White Sox Tuesday, 2/26/19 @ 1:05PM MST	GA	GA	412	✘

Forward Tickets

Close


- Once the transfer is complete, you will receive a confirmation pop-up. Click **My Ticket Inventory** to return to your ticket inventory, or click **My History** to review your transaction history, which will now show the transfer that you just completed. You will also receive a confirmation email letting you know that your tickets were transferred. The recipient of the tickets will receive an email with links and instructions for accessing the tickets.



If you have questions or need assistance using any of the My Camelback Ranch Account features, please call the Camelback Ranch Ticket Office at (623) 302-5099.

# Receiving Transferred Tickets

When someone transfers tickets to you from their My Camelback Ranch account, you will receive an email notifying you that tickets have been transferred to you. Beneath this ticket information will be links enabling you to access the tickets, return the tickets, or send a thank you message.



The following is a summary of the tickets that have been forwarded to you:

Dodgers at White Sox  
Saturday, March 17, 2018 1:05PM

Section	Row	Seat
LAWN	GA	429

Message from Bryan Moore:  
Enjoy the game!

Using your desktop or mobile device, click on the My Camelback Ranch Tickets link below to access your tickets. For existing My Camelback Ranch Tickets account holders the link below will take you to the My Camelback Ranch Tickets login page and you can login using your username/password for patron 20110773. If you are a new account holder the link below will prompt you to enter your account information to complete your account creation.

[Click Here](#) to access your forwarded tickets.

Click [Return Tickets](#) to return the forwarded tickets to Bryan Moore.

Click [Send Thank You](#) to send a thank you message to Bryan Moore for these tickets.

Thank you,  
Camelback Ranch

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# Recalling Tickets

Active tickets that have been transferred may be recalled unless the tickets have been scanned, are on offer, or have been resold.

- To recall tickets, first select the "My History" tab at the top of the page. The "Forwards" tab displays a list of transfers that you have created. Click the 'Forward ID' hyperlink corresponding to the tickets you want to recall to display details of the transfers.

The screenshot shows a web interface for 'My History' with a navigation bar at the top containing 'My Ticket Inventory', 'To Do List', 'My Account', 'My History', and 'Log Out'. Below the navigation bar, the page title is 'My History (Account: dcox@camelbackranchbaseball.com [20114336])' and there is a 'Help and Information' link. The main content area is titled 'CBR Test Account: Transaction History' and has three tabs: 'Forwards', 'StubHub Offers', and 'Paid Renewals'. The 'Forwards' tab is active. Below the tabs, there is a section for 'Forwarded Tickets' with a description: 'Forwarded Tickets: These are the ticket forwards you have created. Click the event date column header to sort the tickets by event date or forward id. You can also search these forwards by event date, using the search criteria and search button. The Advanced Search allows you to search by Forward date and Forward ID.' Below this text is a search form with 'Event Date' and 'Friend' dropdown menus, 'To' and 'From' input fields, and 'Search' and 'Advanced Search' buttons. Below the search form is a table titled 'Forwarded Tickets' with columns: 'Forward ID', 'Event Date', 'Event', and 'Transaction Date/Time'. The table contains two rows of data. Below the table is an 'Icon Legend' section with a calendar icon and the text 'Multiple Events'.

My Ticket Inventory To Do List My Account My History Log Out

My History (Account: dcox@camelbackranchbaseball.com [20114336]) Help and Information

CBR Test Account: Transaction History

Forwards StubHub Offers Paid Renewals

**Forwarded Tickets:** These are the ticket forwards you have created.  
Click the event date column header to sort the tickets by event date or forward id. You can also search these forwards by event date, using the search criteria and search button. The Advanced Search allows you to search by Forward date and Forward ID.

Event Date To Friend Any Friend Search Advanced Search Reset

Forward ID	Event Date	Event	Transaction Date/Time
<a href="#">11212714</a>	Tue Feb 26 1:05PM	Royals at White Sox	Mon. Nov 12, 2018 12:31 PM MST
<a href="#">9091370</a>	Wed Feb 28 1:05PM	Rangers at White Sox	Tue. Jan 16, 2018 09:11 AM MST

Icon Legend  
Multiple Events

- Select the ticket(s) to recall, and then click **Recall Tickets**.

**Forward Details**  
Details for Forward ID: 11212714

Royals at White Sox - Tuesday, February 26, 2019 1:05PM

Select All	Section	Row	Seat	Friend	Email Address	Status
<input checked="" type="checkbox"/>	GA	GA	411	CBR	tickets@camelbackranchbaseball.com	Forwarded
<input checked="" type="checkbox"/>	GA	GA	412	CBR	tickets@camelbackranchbaseball.com	Forwarded

**Recall Tickets** **Close**

- On the *Recall Tickets* screen, add a message to your friend if desired, and click **Recall Tickets** to complete the action.

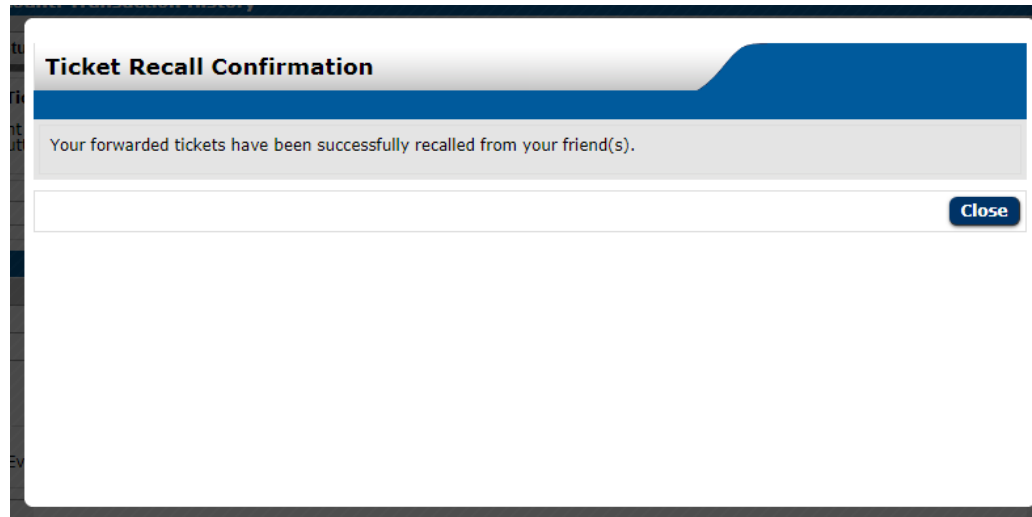
**Recall Tickets**

The selected ticket(s) will no longer be forwarded to the original friend upon clicking the "Recall Tickets" button. You can enter comments that will be sent to your friend in the email that notifies them their tickets have been recalled. You will receive a recall ticket confirmation that the recall action was successful.

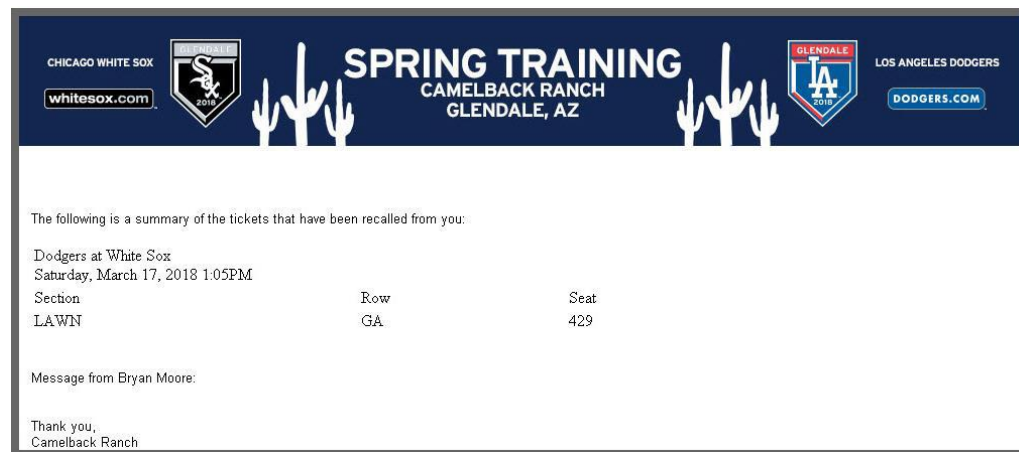
**Comments**

**Recall Tickets** **Close**

- Once the recall is complete, you will receive a confirmation pop-up. Click **Close** to return to your transaction history. You will also receive a confirmation email letting you know that your tickets were recalled.



- The current recipient of the tickets will receive an email notification that the tickets have been recalled.



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