



SEASON TICKET HOLDERS

Mar 18, 2020

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Cleveland Indians Season Ticket Update

We wanted to reach out regarding monthly payments on your 2020 Season Ticket Plan. As of now, Major League Baseball is planning to play a full season of games which is why your March payment was processed.

We **will not charge** your April payment unless MLB provides guidance at that time that we plan to play a full season of games. We are in contact with the league office daily to discuss the 2020 schedule. As soon as we learn a game is cancelled and not rescheduled by MLB, we will offer fan-friendly value options to Season Ticket Holders to either exchange cancelled games or receive a refund. As soon as we have clarity from the league on any games being cancelled, we will immediately enact our exchange and refund options.

We apologize for any confusion this may have caused. We appreciate your patience and understanding as we work through these unprecedented and challenging times.

Thank you for being a part of Our Tribe.

Sincerely,

Cleveland Indians

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