



SEASON TICKET HOLDERS

Mar 16, 2020

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Cleveland Indians Season Ticket Update

The safety of our community, fans and our employees is of the utmost importance to us. As a follow-up to the Commissioner's decision to delay to the 2020 MLB regular season by at least two weeks, we wanted to provide an update as to what that will look like for our Season Ticket Holders.

As of today, March 16 at 9 A.M., our Front Offices are closed and our Season Ticket Service Team will be working remotely. We will still be available to answer any questions you might have during regular business hours.

As the situation continues to evolve, we want to ensure that any actions you take on your tickets will reflect the most accurate information, game times, dates, etc. Until we can provide that clarity, we have suspended all ticket management actions, including forwarding tickets, exchanging tickets and posting tickets to StubHub. As soon as we are able, we will provide further details regarding the start of our season and reopen ticket management.

Additionally, if you are on a current payment plan, your March installment will be processed as scheduled in preparation for the season to start after the delay.

Thank you for your understanding as we navigate these unprecedented circumstances.

If you have any questions, please do not hesitate to reach out to your Season Ticket service representative.

Thank you for your support and Go Tribe!

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