



CAROLINA MUDCATS BASEBALL CLUB
1501 NC 39 Hwy, Zebulon, NC 27597
p: (919) 269-2287 • f: (919) 269-4910
carolinamudcats.com

Position Description

Usher

Summary

An Usher acts as the host to all guests during their visit to Five County Stadium. Each usher will be assigned a specific seating section in Five County Stadium and is responsible for making sure guests are seated in their correct location. It is important that each Usher try to anticipate guests' problems and never avoid or ignore problems. Ushers arrive two (2) hours before game time and end times vary based on need.

Essential Duties and Responsibilities include the following:

Helping fans locate their proper seating section and answer and questions they might have. Wipe down seats before every game and after rain delays. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Other duties may be assigned.

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Must be able to stand for long periods of time and have excellent communication skills, must report to work one hour prior to game time, must be able to work for as long as your services are needed on any given gameday, must be able to work in inclement weather.

Language Skills

Ability to read and comprehend simple instructions, short correspondence, and memos. Ability to write simple correspondence. Ability to effectively present information in one-on-one and small group situations to fans, and other employees of the organization.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this Job, the employee is frequently required to use hands to finger, handle, or feel and talk or hear. The employee is frequently required to reach with hands and arms. The employee is frequently required to stand; walk; sit and stoop, kneel, crouch, or crawl. The employee must frequently lift and /or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision and ability to adjust focus.

Work Environment

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this Job, the employee is regularly exposed to outside weather conditions, which may include heat, cold and various forms of precipitation. The employee is occasionally exposed to moving mechanical parts. The noise level in the work environment is usually moderate.

Work Hours

Hours vary according to the game and event schedule.



Class A Affiliate of the Milwaukee Brewers