

1501 NC 39 Hwy, Zebulon, NC 27597 p: (919) 269-2287 • f: (919) 269-4910 carolinamudcats.com

Position Description

Concessions Stand Leader

Summary

Responsible for running the operations of a specific concession stand and/or kiosk. Lead personnel assigned to that stand as well as the operations of the stand/kiosk. Ensure that the inventory is maintained according to management guidelines. Ensure that management and alcohol guidelines are followed.

Assist in providing exceptional customer service to the guests. Assist with training and team building. Perform duties as necessary to accomplish delivery of concessions menu. Will take orders, accept money and make change for guest at the concession stand. Follows cash handling procedures at all times. Work well with others including volunteers, co-workers, subordinates and guests.

Qualifications

Must be at least 21 years old. Requires experience in food service management and/or supervisory experience and experience with handling money.

Other job requirements are but not limited to the ability to lift up to 35 lbs; ability to walk, reach, stand, bend and stoop for long periods of time; climb stairs as needed. Must be able to read and write English. Must have good basic math skills and be familiar with the operation of computers. Must have good communication skills.

- Must be able to work in mentally and physically demanding environment
- Must be able to work flexible work schedule including nights, weekends, and holidays.
- Must be able to report to work by 5:00 PM on weekdays, 3:00pm on Saturdays and 11:00am on Sundays.

Work Hours

* Hours vary according to the game and event schedule *

Must pass a background check.

We are an equal opportunity employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability status, protected veteran status, or any other characteristic protected by law.