



# TICKETMASTER ACCOUNT MANAGER GUIDE

## TO BEGIN...

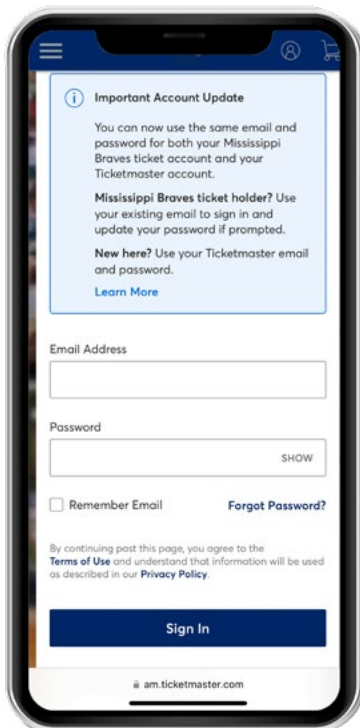
On your mobile device visit: [mississippibraves.com](https://mississippibraves.com)

*\*Note: Please visit the teams website and not ticketmaster.com or Ticketmaster App for your tickets.*

### 1. Select “Account Manager.” Sign In.

*\* Can be located in the top left portion of your screen on mississippibraves.com*

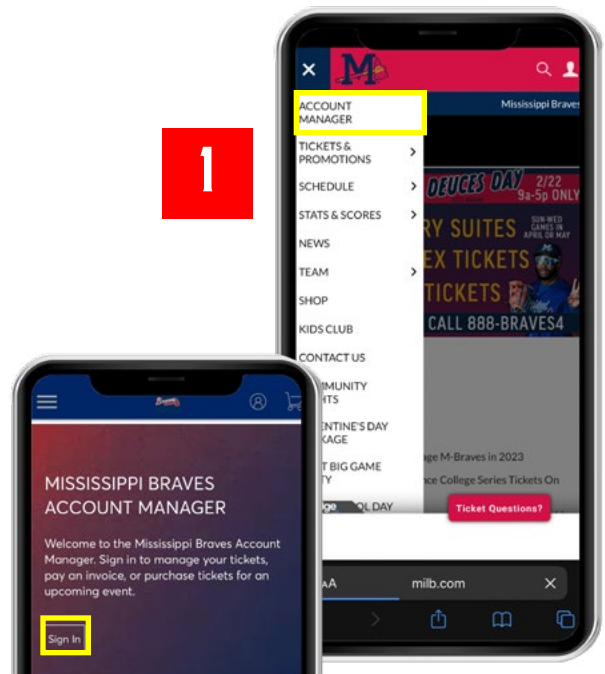
1

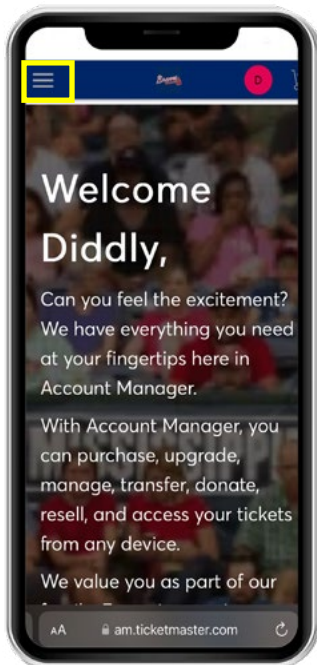


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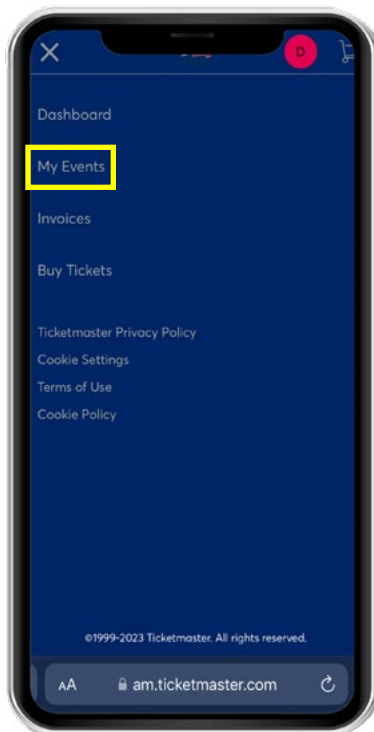
2. Next, you can sign up for an account. If you already have an account, click “Sign In.”

*\*Please use the email address & phone number provided to the Ticket Office at purchase. If you need to change the information contact the Ticket Office at 888-BRAVES4*





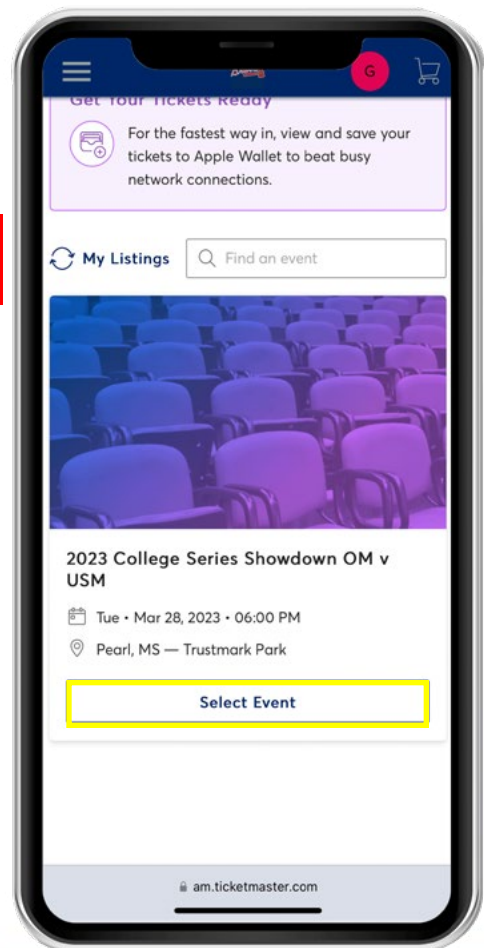
3

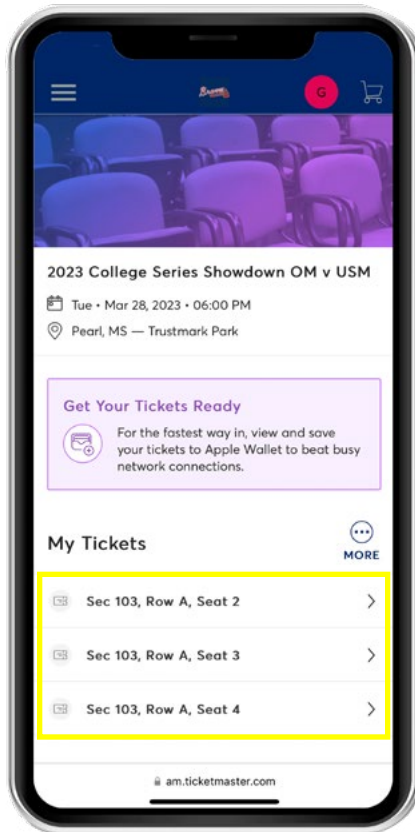


3. Once logged in to your account, click the three white lines in the top left corner. Select “My Events.”

4. Under “My Events,” select the game you wish to access by clicking “Select Event.”

4





5

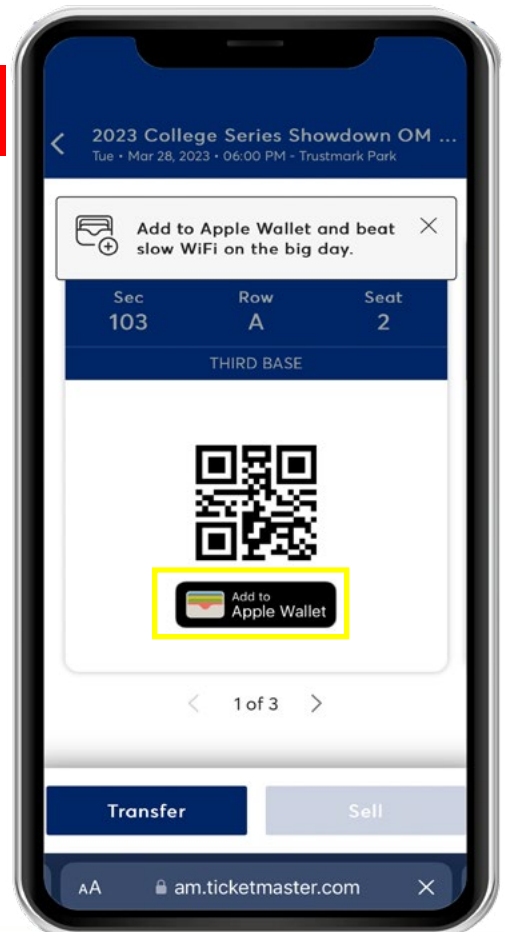
5. Then select which tickets you would like to use for the game.

*\*Please download tickets you wish to use for the game. If you want to share or let others use a ticket please see the transfer instructions following this page. **Tickets can not be transferred once downloaded to your wallet. Screenshots of ticket barcodes will not be scannable or accepted at the gate.***

6. After you select your desired ticket(s), you will see a barcode. If you have multiple tickets, swipe side to side to access all your tickets. Click “Add to Wallet” or “Save to Phone” on the screen to download to your phone.

*\*Note: Downloading the tickets to your phone will help access tickets at the stadium without relying on service or wifi connection. **We suggest doing this before arriving at the stadium as some connections may be unreliable.** However, you can have your tickets scanned at the gate in the screen example to the right if you can not download your tickets prior to game.*

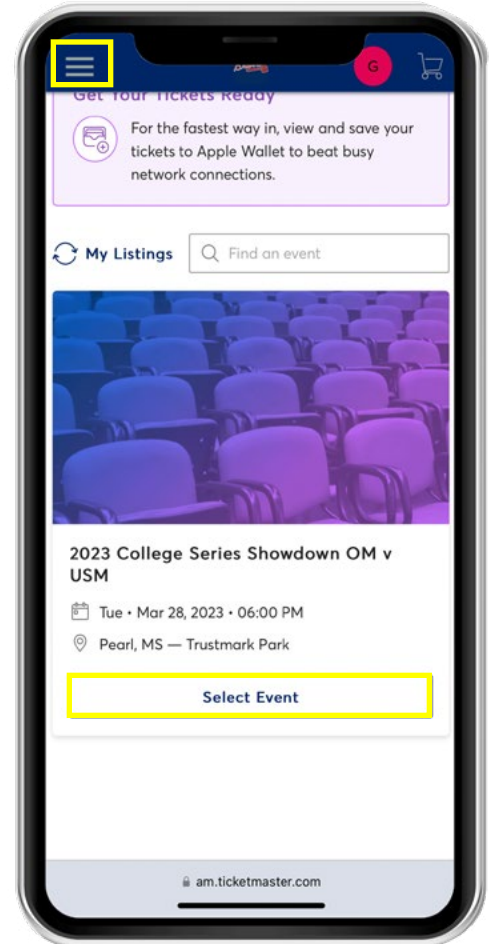
6



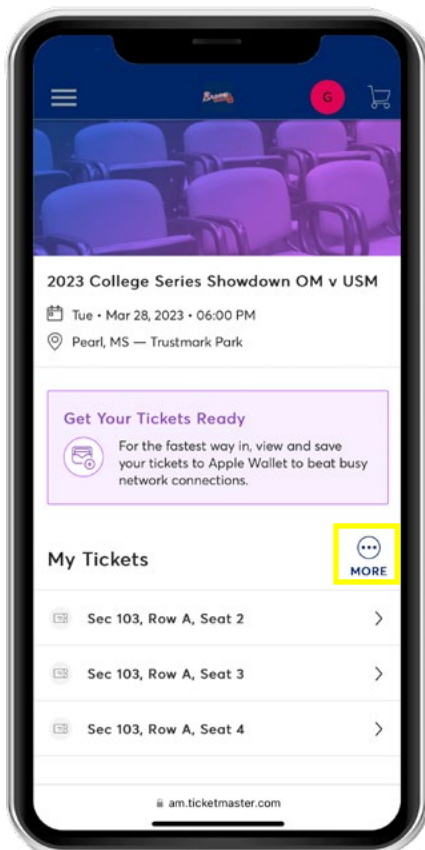
# HOW TO TRANSFER TICKETS - MOBILE

1. To transfer tickets, click the three white lines and choose “My Events.”

1



2



2. Click the “MORE” button above your tickets. Then “Transfer” option.

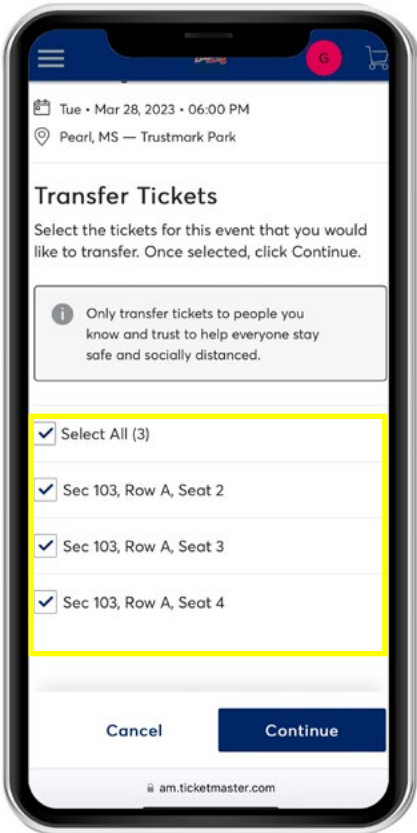


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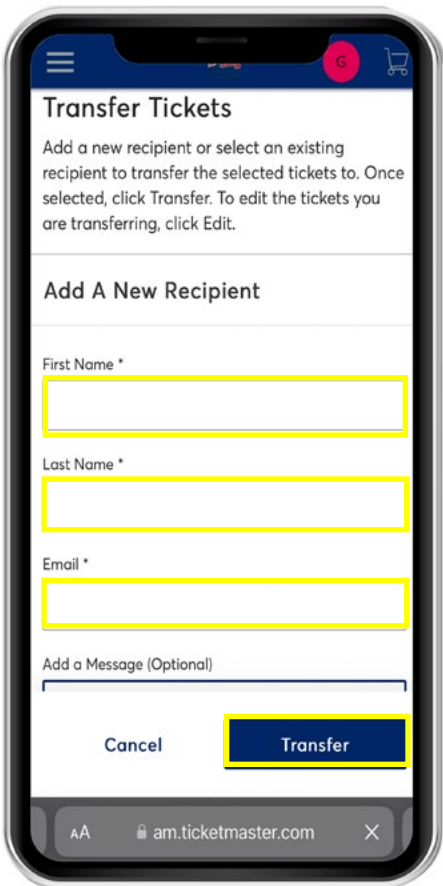
3. You can transfer individual seats or all seats to one person of your choice.

If you wish to only send one seat, check the box next to the seat you wish to transfer. If you wish to transfer all, click the “Select All” box. Then press the “Continue” button and “Transfer” when prompted to.

*\*Note that if you do wish to transfer all tickets to multiple people, do not click the “Select All” box. The “Select All” box will send all the tickets to one person. If you wish to transfer all your tickets to multiple people, select the specific seat(s) you wish to transfer to per person.*



4



4. After selecting seat(s) to transfer, you will see a recipient screen. Fill out the information with the recipient’s name and email address to send the tickets to. Then click the “Transfer” button. The recipient will receive the tickets via email.

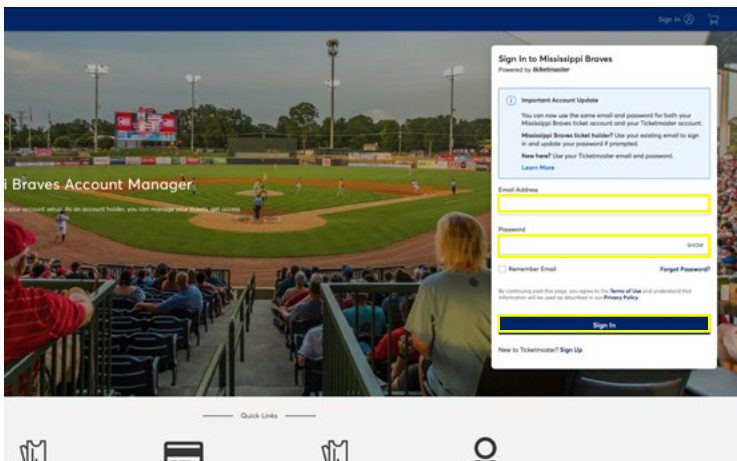
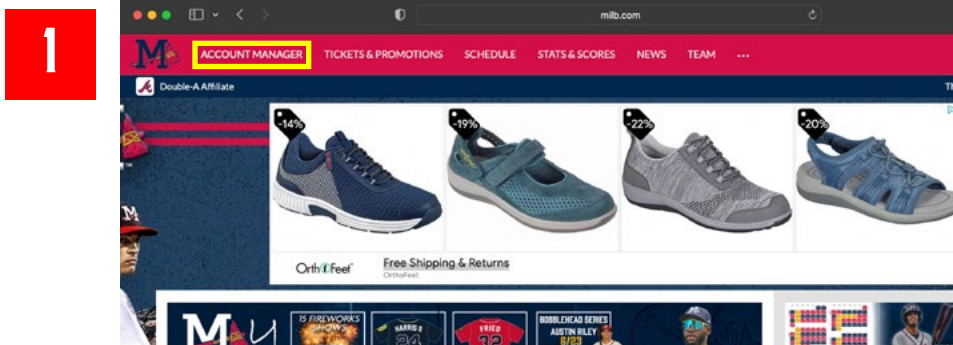
# HOW TO TRANSFER TICKETS - COMPUTER

On your computer visit: [mississippibraves.com](https://mississippibraves.com)

*\*Note: Please visit the teams website and not ticketmaster.com for your tickets.*

## 1. Select “Account Manager.” Sign In.

*\*Located on the top left of your screen on mississippibraves.com*

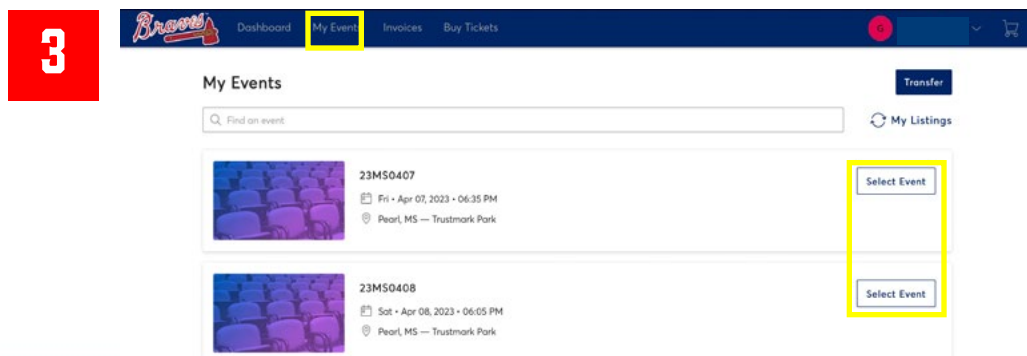


## 2. Next, you can sign up for an account. If you already have an account, click “Sign In.”

*\*Please use the email address & phone number provided to the Ticket Office at purchase. If you need to change the information contact the Ticket Office at 888-BRAVES4*

## 3. Once logged in, Click on “My Events” found at the top of the computer screen. Select the event you wish to transfer tickets from.

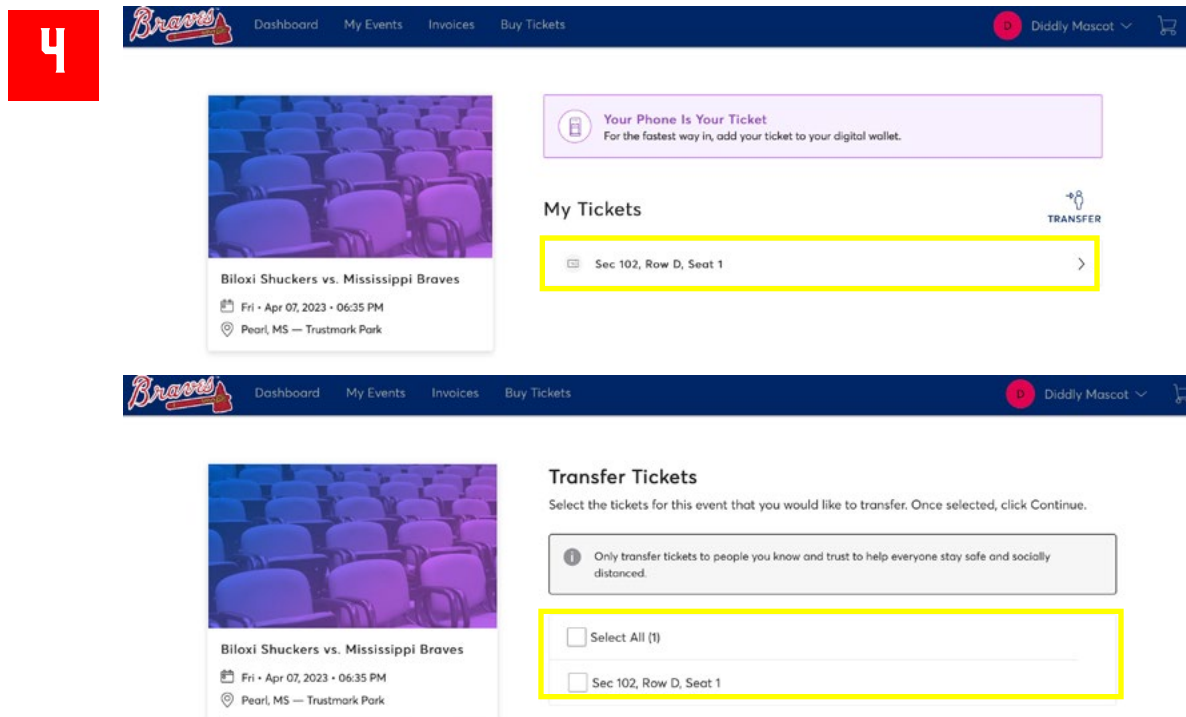
*\*Note, the transfer button on this screen will transfer tickets for all games. Do not select this transfer button unless you wish to transfer the whole season ticket plan.*



4. You can transfer individual seats or all seats to one person of your choice.

If you wish to only send one seat, check the box next to the seat you wish to transfer. If you wish to transfer all, click the “Select All” box. Then press the “Continue” button and “Transfer” when prompted to.

*\*Note that if you do wish to transfer all tickets to multiple people, do not click the “Select All” box. The “Select All” box will send all the tickets to one person. If you wish to transfer all your tickets to multiple people, select the specific seat(s) you wish to transfer per person.*



4

Braves Dashboard My Events Invoices Buy Tickets Diddly Mascot

Your Phone Is Your Ticket  
For the fastest way in, add your ticket to your digital wallet.

My Tickets TRANSFER

Sec 102, Row D, Seat 1

Braves Dashboard My Events Invoices Buy Tickets Diddly Mascot

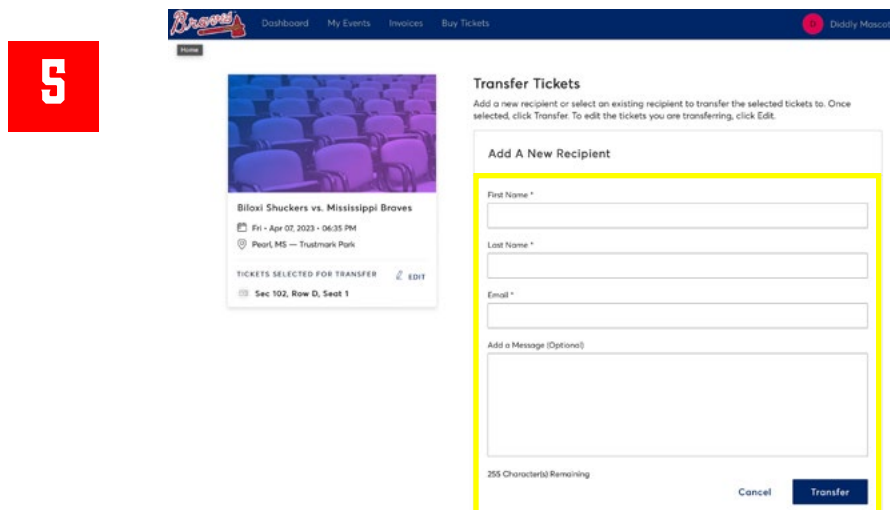
Transfer Tickets  
Select the tickets for this event that you would like to transfer. Once selected, click Continue.

Only transfer tickets to people you know and trust to help everyone stay safe and socially distanced.

Select All (1)

Sec 102, Row D, Seat 1

5. After selecting your seats to transfer, you should see a recipient screen. Fill out the information with the recipient’s name and email address to send the tickets to. Then click the “Transfer” button. The recipient will receive the tickets via email.



5

Braves Dashboard My Events Invoices Buy Tickets Diddly Mascot

Transfer Tickets  
Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit.

Add A New Recipient

First Name \*

Last Name \*

Email \*

Add a Message (Optional)

255 Character(s) Remaining

Cancel Transfer