

Job Title: Parking Staff

Department: Guest Services **Reports to:** Fan Experience Manager

Type: Seasonal FLSA Status: Non-Exempt

Position Type: Part-time Pay Type: Hourly

COMPANY BACKGROUND

The Reno Aces, Triple-A affiliate of the Arizona Diamondbacks is Northern Nevada's premier professional sports organization located at Greater Nevada Field in the heart of downtown Reno. The Reno Aces pride themselves on honesty, opportunity, memories, and energy and are looking to welcome an employee with those values.

POSITION SUMMARY

The Parking Staff team member is primarily responsible for assisting customers with self-parking and traffic control on gamedays.

ESSENTIAL DUTIES

- · Acknowledge guests in a friendly and courteous manner in and around the grounds and stadium
- Check and scan prepaid parking passes
- Collect cashless payment from customers parking in lots
- Direct customers to open parking spaces in surface lot and parking garage
- Escort customers to vehicles as needed
- Help customers exit parking lots safely
- Act as a deterrent for potential incidents in and around the perimeter of the stadium
- Prevent guests from hurtful damage to themselves or other guests
- Other duties as assigned

QUALIFICATIONS

- High School Diploma/GED required
- High energy, self-starter
- Must be able to take direction and effectively follow instructions
- Reliable means of transportation
- Attention to detail

WORK ENVIRONMENT

- Work in fast-paced environment
- Majority of work is conducted outdoors
- Flexibility to work long hours, evenings, and weekends

PHYSICAL REQUIREMENTS

- Must be able to lift and carry up to 30 pounds
- Ability to stand and walk for extended periods of time, stoop, kneel, crouch, and climb stairs
- Ability to walk briskly or run as the position requires