



Job Title:	Golf Cart Driver		
Department:	Guest Services	Reports to:	Ballpark Operations Coordinator
Type:	Seasonal	FLSA Status:	Non-Exempt
Position Type:	Part-time	Pay Type:	Hourly

COMPANY BACKGROUND

The Reno Aces, Triple-A affiliate of the Arizona Diamondbacks, is Northern Nevada's premier professional sports organization deeply rooted in the local community. Located at the base of the Sierra Nevada mountains in the heart of downtown Reno, the Aces boast excellence on and off the field. A two-time Pacific Coast League champion (2012 and 2022), the Aces have reached the post-season in two of the last three seasons, while being supported by an outstanding fan base, enjoying the highest attendance at Greater Nevada Field since 2015.

POSITION SUMMARY

The Golf Cart Shuttle Driver position is responsible for the effective, efficient and safe transportation, loading and unloading guests & employees to and from the various pick-up/drop-off spots and employee parking.

ESSENTIAL DUTIES

- Follow safe driving procedure and safety protocols at all times
- Acknowledge passengers a friendly and courteous manner in and around the grounds and stadium
- Identify, assist, and accommodate passengers with physical limitations or disabilities
- Maintain a friendly, cheerful and courteous demeanor at all times
- Keep golf cart neat and orderly
- Report any damage or concerns with the golf cart immediately for follow-up
- Collaborate with fellow parking staff members to coordinate traffic flow
- Actively inform guests of clear bag policy and, when necessary, sell approved clear bags to guests to comply with stadium security measures
- Escort customers to vehicles as needed
- Help customers exit parking lots safely
- Act as a deterrent for potential incidents in and around the perimeter of the stadium
- Other duties as assigned

COMPENSATION

- \$15/hour

QUALIFICATIONS

- Must have valid drivers license
- High energy, self-starter, attention to detail
- Must be able to take direction and effectively follow instructions
- Reliable means of transportation
- Ability to remain calm and have good customer service
- Completion of a satisfactory background check

WORK ENVIRONMENT

- Work in fast-paced environment
- Majority of work is conducted outdoors
- Flexibility to work long hours, evenings, and weekends

PHYSICAL REQUIREMENTS

- Ability to stand and walk for extended periods of time, stoop, kneel, crouch, and climb stairs
 - Ability to walk briskly or run as the position requires
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