



IBEW/NECA VIP DECK GUIDELINES

WHAT YOU NEED TO KNOW ABOUT YOUR VIP DECK GROUP OUTING

1) Each guest will receive:

- Admission ticket - Entrance to the ballpark.
- Meal & Drink voucher – The **Adult ticket** includes **one (1)** BBQ meal (includes an entrée and a side) and choice of **one (1)** alcoholic or non-alcoholic beverage.
- The **Youth ticket** includes a voucher for either **one (1)** hot dog **or one (1)** hamburger, **one (1)** side, and **one (1)** soda **or water**.
- Wristband - Provides access to the VIP Deck (provides children under 12 with unlimited access to Family Fun Zone located by the front gate)

2) The VIP Deck is located down the **third base line** and will be open for service when the gates open.

- Our servers will direct you to your group's location on the VIP Deck, and will provide you with a menu upon your arrival. Please make sure to have your meal & drink tickets readily available.
- There will be other groups seated with you in this area. Please be courteous and mindful of the space, as the section designated for your party will be clearly marked and defined by stanchions.

3) Children under 4 are allowed on the VIP Deck free of charge, but a youth ticket is required to be purchased if they would like a serviced meal.

4) For all group packages, tickets & vouchers (if applicable) can be picked up:

- **By the Group Leader prior to game day at Excite Ballpark's main box office.**
- **At the will call window at our outside box office on the day of the game.**
- **For any other questions related to will-call or ticket & voucher pickup, please contact your San Jose Giants Representative.**

5) Your group leader will be provided with a Server Gratuity Card before the end of the game. Leaving a gratuity is optional but greatly appreciated. You can also contact your San Jose Giants Representative before / after the game to leave a gratuity.

