

# Eugene Emeralds Fan Code of Conduct

The Eugene Emeralds are committed to creating a safe, inclusive, and enjoyable environment for all fans, players, and staff. To ensure a positive game-day experience, the Emeralds ask that all guests follow this **Fan Code of Conduct**, which is fan-facing and describes how fans are expected to behave.

All Eugene Emeralds staff, including game-day staff, must receive a copy of this policy before working any games. In addition, all staff must receive annual training on this policy, the substance of the Fan Code of Conduct and how to respond to prohibited fan behavior. All training will be documented.

A copy of the Fan Code of Conduct can be found at any entrance gate to the ballpark, at any guest services both, on the Emeralds website and in the official game program.

Fans will be notified before and during the game through public service announcements on the main video board that summarize the Fan Code of Conduct, the penalties for violation and how to report prohibited behavior.

## Reporting an Incident

Any game-day staff member who witnesses or receives a report of prohibited fan behavior by a fan must report the incident to a Club security supervisor. This can be done by contacting your immediate supervisor, notifying a nearby security staff member or by contact the front office at 541-342-5367 or [info@emeraldsbaseball.com](mailto:info@emeraldsbaseball.com)

## Prohibited Conduct

In order to provide a welcoming experience for all, the Eugene Emeralds have implemented a Fan Code of Conduct. Out of respect for fellow guests, players, coaches and ballpark staff, the following behaviors are strictly prohibited at all times:

- **Trespassing** on the playing field or any restricted areas.
- **Interfering** with baseballs that are in play.
- **Throwing objects** of any kind within the ballpark.
- **Using foul, obscene, or abusive language or gestures.**
- **Using derogatory language**, including offensive comments about another person's race, ethnicity, gender, religion, disability, age, sexual orientation, or national origin. **Use**

of derogatory language will result in immediate ejection.

- **Excessive or underage alcohol consumption.**
- **Disruptive, unruly, or abusive behavior** toward fellow fans, players, or staff.
- **Accessing ballpark areas** without proper tickets, passes, or credentials.
- **Misusing or tampering with tickets, passes, or credentials.**
- **Bringing prohibited items** into the ballpark (e.g., weapons, non-clear bags, outside alcohol, or items listed on the venue's prohibited items list).

## Consequences for Violations

Violations of the Fan Code of Conduct **will not be tolerated**. Any fan who engages in prohibited behavior may be:

- **Ejected** from the ballpark.
- **Banned** from attending future games.
- Subject to **law enforcement action**, if necessary.

## Reporting Violations

If you witness a violation of the Fan Code of Conduct, please report it immediately. You can:

- Alert the nearest **event staff member or security guard**.
- Visit the Information Booth located behind Section 5 on the Concourse.
- Contact our Front Office at 541-342-5367 or at [info@emeraldsbaseball.com](mailto:info@emeraldsbaseball.com)