

COVID-SAFE PRACTICES FOR RGCU FIELD AT ISOTOPES PARK

Updated July 1, 2021



GENERAL STATEMENT

The practices and procedures identified herein represent best practical efforts to proactively keep our community safe when attending games, functions and events at Rio Grande Credit Union (RGCU) Field at Isotopes Park. The outlined initiatives are intended to preserve the safety of staff, players, fans and guests. The public's cooperation is essential in executing this plan.

The Isotopes will continue to follow the guidance of national, state and local agencies, as well as the directives from Major League Baseball (MLB), to develop and update these procedures in an effort to keep the venue as safe as possible.

We will endeavor to inform the public of the most up-to-date procedures via our social media platforms as well as through traditional print and electronic media. The organization welcomes feedback from the public as well as our employees, subcontractors and vendors in an effort to provide the safest and most practical practices possible.

These practices are necessary to safely operate, and we appreciate your compliance in advance. Non-compliance or an outbreak of COVID-19 symptoms may result in a closure of the stadium for safety measures.

These practices and protocols are subject to change without notice and apply to all events at the facility.

ACKNOWLEDGEMENT OF POTENTIAL EXPOSURE

COVID-19 is an extremely contagious disease that can lead to severe illness and death. An inherent risk of exposure to COVID-19 exists in any public place regardless of precautions that may be taken. There is no representation or guaranty that any of the areas or amenities at the facility are free of COVID-19 or that other persons at the facility are not carrying COVID-19.

Patrons, employees, participants and all other people at the facility assume all risks of attending events, including, without limitation, contracting COVID-19 or other communicable disease, and they agree to comply with health/safety policies of the venue.

FACE COVERINGS

The organization has adopted the CDC recommendations pertaining to face masks, however all staff and guests are encouraged to wear masks. Fully-vaccinated individuals are not required to wear masks. Anyone who is not fully-vaccinated must wear a mask. A person is deemed to be fully-vaccinated two weeks after receiving their second Pfizer or Moderna vaccine or the single-shot from Johnson & Johnson.

SOCIAL DISTANCING

As of July 1, 2021, the social distancing required at the facility is eliminated due to the revised State of New Mexico Public Health Order.

ENTRY & EXIT

Guests are encouraged to give themselves ample time to enter the facility.

Keys, phones and all metal objects are subject to screening prior to entering the facility.

CLEAR BAG POLICY

Each fan may carry one bag that is clear plastic, vinyl or PVC or a clear plastic freezer bag (Ziploc bag or similar). Additionally, fans may also carry a small clutch purse no larger than 4.5" x 6.5", with or without a handle or strap, that is subject to search. Backpacks are not permitted.

For guests with medical or childcare needs such as diapers, wipes, formula, bottles or breast pumps, those items must be brought in a medical or diaper bag and those bags are subject to search upon entry into the stadium.

MOBILE TICKETING

Mobile ticketing will be promoted for all Isotopes events. Fans will have the ability to manage their own tickets while having easy access to transfer tickets to friends and family all from your mobile device. A Mobile Ticketing FAQ Guide is available on our website for more information and instruction.

CONCESSIONS

Mobile concessions ordering is available for all events. Guests can scan QR codes and place their concessions orders from their phones.

FACILITY CLEANING

The facility will be washed and sanitized with increased regularity. Non-wipe surfaces will be sprayed with preventative disinfectant solutions. Quantity and locations of hand sanitizing stations will be increased throughout the facility.

EMPLOYEE PROTOCOLS

Health screenings are required for all employees, volunteers and vendors prior to entering the stadium. Anyone who feels ill or exhibits any symptoms of COVID-19 should not come to work. Anyone who has knowingly been exposed to a person who has received a positive COVID-19 diagnosis should not come to work until they are able to present a negative test.

SUSPENDED ASPECTS OF ISOTOPES OPERATION

Certain aspects of the facility will not be possible to operate until it is deemed safe to do so by the State of New Mexico and/or Major League Baseball. Examples include but aren't limited to: Fun Zone kids play area that includes bounce houses and player and mascot availability for autographs and public appearances and certain on-field promotions, entertainment and ceremonies.

SMOKE-FREE FACILITY

RGCU Field at Isotopes Park is a non-smoking facility. We thank our guests for not smoking or vaping anywhere in the facility.