



# SEASON TICKET HOLDER **STEP-BY-STEP** GUIDE ON HOW TO SELECT GAMES USING YOUR 2021 CREDIT

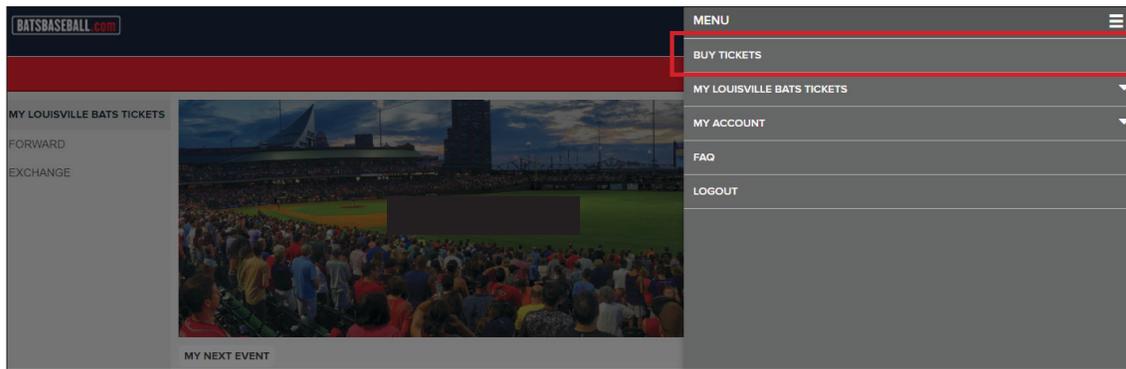
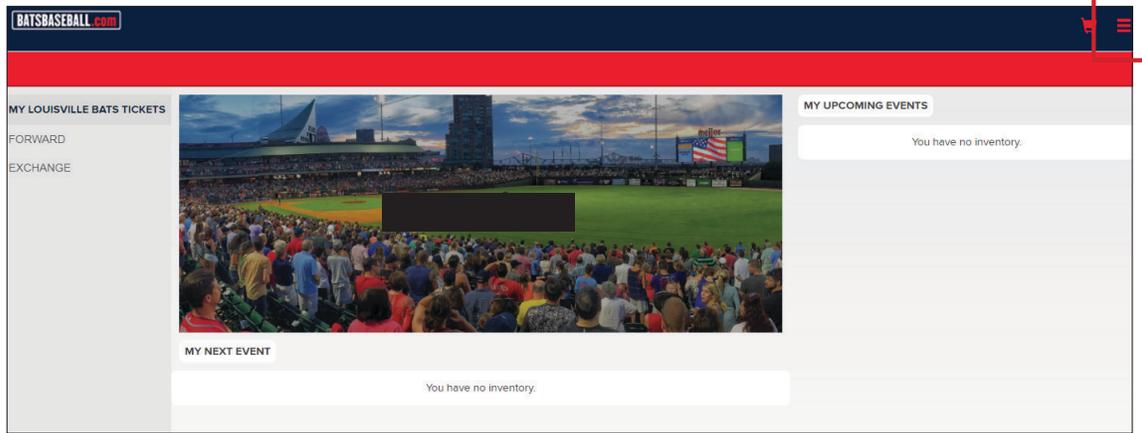
**STEP 1:** Visit [milb.com/louisville/tickets/2021STHGuidelines](http://milb.com/louisville/tickets/2021STHGuidelines) and click on the “**Access Your Account & Select Games**” button

A screenshot of a web page titled "2021 Season Ticket Holder Guidelines". The page features a large photograph of a baseball stadium filled with spectators. Below the photo, there is a white box containing the text: "Before accessing your account, please read the details below on how to utilize your 2021 season tickets." At the bottom of this box is a prominent green button with a white lightning bolt icon and the text "ACCESS YOUR ACCOUNT &amp; SELECT YOUR GAMES". The entire screenshot is framed with a red border.

**STEP 2:** Log in using your account information. If you are having trouble accessing your account please call (502) 212-2287 or [click here to contact the Ticket Office via email](#).

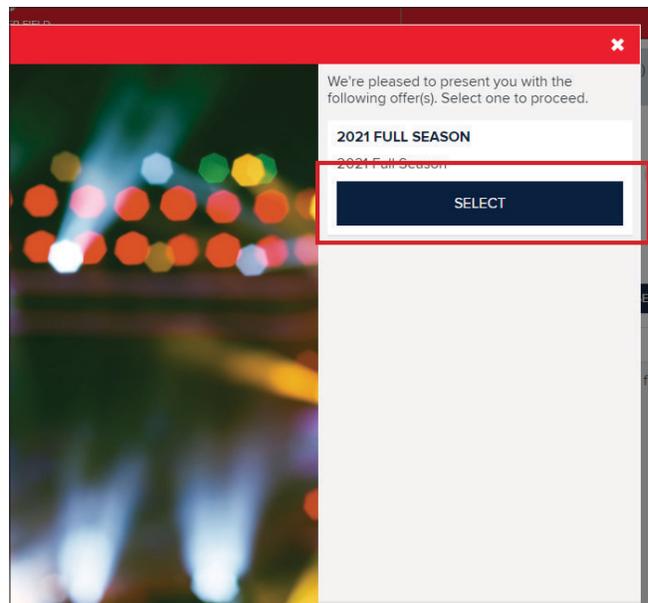
A screenshot of the "BATSBASEBALL.com" login page. The page has a red header with the site name and a shopping cart icon. Below the header is a "LOGIN" section with a left-pointing arrow. The main content area is a white box containing a login form. The form has two input fields for "EMAIL" and "PASSWORD". Below the password field is a checkbox labeled "Remember Me" and a "Reset Password" link. At the bottom of the form are two buttons: a red "SIGN UP" button and a dark blue "LOG IN" button. The entire screenshot is framed with a red border.

**STEP 3:** Click on the menu button on the upper right of the screen & select **“Buy Tickets”**

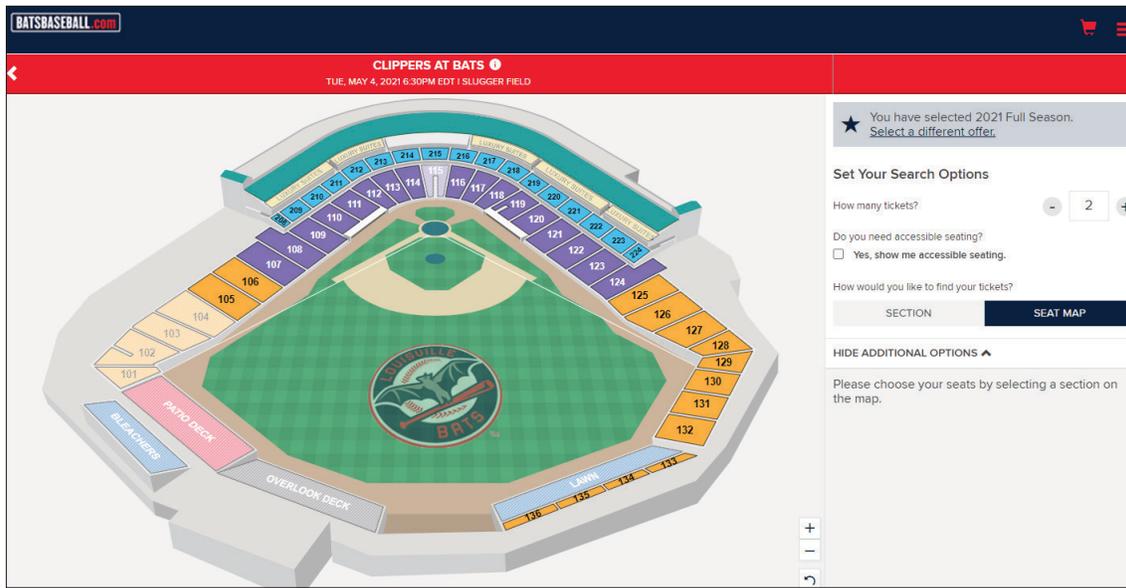


**STEP 4:** First, choose a game you want to attend. After you have selected your game, your exclusive Season Ticket Holder offer will show up. Hit **“Select”**.

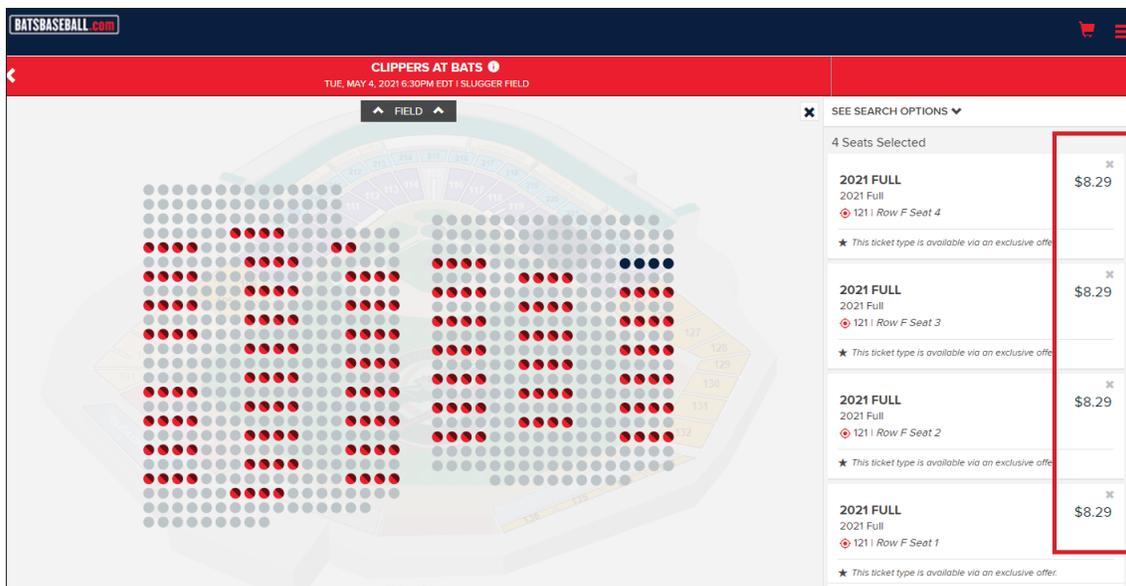
<b>MAY</b> <b>04</b>	<b>CLIPPERS AT BATS</b> TUESDAY   6:30PM EDT SLUGGER FIELD, LOUISVILLE, KY
<b>MAY</b> <b>07</b>	<b>CLIPPERS AT BATS</b> FRIDAY   7:00PM EDT SLUGGER FIELD, LOUISVILLE, KY
<b>MAY</b> <b>25</b>	<b>MUD HENS AT BATS</b> TUESDAY   6:30PM EDT SLUGGER FIELD, LOUISVILLE, KY



**STEP 5:** Select the section you want to sit in via the stadium map. You will then be asked to select the seats you want to sit in. When choosing your seats, you must select every seat in the entire “pod”.



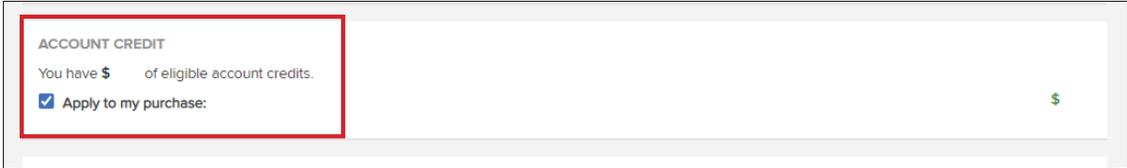
**Note:** When selecting your seats, you will see your discounted season ticket price per seat.



**STEP 6:** If you want to select more games & seats, hit the “**Continue Shopping**” button at the bottom of the screen.



**STEP 7: IMPORTANT!** Prior to placing your order, you must check the **“Apply to my purchase”** box under the Account Credit section for your Season Ticket Holder credit to apply.



**STEP 8:** If you are finished selecting your games, click the **“Place Order”** button.



## **ALL FINISHED! YOU NOW HAVE TICKETS!**

Tickets will be added to your account and you will receive an email that provides access to the games you selected. Within that email you receive, you can add your tickets to your phone or print out a pdf version.

For any questions or concerns, please call (502) 212-2287 or [click here to contact the Ticket Office via email.](#)