



## 2022 Club & Field Suite Policies

**Club Suite** rentals include eight (8) tickets and two (2) parking passes. There are 12 fixed seats on each suite balcony plus four (4) bar stools inside with sofa and chairs. Additional club suite tickets (up to a total of 20) available upon request at \$62.50 each.

**Field Suite** rentals include twenty (20) tickets, two (2) parking passes and a \$450 food & beverage credit. Each Field Suite space features a social area in between the reserved seat section and the indoor suite. Additional tickets (up to a total of 50) available upon request at \$80 each. Larger groups may combine suites to accommodate group size based on Field Suite availability.

**\*Food & beverage credit will be reflected on the bill at the end of the game.**

**Food and Beverage service** will deliver hot food, upon group arrival and confirmation with your designated suite attendant. Any non-hot food will be in the suite, prior to arrival. Once food is delivered, it will be removed from the suite after two hours due to local food safety regulations. Beverages will remain in the suite throughout the event, however alcohol services ends at the start of the 7th inning. During your event, if you need to place an additional food order or need the assistance of a suite attendant please pick up the phone located next to the door in your suite. This will dial directly to the suite pantry. Food and beverage orders are not included in the ticket price but can be placed separately. These orders must be placed at least 72 hours prior to your event through an online portal. Please see below for further instructions:

### How to place a suite order online:

1. Go to [FirstHorizonPark.ezplanit.com](http://FirstHorizonPark.ezplanit.com)
2. Pick the event you are placing an order for.
3. Select your suite number.
4. Select your menu items.
5. Click **"Submit Order"**
  - a. Fill in all required information. If you are returning customer from the previous season, your original login will work. If you cannot remember it, please complete the form for a new ID.
6. Click Submit
7. Under available credit cards, select **"Add New"**
8. Enter your credit card information, click **"add new card"**
9. Click **"Continue"**
10. Review your order. If all information is correct, click **"Submit"**

**\*Website Order Discount:** All orders placed through the website before the cut off time will receive a 10% discount on all non-game day menu food items and packages. Orders placed by a Catering manager are not eligible for the discount. **The 10% discount is already reflected in the pricing on the catering portal.**

**Ticket Information:** Add-ons, changes, and payment need to be finalized **30 days prior** to game day. Tickets will be distributed to the group leader digitally by email. Children 2 years and younger do **not** require a ticket.

**Parking Information:** Pricing around First Horizon Park can vary from \$10.00 per vehicle to higher. We recommend that fans park in the parking garage located on the corner of Rep. John Lewis Way & Harrison Street. To purchase garage passes online in advance, visit [NashvilleSounds.com/Parking](http://NashvilleSounds.com/Parking). For bus parking options, please contact your Sounds rep. For more info on parking near First Horizon Park visit [nashvillesounds.com/parking](http://nashvillesounds.com/parking).

**Rain Policy:** If the game is rained out prior to gates opening, your entire experience can be rescheduled for another date. If the game is rained out after gates open, the catering portion of your outing is not refundable or exchangeable. Rescheduling dates are based on availability.

**Birthday Parties / Gifts & Presents / Group Goodie Bags:** To comply with our fan safety & ballpark security procedures, wrapped packages, gift bags, etc. will not be allowed into First Horizon Park.

For all questions and/or changes please contact your ticket representative or: [tickets@nashvillesounds.com](mailto:tickets@nashvillesounds.com)

