



Job Title:	Parking Attendant		
Department:	Guest Services	Reports to:	Ballpark Operations Manager
Type:	Seasonal	FLSA Status:	Non-Exempt
Position Type:	Part-time	Pay Type:	Hourly

COMPANY BACKGROUND

The Reno Aces, Triple-A affiliate of the Arizona Diamondbacks, is Northern Nevada's premier professional sports organization deeply rooted in the local community. Located at the base of the Sierra Nevada mountains in the heart of downtown Reno, the Aces boast excellence on and off the field. A two-time Pacific Coast League champion (2012 and 2022), the Aces have reached the post-season in two of the last three seasons, while being supported by an outstanding fan base, enjoying the highest attendance at Greater Nevada Field since 2015.

COMPANY VALUES

HOME means Nevada and the Reno Aces pride themselves on the values of Honesty, Opportunity, Memories, and Energy. We are looking to welcome talented individuals who share the organization's core values and are looking to explore professional growth opportunities in the sports industry.

POSITION SUMMARY

The Parking Attendant is primarily responsible for assisting customers with self-parking and traffic control on gamedays. If you love being outside and interacting with people, this position is perfect for you!

ESSENTIAL DUTIES

- Greet guests with a friendly and courteous demeanor, creating a welcoming first impression.
- Inform guests of the clear bag policy and assist with selling approved clear bags to ensure compliance.
- Scan prepaid parking passes and process cashless payments efficiently.
- Direct guests to open parking spaces in the surface lot and parking garage.
- Collaborate with fellow team members to maintain safe and organized traffic flow.
- Assist guests by providing directions, answering questions, or escorting them to their vehicles.
- Help guests enter and exit parking lots safely
- Act as a deterrent for potential incidents in and around the perimeter of the ballpark
- Other duties as assigned

COMPENSATION

- \$15/hour

QUALIFICATIONS

- High energy, self-starter, attention to detail
- Must be able to take direction and effectively follow instructions
- Reliable means of transportation
- Ability to remain calm and have good customer service
- Completion of a satisfactory background check

WORK ENVIRONMENT

- Work in fast-paced environment
- Majority of work is conducted outdoors
- Flexibility to work long hours, evenings, and weekends

PHYSICAL REQUIREMENTS

- Ability to stand and walk for extended periods of time, stoop, kneel, crouch, and climb stairs
 - Ability to walk briskly or run as the position requires
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