

COVID-19 READINESS PLAN



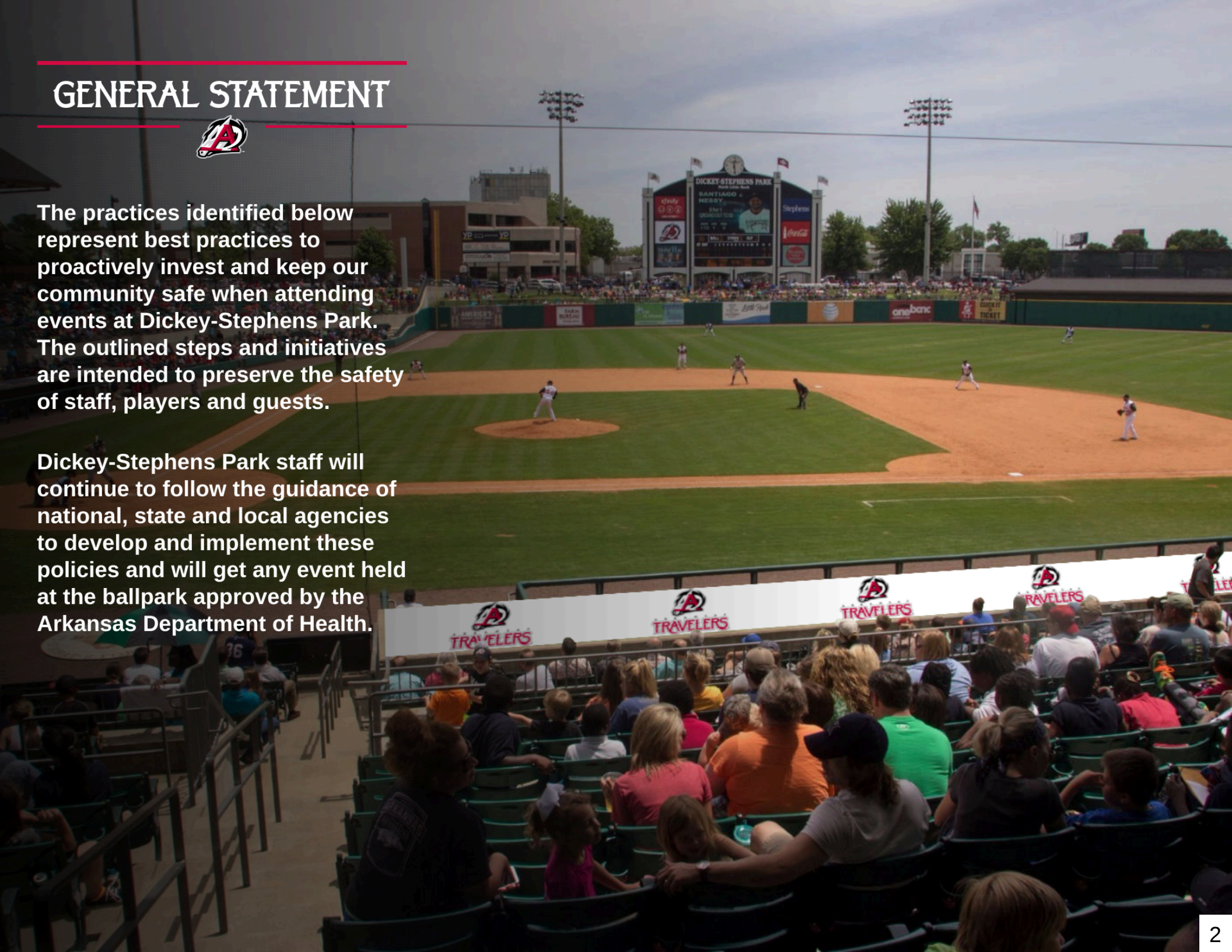
TRAVELERS™

GENERAL STATEMENT



The practices identified below represent best practices to proactively invest and keep our community safe when attending events at Dickey-Stephens Park. The outlined steps and initiatives are intended to preserve the safety of staff, players and guests.

Dickey-Stephens Park staff will continue to follow the guidance of national, state and local agencies to develop and implement these policies and will get any event held at the ballpark approved by the Arkansas Department of Health.



POLICIES



1. Ballpark Sanitation

- Increased disinfectant wipe down cleanings of high-touch areas inside the ballpark
- Added hand sanitizing stations for public and employee use around the ballpark

2. Socially Distant Seating

- Every other row will remain vacant to maintain proper distancing between families
- Seats that fans are not allowed to sit in will be marked off with yellow tape
- Ushers will be monitoring each section to make sure social distancing guidelines are being followed

3. Staffing

- Temperature and symptom checks for all full-time, part time, and contracted third-party staff members prior to entering the ballpark.
 - Any staff member will be immediately sent home at the first sign of illness recognized.
- All staff members will be required to wear protective masks based on recommendations from the Arkansas Department of Health.
- Staff will be instructed to make the following changes to guest-facing interactions, without limitation.
 - Prohibit handshaking and physical contact with guests and other employees.
 - Prior to the start of each shift, and continuing when appropriate, employees will be encouraged to frequently wash their hands.
 - The Travelers organization will regularly train and educate staff on new, updated guidelines and procedures as we receive them from the Department of Health.



POLICIES



4. Dickey-Stephens Park Entrance/Exit

- The first base gate will be the only gate currently open for events.
- There will be a designated entrance gate and a designated exit gate.
- Every person that enters the stadium will have their temperature taken by digital head thermometer. Anyone that has a temperature over 100.4 F will not be allowed to enter
- Fans will be required to sign a COVID-19 Waiver before entering the ballpark
- Face coverings are required for everyone 10 years of age or older.
- Tape will be marked outside the gates so that fans can maintain social distancing guidelines as they enter

5. Fan Experience

- Fans 10 years of age and older are encouraged to wear a face mask when attending events at Dickey-Stephens Park
- Concourse Flow
 - Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines on the main concourse
- Restrooms
 - All bathroom entry doors to be propped open during events (excluding the family restroom)
 - Every other urinal and stall will be blocked off with tape
 - Restrooms will be sanitized frequently with disinfectant along all surfaces
- Ushers
 - Ushers will be located at entrance and throughout concourse to direct fans to seats and maintain the flow of traffic
- Cleaning
 - The ballpark will be thoroughly cleaned after each event

POLICIES



6. Food & Beverage

- Concessions employees will be required to wear protective masks and gloves.
- Stanchions spaced in concession lines to promote proper distancing between customers waiting in line.
- All condiments, utensils and lids provided upon request only.

7. Communication and Messaging

- Proper signage based upon the Arkansas Department of Health Guidelines will be placed throughout the concourse and at the entrance gate.
- Signage placed in all restrooms to remind fans to thoroughly clean and sanitize their hands after visiting restrooms.
- Public Address announcements will promote proper cleanliness, distancing and similar health practices for fans.

