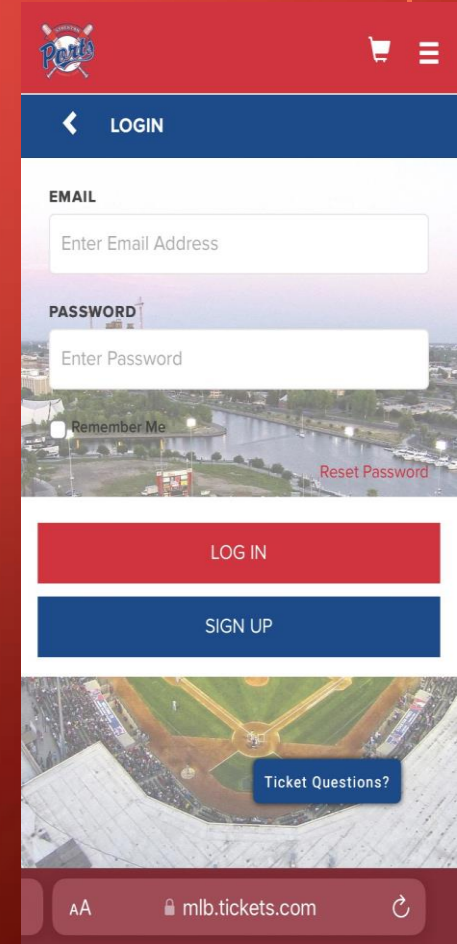
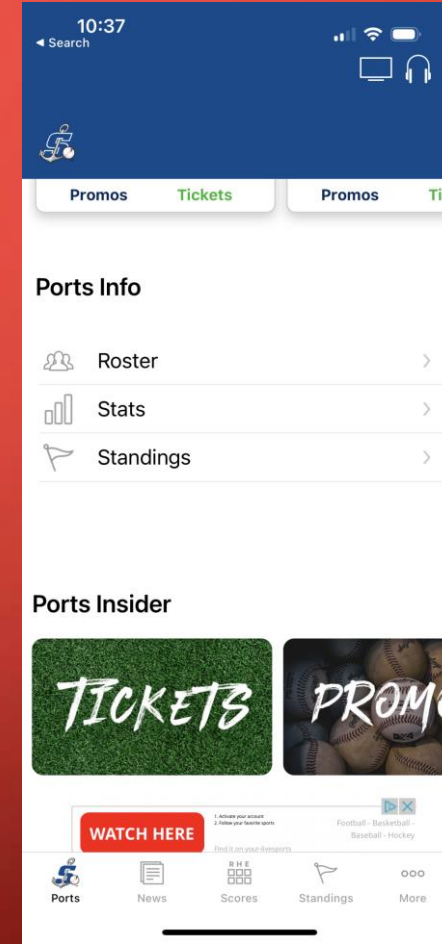
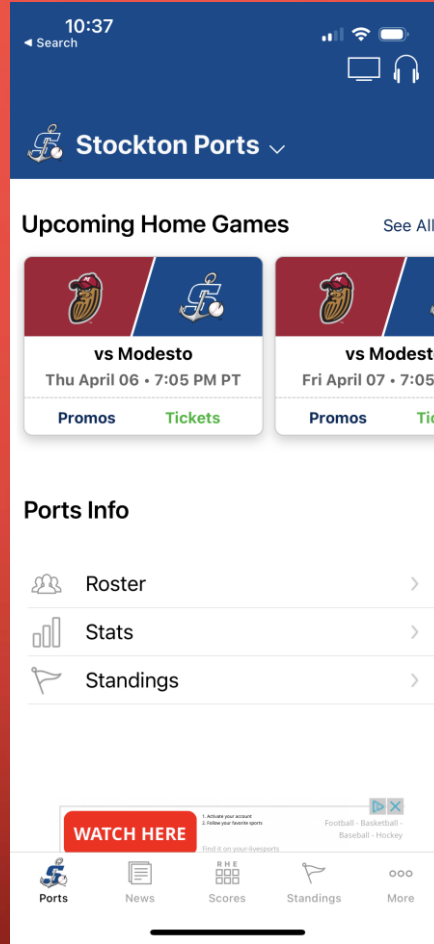


STOCKTON PORTS DIGITAL TICKETING GUIDE



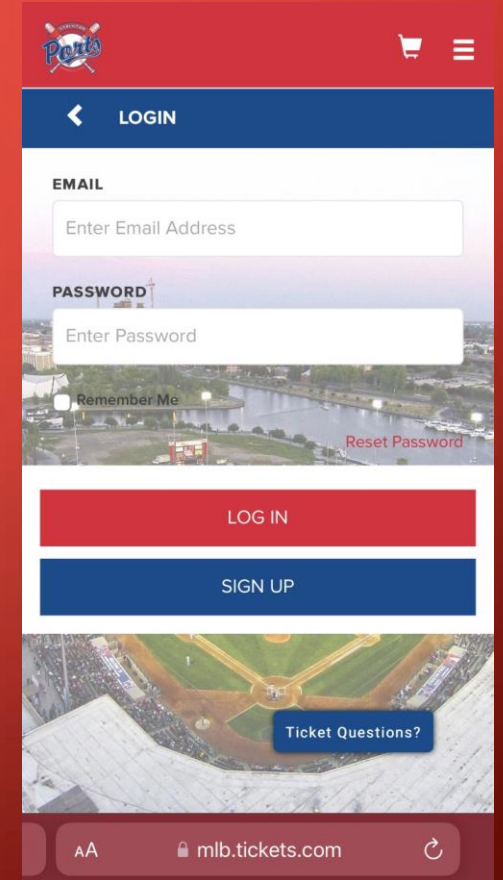
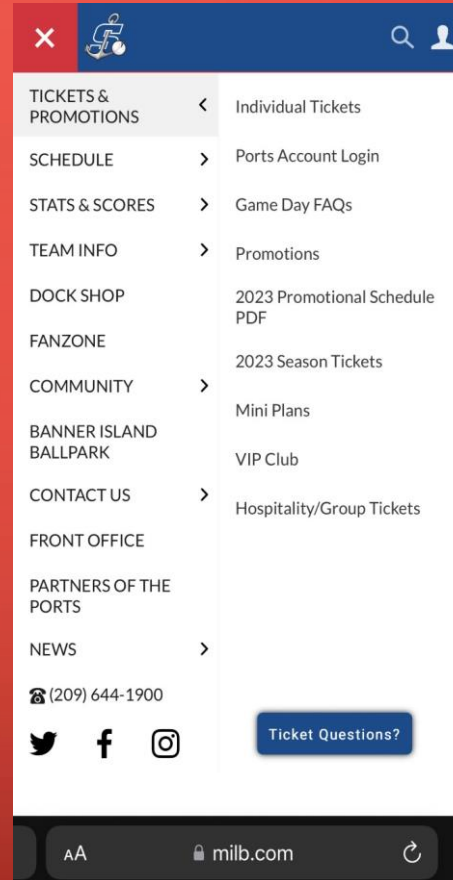
LOGGING INTO YOUR PORTS ACCOUNT – MILB FIRST PITCH APP

- Download the MiLB First Pitch App from your phone's app store.
- Open the MiLB First Pitch App and set Stockton Ports as your favorite team.
- Scroll down to the button titled, "Tickets" and click.
- Enter your email address and password and click the **Log In** button if you have already created a Ports Ticket Account.
- If you have not created an account, click the **Sign Up** button and enter your information into the designated fields to create an account.
- Please use the same email address you used when creating your account/purchasing tickets.



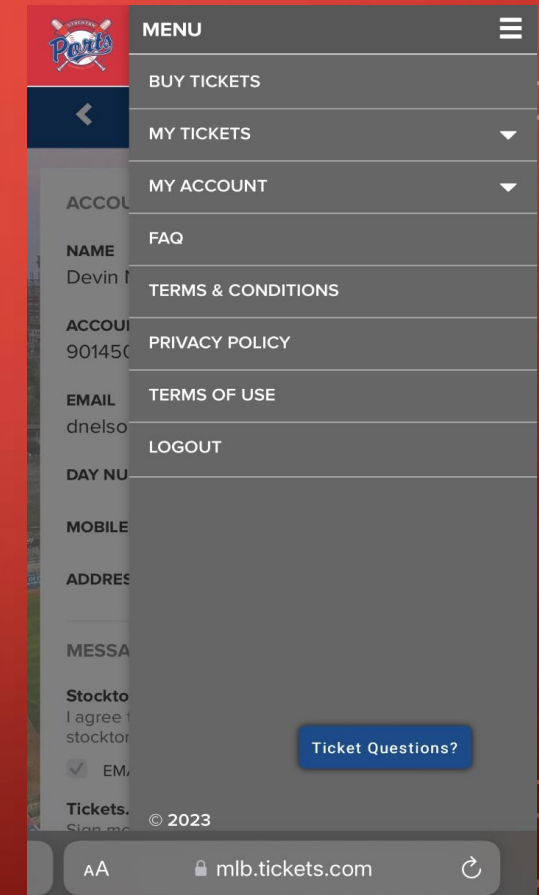
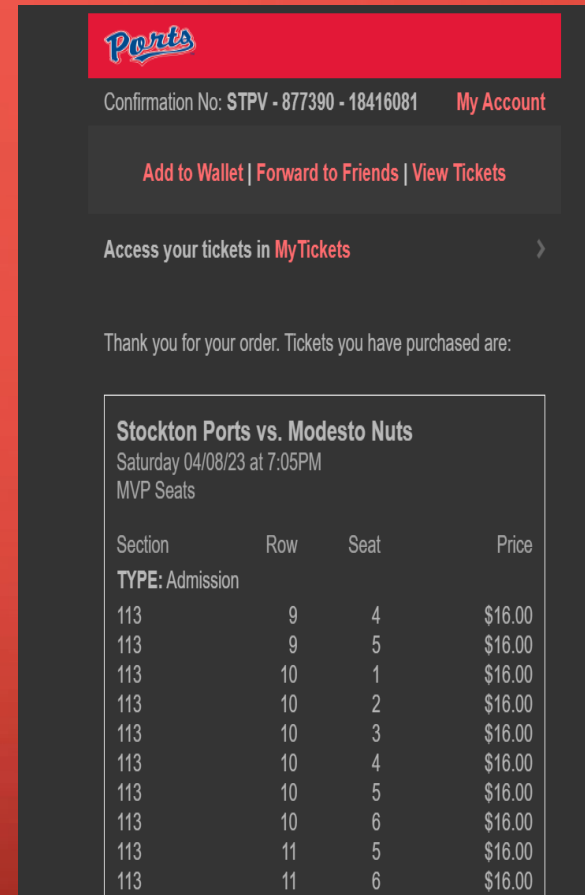
LOGGING INTO YOUR PORTS ACCOUNT - ONLINE

- Go to stocktonports.com and click on the Ports Account Login button under the Tickets & Promotions tab.
- Enter your email address and password and click the **Log In** button if you have already created a Ports Ticket Account.
- If you have not created an account, click the **Sign Up** button and enter your information into the designated fields to create an account.
- Please use the same email address provided to your Ports Representative when creating your account.



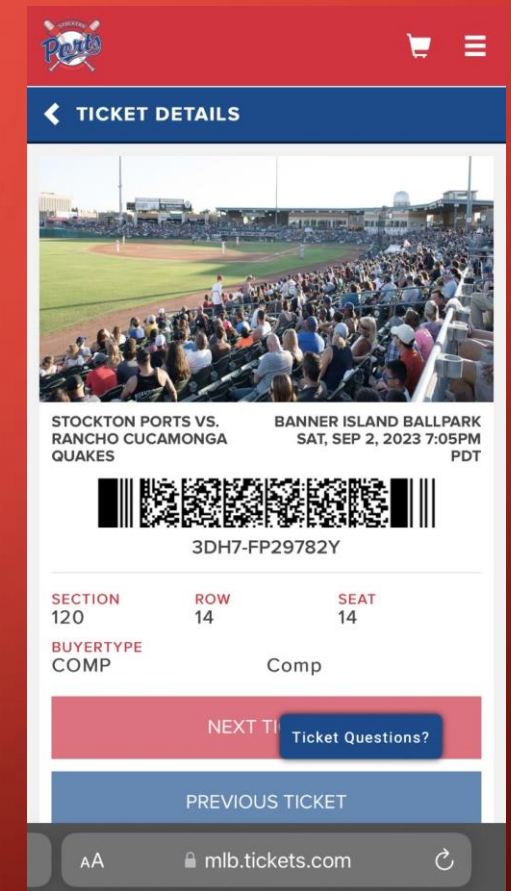
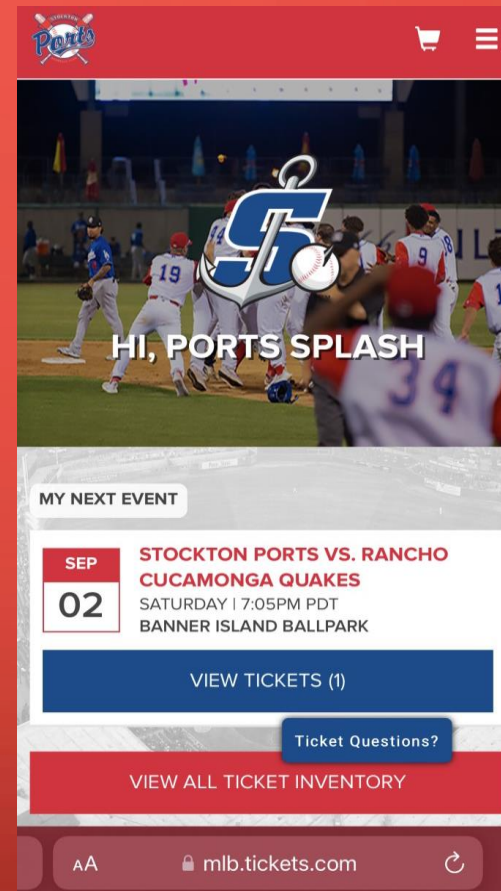
VIEWING TICKETS FROM EMAIL

- Tickets sent via email will come from info@stocktonports.com
- Check your spam folder if you don't see the email in your inbox.
- In the email click the **My Tickets** link.
- If you did not receive an email, please use the log in instructions from the previous page and select the hamburger menu in the top right
- Once the tab has popped out select **My Tickets**.



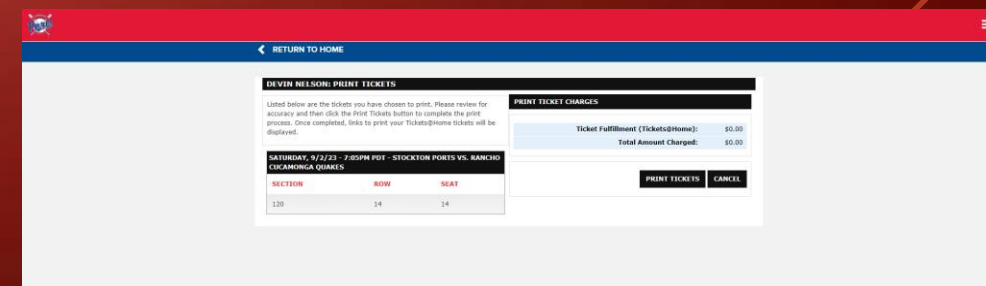
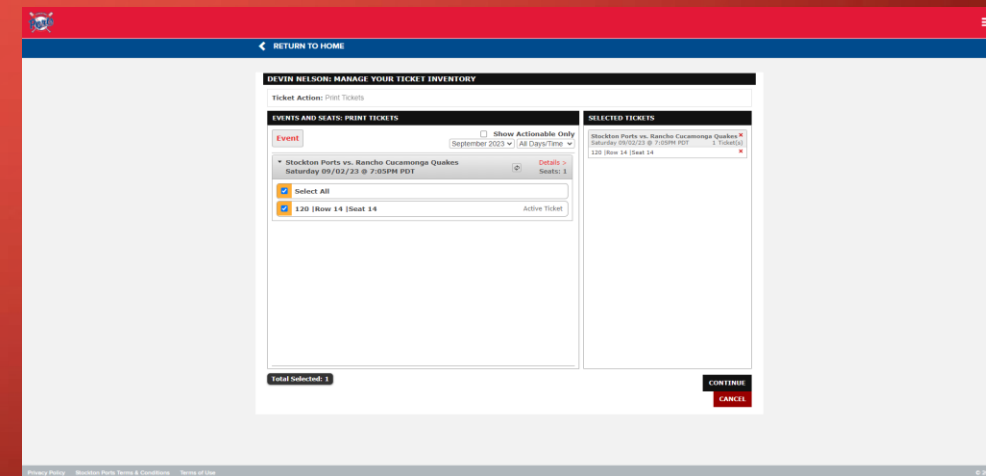
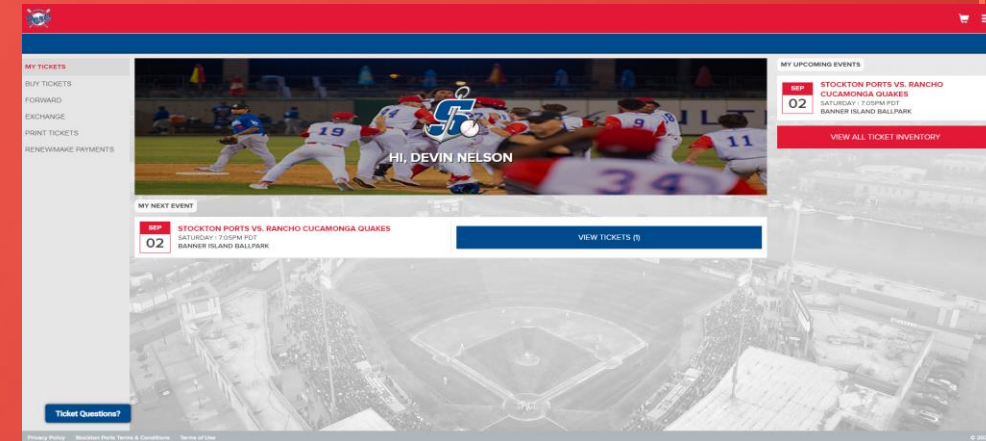
VIEWING TICKETS

- Once logged in to your MyTickets account, click the View Tickets button under My Next Event.
- Select the tickets for the event that you would like to view. You will then see your ticket barcode.
- You can switch between seats by hitting the Next Ticket and Previous Ticket buttons.



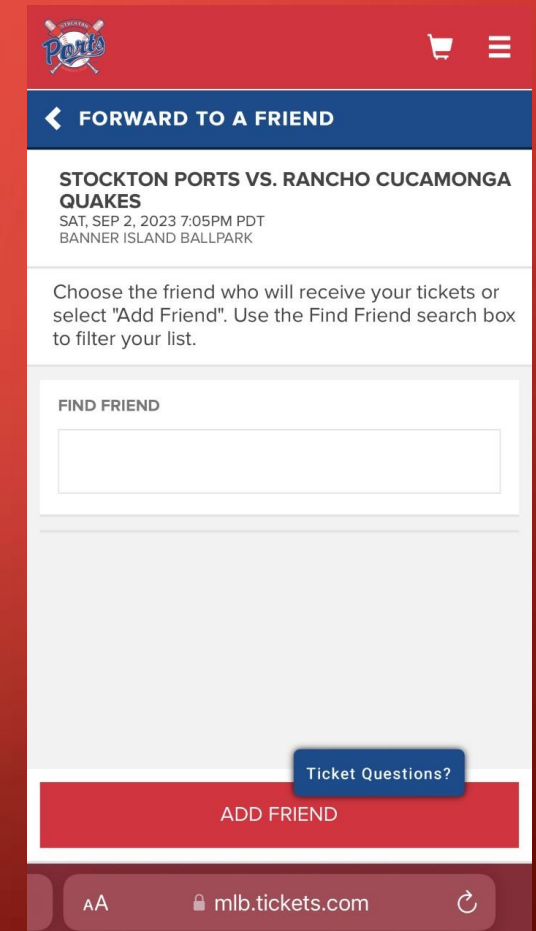
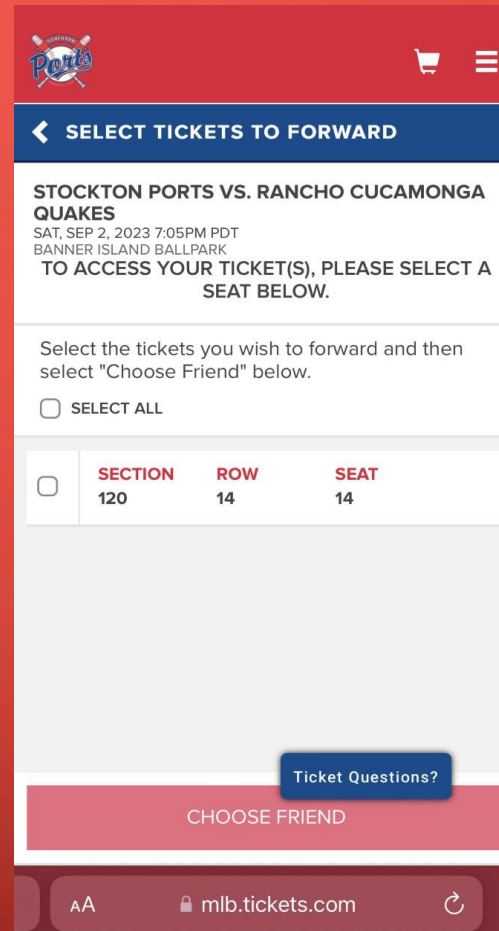
PRINTING TICKETS FROM COMPUTER

- Once logged in, click the Print Tickets button on the left side of the screen.
- Click the drop-down arrow for the event and select the seats you'd like to print or click the Select All button.
- Press continue and confirm the date and seats are correct.
- Select the Print Tickets button and continue to the final confirmation page. Click the View & Print Tickets button to complete the process.



FORWARDING TICKETS

- Once logged in, click the ticket you would like to forward and select Ticket Actions.
- Click on the Forward button and select the seats you would like to forward.
- Next, click Choose Friend. Select the friend you'd like to forward to or add a new friend.



PURCHASING TICKETS

- Once logged in, click the hamburger menu in the top right corner and select Buy Tickets.
- Select the event you would like to purchase tickets to and a pop-up will appear.
- Click Add to Cart and complete the purchase process.

