



COVID-19 READINESS PLAN



PRESENTED BY:
St Luke's
UNIVERSITY HEALTH NETWORK



GENERAL STATEMENT:

On behalf of the Lehigh Valley IronPigs, the Triple-A Affiliate of the Philadelphia Phillies, the practices below represent practical best efforts to proactively invest and keep our community safe when attending functions, events, and games at Coca-Cola Park. The steps below were modified on May 19th and apply to events at Coca-Cola Park thru May 31st.

The IronPigs will continue to follow the guidance of national, state and local agencies, as well as the directives of its member leagues, to develop and update these policies throughout the year.



WASH HANDS

Numerous wall-mounted and free-standing hand sanitizing stations are available and restocked appropriately. All areas accessed by fans will be cleaned and disinfected at regular intervals using processes and products approved by the CDC & EPA.



BAG POLICY

Fans are encouraged to leave all bags at home, but the following items will be allowed into Coca-Cola Park:

- clear bags
- medical bags
- diaper bags



SOCIAL DISTANCING

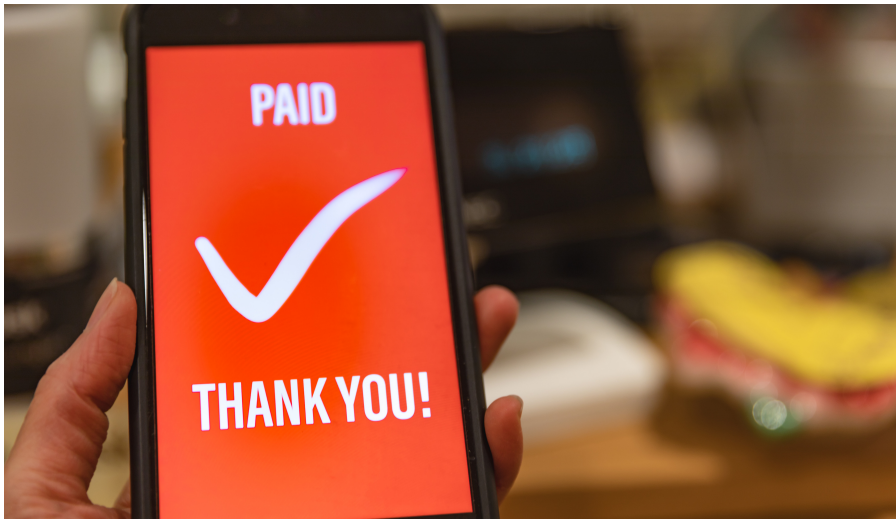
We encourage fans, when able, to maintain social distancing throughout Coca-Cola Park.

MASKS

Consistent with the Department of Health's guidelines, the IronPigs no longer require vaccinated guests to wear masks while attending Coca-Cola Park. However, we ask and encourage fans who are not fully vaccinated to continue to wear masks. No proof of vaccination will be required and we will rely on our fans to make the right choice for their own safety and for the safety of others around them. Further, we welcome all fans and respect their choice to wear a mask or not, regardless if they've received the vaccination.



CASHLESS



For the safety of our fans and employees, the IronPigs are operating Coca-Cola Park as a cashless facility, including in the areas of food/beverage, ticketing, and merchandise. This will limit direct contact between employees and guests.

Condiments & similar items will be served using pre-packaged servings as opposed to communal servings.

All food orders at the PNC Club will be done via mobile ordering only with food delivered to the PNC Club seats.

RESTROOMS

Doors will be propped open to encourage touchless entry/exit. All restrooms will be sanitized frequently with disinfectant. Coca-Cola Park has been equipped with touch-free urinals and automatic flushers. In an effort to keep common touch points touch-free, motion soap dispensers and touchless paper towel dispensers have been made available throughout the park. Every other sink and urinal station will be disabled to allow for proper distancing. Restrooms will be monitored as needed throughout the season.



STAFFING

All full-time, part-time and contracted third-party staff members will be temperature checked prior to entering the ballpark.

Staff members will be required to wear protective gloves when handing items to fans.





CONCOURSE FLOW

Stanchions and/or spacing markers will promote distancing between customers waiting in lines at the team store, concessions and restrooms. In the event of rainstorms or other situations requiring guests to find cover, the IronPigs will expand access to covered areas to ensure proper distancing.



H2O FOUNTAINS

All water fountains in Coca-Cola Park are currently disabled for the 2021 season for sanitation reasons. Bottled water will be available for purchase throughout the ballpark.



SMOKING

No smoking will be permitted in any area inside Coca-Cola Park. Any fan or guest who desires to smoke will be directed outside of the ballpark.



KIDS ZONE

The Lehigh Valley Reilly Children's Hospital Kids Zone will not be open for children to play until additional Covid restrictions are lifted.

PROMOTIONS/ ON-FIELD ACTIVITIES

MLB is currently not allowing any fan or employee to participate in any on-field/promotions within the infield area during the game. Contests will take place in other locations other than the field. MLB does not currently permit players to sign autographs or greet fans. Players are not permitted to throw baseballs or other items into seating areas.





CLUBHOUSE & ON-FIELD PERSONNEL

To ensure all players are placed in the safest conditions, the IronPigs will work with Major League Baseball to implement increased cleanliness in the home & visiting clubhouses and is restricting access into the clubhouse by all media and front office members. .



COMMUNICATION & MESSAGING

Each ticketed patron will receive an email the day of the event which will outline all safety procedures. Procedures will include, but not be limited to bag policy, social distancing, mobile ticketing, contactless areas and concession policies.

In addition to the email, fans/guests will see safety signage along the concourse and in all areas with high visibility to fans, employees and team personnel. There will also be frequent public address announcements encouraging proper cleanliness, distancing where possible and similar health practices for customers.

