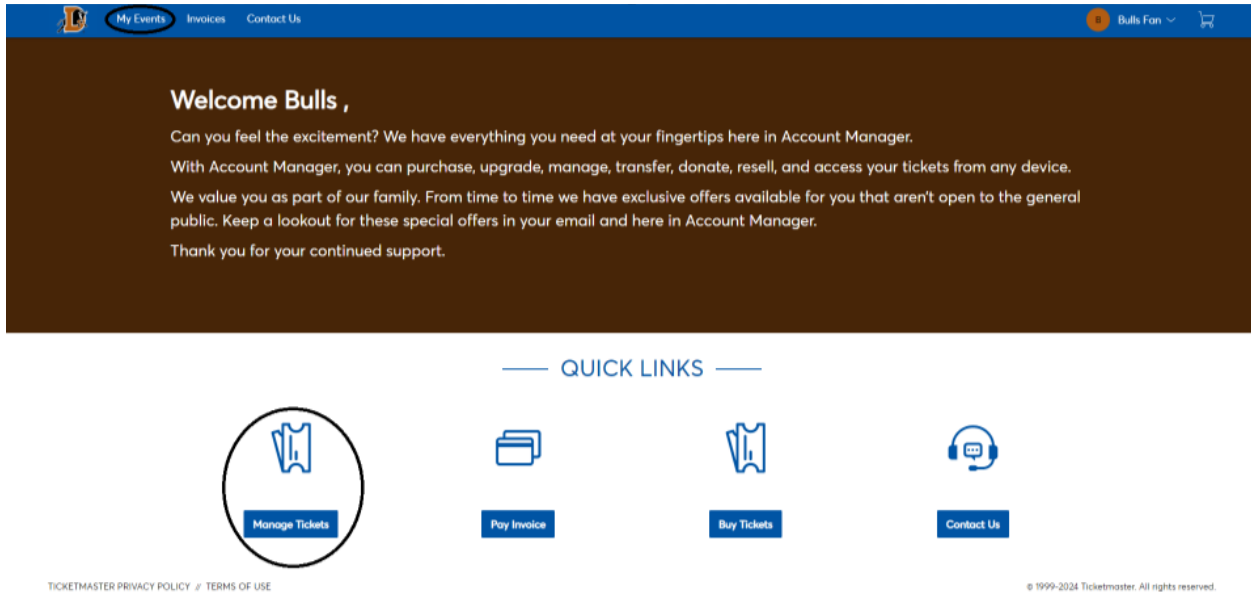


Managing your Durham Bulls Tickets

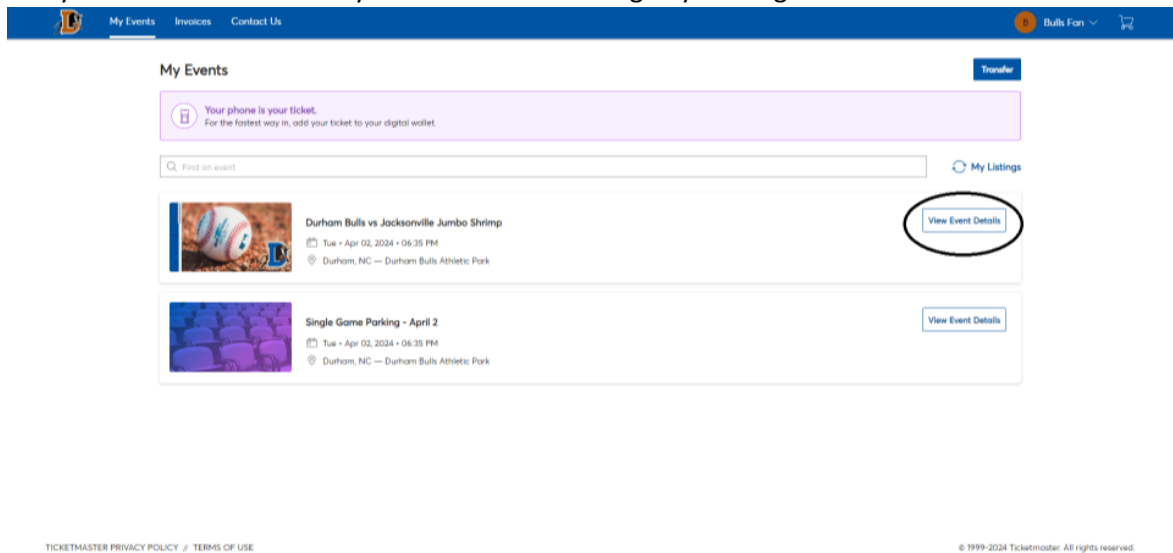
All of your tickets and parking can be managed from the Durham Bulls Account Manager website

Steps to access your account:

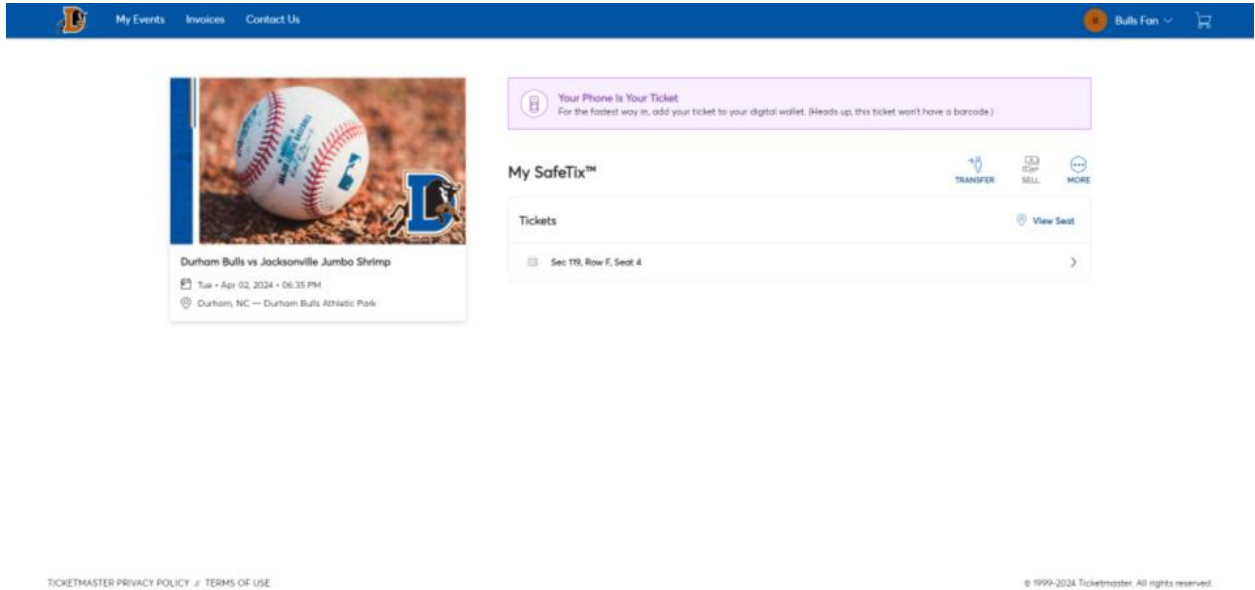
1. Navigate to the account manager website (am.ticketmaster.com/durhambulls)
2. Sign in with the email that you used to purchase your tickets with
3. From the homepage, you can click on either “My Events” or “Manage Tickets”



4. From there you can select the event you would like to manage by clicking “View Event Details”

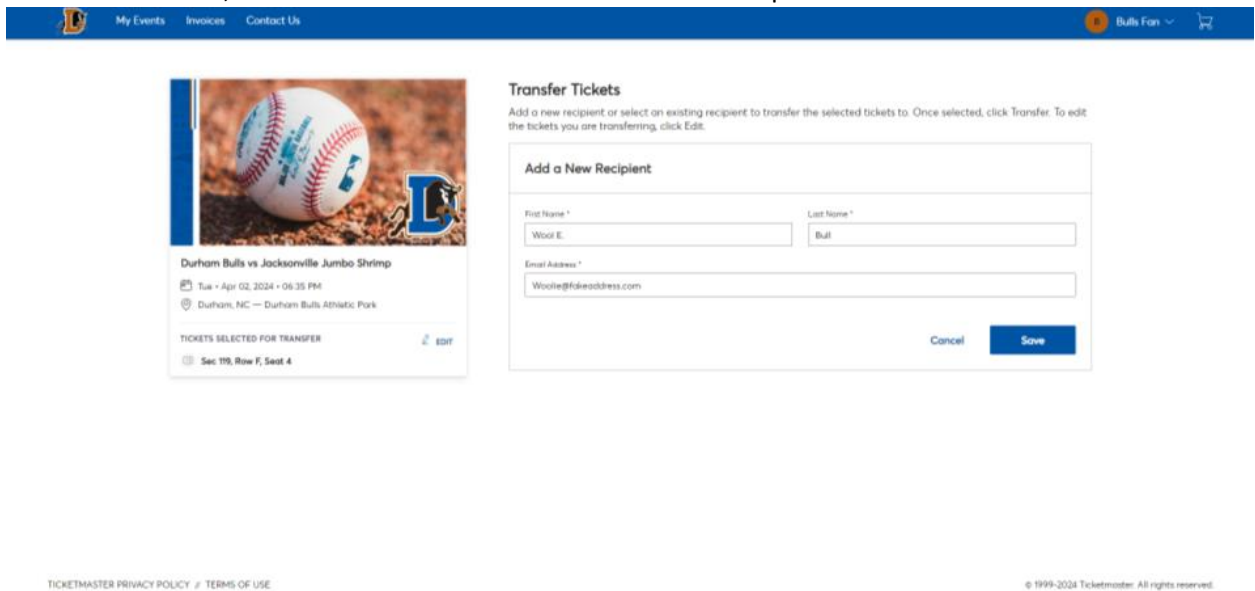


5. On the event screen you will be able to transfer your ticket, view where you seat is in the ballpark or click more for additional options (Exchanging, Consigning Back, and Printing from home)
 - a. Please note that consignment is only available to Full and Half season accounts



Transferring a ticket:

1. Select the event you would like to transfer
2. Click on the “Transfer” button
3. Select the tickets that you would like to transfer and hit continue
4. Enter in the first name, last name and email address of intended recipient



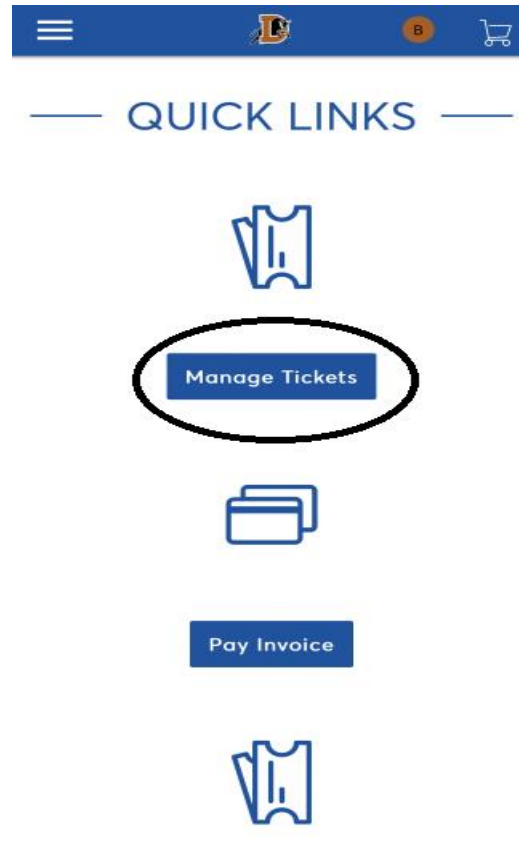
5. Click on the transfer button to complete your transfer
 - a. The transfer can be canceled by clicking “Cancel Transfer” on the event page

Accessing your Bulls tickets/parking passes through your mobile device:

1. Log in to the Durham Bulls Account Manager Page through the mobile web browser



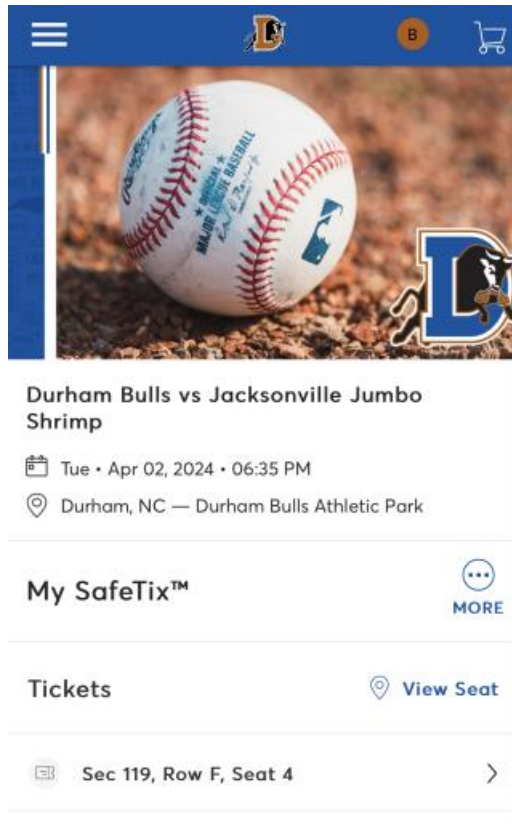
2. Scroll down and select “Manage Tickets”



3. Select the event that you would like to view and tap “View Event Details”

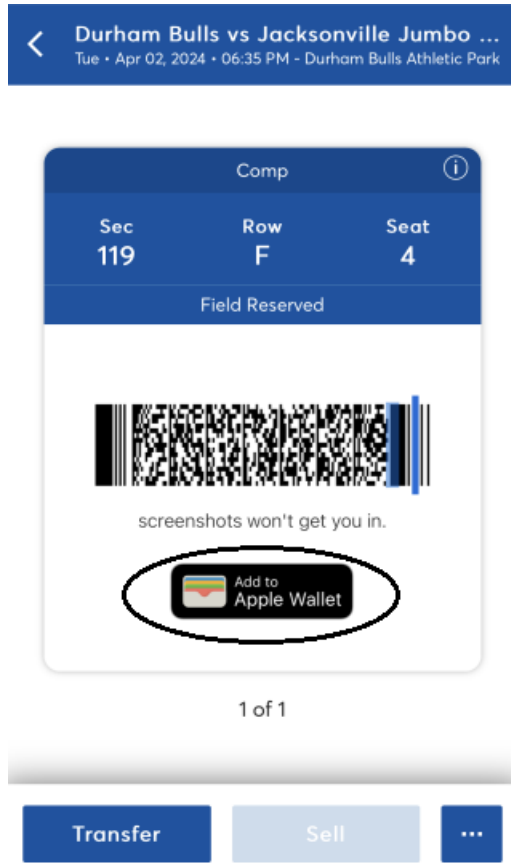


4. Tap on the seat you would like to open



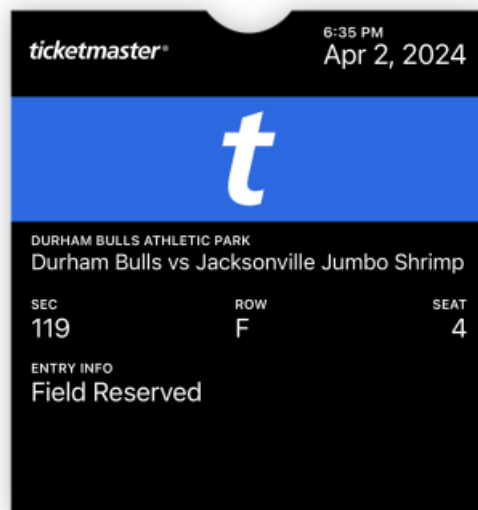
a. If you have multiple tickets for a game, you can just swipe to access them

5. To add the ticket to your mobile wallet, tap where it says “Add to Apple/Google Wallet”



a. Tap “Add All Tickets” to add all your tickets for the event or “Add 1 Ticket” to add the individual ticket

6. Tap “Add” on the top right and the ticket will then be accessible in your wallet



Notes about your parking passes for 919 Season Ticket Members

- Parking passes can be accessed by following the same steps as your game tickets
- Please have your pass pulled up and ready for the attendant to scan before arriving at the parking deck

For further questions, please contact us at tickets@durhambulls.com