

SALT LAKE BEES

BALLPARK APP GUIDE

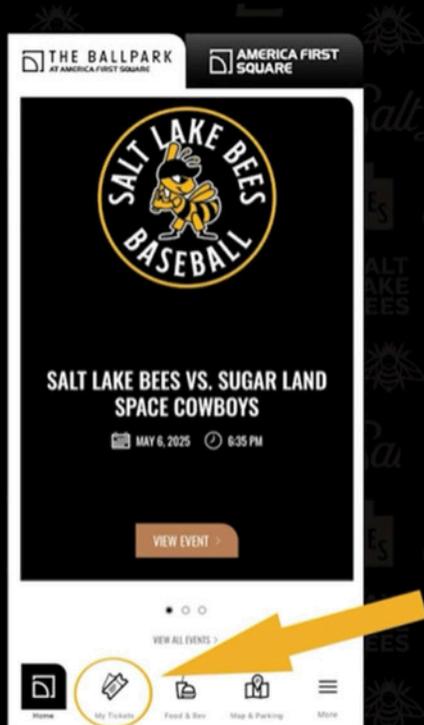
Everything you need to download, log in, and access your tickets, all in one place.

THE BALLPARK AT AFS



1 DOWNLOAD THE APP

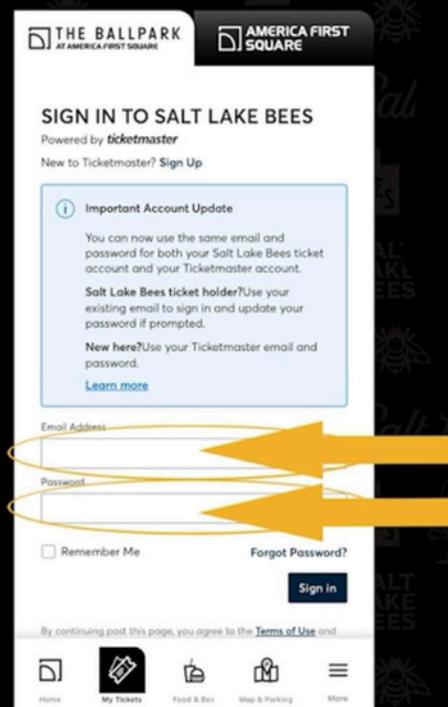
- Open the App Store (iPhone) or Google Play Store (Android) on your mobile device.
- Search for "The Ballpark at America First Square" or "The Ballpark at AFS."
- Tap Download or Install and wait for the app to finish installing on your device.



TIP: Add the app to your home screen for easy access on game day!

2 LOG IN TO YOUR ACCOUNT

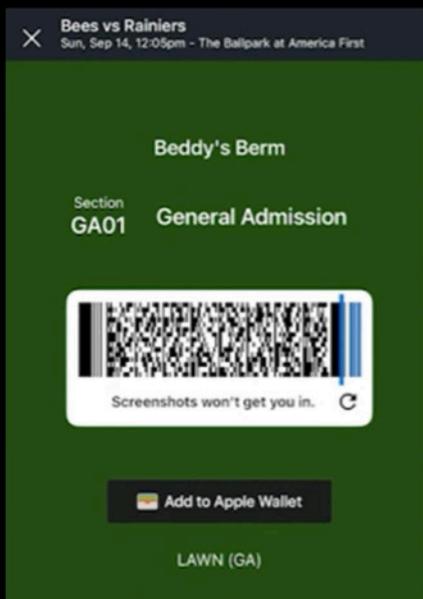
- Launch the Ballpark at AFS app. From the home screen, tap the My Tickets icon at the bottom.
- Tap Sign In to continue to the Ticketmaster login screen.
- Enter the email and password linked to your Salt Lake Bees / Ticketmaster account.
- Tap the Sign In button. You'll be taken directly to your ticket wallet.



IMPORTANT: Your Salt Lake Bees account and Ticketmaster account now share the same login. Existing holders: use your current email. New users: use your Ticketmaster email and password.

3 ACCESSING YOUR TICKETS

- Launch the app and sign in with your Ticketmaster credentials.
- Tap the My Tickets icon in the bottom navigation bar.
- Under the Upcoming tab, find your game and tap it to open ticket details.
- Tap View Ticket to open your individual barcode(s).
- Your animated barcode will appear. Present it to the gate attendant for scanning.

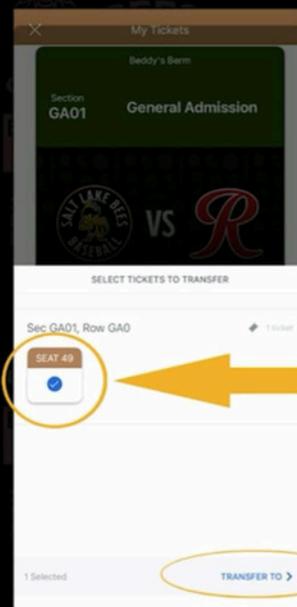


IMPORTANT: Screenshots of your barcode won't work at the gate. Always use the live ticket in the app!

APPLE WALLET: After opening your ticket, tap "Add to Apple Wallet" for instant offline access at the gate. Android: please keep the app downloaded.

4 TRANSFER TICKETS

- Tap My Tickets, log in if needed, then select the upcoming game.
- Scroll down and tap the Transfer button at the bottom of the ticket detail screen.
- Tap the seat tile(s) you'd like to transfer. A checkmark will appear.
- Tap Transfer To > to proceed. Choose Select From Contacts or Manually Enter a Recipient.
- Enter the recipient's First Name, Last Name, and Mobile Number or Email Address.
- Optionally add a short note, then tap Transfer Ticket(s) to send.



PLEASE NOTE: Once transferred, the ticket leaves your account until the recipient accepts. You can cancel a pending transfer from the My Tickets screen before they accept.

WE'RE HERE TO HELP

Our team is happy to assist with any ticketing questions.
Reach out through any of the channels below.

ONLINE RESOURCES

WWW.MILB.COM/SALT-LAKE/TICKETS/SEASON-TICKET-HOLDER-RESOURCES

VISIT US

11111 S. BALLPARK DRIVE, SOUTH JORDAN, UTAH, 84009

EMAIL US

INFO@SLBEES.COM

PHONE

801-325-2337

QUICK REMINDERS:

- Screenshots of barcodes won't work at the gate. Use the live app ticket.
- Add to Apple Wallet before game day to avoid slow Wi-Fi at the ballpark.