

COVID-19

READINESS PLAN

JOHN THURMAN FIELD





GENERAL STATEMENT

The Modesto Nuts have prepared this document to assist with navigating the new policies and best practices for operating at John Thurman Field within the environment of the COVID-19 pandemic for ticketed events. The contents herein are intended to preserve the safety of staff, players, fans and other patrons.

The Modesto Nuts will continue to follow the guidance of national, state and local governments and agencies, as well as the directives of Major League Baseball and the Seattle Mariners, to develop and update these policies. The input of local, regional, medical and health partners will also play a significant role in the continued development of the below policies and best practices. As necessary and appropriate, these guidelines, policies and best practices may be changed and/ or modified.



BALLPARK OPERATIONS

Staff/ Guest Sanitation Amenities

The Modesto Nuts have added hand-sanitizing stations throughout John Thurman Field, including at entry/ exit gates and throughout the concourse.

Face Coverings

All patrons older than 2 years old will be required to wear a mask covering both mouth and nose at all times, except when actively eating or drinking in the patron's seat. Mask protocols will be enforced by ushers and other Modesto Nuts staff, and any patron deemed not in compliance will be removed from the facility.

Cashless Facility

The Modesto Nuts will install cashless options at all major point of sale locations throughout the ballpark. This will be achieved through touchless units that will connect to and will provide fans the ability to use their credit card without interpersonal bodily interaction. Furthermore, the Nuts will introduce new technology that will allow for fans to order food and beverage on mobile devices for delivery in an effort to reduce lines at concession stands.

Paperless Tickets

The Nuts ticket operations will be switching to a paperless system, where all ticket purchases and account management will be done through its web based system.

STAFFING POLICIES

- a.** All staff members shall be required to wear masks
- b.** Staff members will be required to go through a temperature check, assess and report their own well-being prior to beginning a shift, and will be required to stay home if not feeling well.
- c.** Staff will be instructed to make the following changes to attendee-facing interaction, without limitation
 - 1) Prohibit handshaking and physical contact with guests and other employees
 - 2) Employees will be required to wear masks when handing items to attendees
 - 3) Prior to the start of each shift, and continuing when appropriate, employees will be required to wash their hands
- d.** Ongoing training to educate staff on new, updated guidelines and procedures



TICKETING & SEATING CHART

Ballpark capacity will be reduced to begin the 2021 season, providing a pathway for the Nuts to maximize social distancing via the limitation of tickets per seating section. The Team will implement the restrictions as set forth below in an effort to ensure the comfort and safety of our fans. The Nuts will follow all seating protocols as set by MLB and/or local governmental agencies, as applicable. Using the below social distancing guidelines, the proposed ballpark capacity to begin the season is no more than 800 fans, approximately 20% of total capacity. (Red Tier)

- a.** The ballpark seating chart will utilize "pod" seating of no more than 6 seats together. Each pod will be distanced from each adjacent pod by 6 feet
- b.** Ushers and other staff will be trained on addressing social distancing within seating sections and making sure fans within each seating section are comfortable
- c.** Fans will be required to agree and abide by Covid-related terms and conditions (stated on each ticket)
- d.** The ballpark seating chart will adhere to Major League Baseball protocols as it relates to providing safe distance between fans and player/on-field staff

CAPACITY LIMITATIONS

Hospitality Areas

Open-air picnic areas will be used for individual ticket sales until the county regulations permit gatherings. Individual suites will be limited to the number of seats (4), 25%. To start the season fans can purchase a rental suite night for \$150. (Red Tier)

Restrooms

Every other stall will not be in use, reducing capacity in the bathrooms. Social distancing stickers will be placed on the floor to allow for social distancing lines at the restrooms. (Red Tier)

Merchandise Store

The Modesto Nuts ask that each patron reduce the amount of physical contact with merchandise items to only the items you wish to purchase. The Team Store will be limited to ten (10) - 50%. (Red Tier)



CLEANING & SANITIZING PROTOCOLS

Comprehensive Sanitation

The Nuts will implement a fully-developed Operations Cleaning Guide which shall include set up and tear down cleaning, routine cleaning and maintenance, and game day/event cleaning.

Ballpark Washdowns

The Nuts have invested in top-of-the-line cleaning equipment and products to be used on porous surfaces including, without limitation, concrete concourse and seating. This shall be a standard process that will be repeated throughout the season beginning prior to Opening Day.

Restrooms

Restrooms will be cleaned with top-of-the-line cleaning equipment and products on a daily basis and throughout ballgames/events. Doors to the restrooms shall be propped open to encourage touchless entry and exit (except for family restroom).

Walking Paths/ Stairwells/ Elevators

High traffic and confined spaces will be thoroughly cleaned with top-of-the-line cleaning equipment and products on a routine basis and throughout ballgames/events, with a particular focus on high touch surfaces in an effort to ensure the health and safety of John Thurman Field patrons and staff. Elevator capacity shall be limited to one family.

Game Day and Event Cleaning Operations

All staff engaging in cleaning of the ballpark will be required to wear protective gloves and masks at all times.

COMMUNICATION & MESSAGING

- a. Posted signage in areas with high visibility to attendees, employees, and team personnel
- b. Other awareness and instructional signage posted throughout the ballpark
- c. Frequent video and public address announcements will promote proper cleanliness, distancing, and similar health practices for customers
- d. The Nuts will create social media and e-blast awareness campaigns on best practices for attendees and guests visiting John Thurman Field