



Please complete the following application IN FULL and bring it
to our

2021 OPEN CASTING CALL

Wednesday, June 9

4:00 p.m. - 7:00 p.m.

Arthur W. Perdue Stadium

THE OPEN CASTING CALL IS MANDATORY
for seasonal employment consideration with the Delmarva
Shorebirds and our Food Services Operations

APPLICATIONS WILL ONLY BE ACCEPTED DURING THIS TIME

**Please do not attempt to submit your application prior to June 9*

The open casting call process will take approx. 30 minutes.

*Please join us at a time of your convenience during the
hours of 4:00 p.m. - 7:00 p.m.*

Shorebirds Game Day Cast Member Responsibilities

“The Flock” – The Flock must be high energy, personable, positive individuals who are willing to participate in outrageous activities on a regular basis. Role-playing is a major part of this job. The Flock will fill the roles of birthday singers, and participate in dances such as the Chicken Dance, Take me out to the Ballgame, and YMCA. They will also participate in other on field promotions as they are created. Fearlessness and genuine enthusiasm is essential for this job.

Parking Attendants - Parking attendants have various duties in the parking lot - ranging from flagging cars to open parking spots, overseeing intersections/crosswalks, and other duties as they arise. These employees will have first contact with Shorebirds fans, so they must be friendly, approachable, and always willing to offer assistance. Some cast members in the parking lot will be responsible for accurately handling cash and selling parking tickets. The ability to quickly do basic math is a must for this position.

Amusements – Amusement employees working the amusement game operations (e.g. football toss, bounce house, speed pitch, etc.) must be enthusiastic and approachable. They will be responsible for handling cash. Customer Service is very important here. Fan safety in this position is a priority. Amusement employees may also assist the Shorebirds Front Office staff with birthday parties.

Gift Shop - Cast members working in the gift shop must have retail experience and feel comfortable handling cash. Duties include assisting fans in the store, accurately completing gift shop transactions and taking inventory. The gift shop should be dusted and cleaned regularly and racks sized several times a game. All merchandise will be restocked as needed before the end of the game.

Grounds Crew – Cast members in this role will work under the supervision of the Shorebirds Head Groundskeeper assisting in preparing Arthur W. Perdue stadium’s field for every game. This includes dragging, chalking, watering the field, and other specific duties to assist the Head Groundskeeper in getting the field ready for game days. Must be able to lift up to 50 pounds at a time.

Food Services Positions

All applicants must be customer oriented for all ethnicities, ages and abilities. Customer service is number one priority. All positions require a friendly attitude in a fast paced environment. All must present a positive attitude while serving with a sense of urgency.

Concessions Grill and Fry Cooks - Cooks are responsible for preparation of food in ballpark concession stands and group areas. Previous experience will be helpful but not necessary.

Concessions Cashiers - This position is responsible for serving guests at concession stands while completing transactions. Must be able to handle money, memorize menus, and generally perform as necessary.

Kitchen Workers – Will assist chef in preparing catering. Will also work with banquet staff in the culinary presentation. Previous experience is required. ServSafe certification or equivalent is preferred.

Concessions Stand Leads - Will oversee concession stands throughout the stadium. An ideal candidate for this position is experienced in customer service and managing staff. They must have a friendly, positive attitude and work with a sense of urgency.

Warehouse Workers- Will receive food and beverage deliveries. Responsible for stocking the concession stands. Must be able to lift in excess of 35 pounds. Previous warehouse experience helpful, but not necessary. Must be 18 or older.

**SUCCESSFUL CANDIDATES FOR ALL POSITIONS WILL BE TRUSTWORTHY,
OUTGOING, RELIABLE AND ENTHUSIASTIC and must be at least 16 years of age.**

We are in the business of entertaining fans in every aspect of baseball.

**We can't control what goes on game- wise, but we can assure that the fan has a pleasant
experience!**

Work experience: List current and former employers, beginning with the most recent:

From:	To:	Employer:	Phone:
Job Title:		Address:	
Supervisor's Name and Title:		Summarize your work and job responsibilities:	
Reason for leaving:			

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Please complete ALL questions below to the best of your ability

Job requirements are potentially standing long hours (4 plus hrs.), walking up and down seating bowl aisles and working in an outdoor environment with varying temperatures. Positions may also include light/ moderate lifting, wiping down seats and railings within the seating bowl, etc. Will you be able to meet these requirements?

Please outline any additional skill sets that you may have that will contribute to the fan experience here at Arthur W. Perdue Stadium.

What phrase of less than seven words best describes you?

What two words best describe your personality?

What is your best definition of “customer service”?

Please explain a positive customer service story that you have witnessed as an employee or as a customer?

Please explain a negative customer service story that you have witnessed as an employee or as a customer? How was the situation resolved?

Do you have any potential scheduling conflicts that should be considered when reviewing your application? (i.e. school, other employment, civic club involvement, etc.)

Record of Education:

High School (Name and Address)	Years completed:	Did you graduate?	Course of study:	Degree earned:
College (Name and Address)	Years completed:	Did you graduate?	Course of study:	Degree earned:
Other (Name and Address)	Years completed:	Did you graduate?	Course of study:	Degree earned:

Personal References: Please list the name, address and telephone number of three references other than relatives:

Name and Address:	Phone Number:	Years Known:
Name and Address:	Phone Number:	Years Known:
Name and Address:	Phone Number:	Years Known:

All applicants, please read:

I hereby certify that the information contained in this application and in any resume provided by me or any party representing my interests is correct and complete to the best of my knowledge. I understand that any false statements, representations or omissions made by me on this application, any supplement, or resume, will be sufficient grounds for rejection of this application or discharge from employment. I also hereby authorize the Shorebirds employers to obtain information concerning me from former employers and others, and I release all those providing or requesting such information from any liability that may arise by truthful disclosures or such investigations.

If I am hired, I understand that I am free to resign at any time, with or without cause and without prior notice, and that the employers reserve the same right to terminate my employment at any time, with or without cause and without prior notice. This application does not constitute an agreement or contract for employment for any specified period of definite duration. I understand that no representative of the employers, other than an authorized officer, has the authority to make any assurances to the contrary. I further understand that any such assurances must be in writing and signed by an authorized officer.

I understand that the employers will not refuse to hire a qualified individual with a disability simply because of that person's need for a reasonable accommodation as required by the Americans with Disability Act.

If I am hired, I understand that I will be required to provide proof of identity and authorization to work.

My signature below acknowledges that I have read the foregoing and that I agree to the above-stated terms.

Applicant's signature: _____ Date: _____