2025 Job Descriptions

Please note that all job categories require that employees can both speak and understand the English language. Also, all employees are required to be team players. Speed of service and outstanding CUSTOMER SERVICE are also required of all employees. All employees will be expected to attend an alcohol awareness and food safety class before their first day of work.

CONCESSIONS -

Concessions Stand Lead: Responsible for overall operation of a concession stand, including knowledge of setting up a stand, determining levels of production, cleanliness and sanitation of the concession stand, maintaining outstanding quality of customer service, following food HAACP guidelines, alcohol awareness, inventory, organization of inventory, and the knowledge to clean and close the stand at the end of the shift. Must have experience operating on a variety of kitchen equipment and cleanup. Responsible for monitoring all aspects of concession stand operation throughout the game. Food Handler Card required.

Concessions Attendant: Help set up the concession stand per Concession Lead's instructions while keeping the workspace cleaned and organized throughout the shift. Help within concessions to greet customers and ensures that correct order has been placed while taking payment. Ensure order freshness and quality before serving to guest. Refer all guest complaints to Concession Lead or supervisor. Help close and clean the concession stand at the end of the shift per Concession Lead instructions.

Cook: Responsible for preparing menu items per the instructions of the F&B Team. Must have some experience as a cook in a professional or industrial kitchen, and experience using a variety of kitchen equipment. Must have some knife skills and a sense of urgency in completing tasks. Must have a Food Handlers' Card or ServSafe Certificate per the Health Dept. Duties include but not limited to; preparing food items according to the Chef and Kitchen Lead's instructions, maintaining cooking temperature records, maintain a clean cooking station throughout the event, and adhering to safety and sanitation guidelines. Must be able to remain standing for the entirety of the shift and work in front of fryers and grills.

Expeditor: Responsible for communicating between front of house servers, cashiers, bartenders, and managers to the kitchen staff, running food to the appropriate area, helping ensure that orders are accurate, assemble certain menu items, communicate any needs to warehouse staff or lead.

KITCHEN-

Kitchen Lead: Responsible for helping the Chef supervise all aspects of food prep, production, and safety and sanitation in the catering kitchens. Must have experience in

a professional or industrial kitchen. Must have a Food Handlers' Card or ServSafe Certificate per the Health Dept. Duties include but not limited to; preparing, producing, organizing, and storing menu items in accordance with catering BEOs and F&B Team's instructions.

Kitchen Utility/Prep Cook: Works closely with kitchen staff, assisting cooks and leads in food prep, overall cleaning and sanitation of the kitchen and cleaning all dishes, small wares, and utensils as directed. Involved with delivering food to various parts of the stadium as needed. Must be able to lift at least 50 pounds and withstand freezer elements.

Warehouse Worker/Runner: Duties include receiving and verifying deliveries from purveyors, storing items in areas as directed by the Warehouse Manager, setting up and breaking down portables. Required to put product orders together and deliver them to different areas of the stadium.

BARTENDER/HAWKER -

Bartender: Responsible for taking orders from the fans using a point of sales terminal, and either dispensing or mixing a drink in addition to food sales. Required to accept payment from fan. Responsible for performing opening and closing duties. Works closely with hawkers to oversee their operations within the stadium. Makes sure all kegs are loaded and ready for game day within the stadium.

Vending Hawker: Duties include selling food and beverage in the seating bowl and along the stadium concourse before and during the event. Employee needs to be in good physical condition and be able to carry loads of up to 50 pounds up and down the stairs of the stadium. Hawkers are responsible for ensuring accurate inventory after each game.

HOSPITALITY AREAS -

Party Deck Lead: Responsible for all party areas and attendants. This includes supervising the setup/breakdown of the catering area, ensuring all food arrives from the kitchen, assisting the attendant with any customer issues or requests, and monitoring food replenishment and tidiness of the buffet. Able to walk between all areas throughout the party times, stay on your feet and be constantly rotating.

Party Deck Attendant: Responsible for all duties needed to service the party area. This includes the setup/breakdown of the catering area. Throughout the event, must ensure the area stays clean, food stays replenished, and maintained hot or cold. Maintain a positive attitude while greeting/speaking to members of the party throughout event and relaying any comments or concerns to supervisor throughout party.

Skydeck Attendant: Responsible for all duties needed to service the party area. This includes the setup/breakdown of the catering area. Throughout the event, must ensure the area stays clean, food stays replenished, and maintained hot or cold. Maintain a positive attitude while greeting/speaking to members of the party throughout event and relaying any comments or concerns to supervisor throughout party. Have knowledge of beer, seltzer and wine and base knowledge of mixing drinks.

Suite Attendant: Responsible for food and beverage service to the suites. This includes assuring that all pregame orders are placed in the suites properly in a timely and accurate manner. A suite attendant must be alert and attentive to the wishes of the fans in the suites and check intermittently to see if they want to order additional items and if there are other non-food and beverage issues that may need assistance. At the end of the shift, the suite attendant will be responsible for accepting payment from fans.

Premium Club Attendant: Responsible for all duties needed to service the club buffet area. This includes the setup/breakdown of the catering area. Throughout the event, must ensure the area stays clean, food stays replenished, and maintained hot or cold. Maintain a positive attitude while greeting/speaking to members of the party throughout event and relaying any comments or concerns to supervisor throughout party.

Premium Club In-Seat Server: Responsible for taking orders, delivering food, and providing any assistance to the Home Plate Club fans between their seats and the club area. Assisting the Premium Attendant in maintaining the club space buffet, snack shelves, and dining area. Communicate with the bartenders on duty on any special drink orders and assist them with maintaining the bar area.

Premium Supervisor: Responsible for taking orders, delivering food, and providing any assistance to the Home Plate Club fans between their seats and the club area. Assisting the Premium Attendant in maintaining the club space buffet, snack shelves, and dining area. Communicate with the bartenders on duty on any special drink orders and assist them with maintaining the bar area.

Premium Runner: Duties include receiving and verifying deliveries from purveyors, storing items in areas as directed by the Warehouse Manager, and communicating with kitchen staff to ensure food readiness and delivery. Required to put product orders together and deliver them to different areas of the stadium. Assist Suite Attendants, Premium Attendants, and other staff in delivery of hot food.



2025 SEASON SCHEDULE

MARCH/APRII

	<u>VIII/ F</u>	<u> </u>				
SUN.	MON.	TUES.	WED.	THU.	FRI.	SAT.
					28 @NAS	29 @NAS
30 @NAS	31	1 WOR 7:05	2 WOR 7:05	3 WOR 7:05	4 WOR 7:05	WOR 6:35
6 WOR 3:05	7	7:05	9 CLT 12:05	10 CLT 7:05	11 CLT 7:05	12 CLT 6:35
13 CLT 3:05	14	15 @MEM	16 @MEM	17 @MEM	18 @MEM	19 @MEM
20 @MEM	21	22 GWN 11:05a	23 GWN 7:05	24 GWN 7:05	25 GWN 7:05	26 GWN 6:35
27 GWN 3:05	28	29 @DUR	30 @DUR			

MAY

SUN.	MON.	TUES.	WED.	THU.	FRI.	SAT.
				1 @DUR	2 @DUR	3 @DUR
4 @DUR	5	SYR 7:05	7 SYR 12:05	SYR 7:05	SYR 7:05	10 SYR 6:35
11 SYR 3:05	12	13 @NOR	14 @NOR	15 @NOR	16 @NOR	17 @NOR
18 @NOR	19	20 MEM 7:05	21 MEM 7:05	22 MEM 7:05	23 MEM 7:05	24 MEM 6:35
25 MEM 6:05	26	27 @GWN	28 @GWN	29 @GWN	30 @GWN	31 @GWN

JUNE

JUILE						
SUN.	MON.	TUES.	WED.	THU.	FRI.	SAT.
1 @GWN	2	3 DUR 7:05	4 DUR 7:05	5 DUR 7:05	6 DUR 7:05	7 DUR 6:35
DUR 3:05	9	10 @ROC	11 @ROC	12 @ROC	13 @ROC	14 @ROC
15 @ROC	16	17 @SYR	18 @SYR	19 @SYR	20 @SYR	21 @SYR
22 @SYR	23	24 NAS 7:05	25 NAS 12:05	26 NAS 7:05	27 NAS 7:05	28 NAS 6:35
29 NAS 3:05	30					

JULY

SUN.	MON.	TUES.	WED.	THU.	FRI.	SAT.
		1 @CLT	QCLT 2	@CLT	CLT 7:05	5 CLT 6:35
CLT 5:05	7	NOR 7:05	9 NOR 7:05	10 NOR 7:05	11 NOR 7:05	12 NOR 6:35
13 NOR 1:05	14	15	16	17	18 @GWN	19 @GWN
20 @GWN	21	22 @DUR	23 @DUR	24 @DUR	25 @DUR	26 @DUR
27 @DUR	28	29 COL 7:05	30 COL 7:05	31 COL 7:05		

AUGUST

SUN.	MON.	TUES.	WED.	THU.	FRI.	SAT.
					7:05	COL 6:35
COL 5:05	4	5 @NAS	6 @NAS	7 @NAS	8 @NAS	9 @NAS
10 @NAS	11	12 NOR 7:05	13 NOR 7:05	14 NOR 7:05	15 NOR 7:05	16 NOR 6:35
17 NOR 5:05	18	19 @WOR	20 @WOR	21 @WOR	22 @WOR	23 @WOR
24 @WOR	25	26 ROC 7:05	27 ROC 7:05	28 ROC 7:05	29 ROC 7:05	30 ROC 6:35
31						

SEPTEMBER

SUN.	MON.	TUES.	WED.	THU.	FRI.	SAT.
	1	2 @CLT	3 @CLT	4 @CLT	5 @CLT	6 @CLT
7 @CLT	8	9 MEM 7:05	10 MEM 7:05	11 MEM 7:05	12 MEM 7:05	13 MEM 6:35
14 MEM 2:05	15	16 @NOR	17 @NOR	18 @NOR	19 @NOR	20 @NOR
21 @NOR						

HOME

AWAY

OPPONENTS



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CLT - Charlotte Knights (CWS)
COL- Columbus Clippers (CLE)

DUR - Durham Bulls (TB)

GWN - Gwinnett Stripers (ATL) MEM - Memphis Redbirds (STL) NAS - Nashville Sounds (MIL) NOR - Norfolk Tides (BAL)

ROC - Rochester Red Wings (WAS) SYR - Syracuse Mets (NYM)

WOR - Worcester Red Sox (BOS)





For Office Use Only:
Date Rcvd
SS#
Action

Jacksonville Baseball LLC Employment Application GENERAL INFORMATION

Full Name				
Street Address				
	State			
Daytime Phone		Email Add	dress	
Age: Under 18?	s No	How were you referred to the company?		
Desired Wage/Salary		Preferred Schedule — FT PT Seasonal		
	nt is extended, are you able to	o provide proof of y	our authorization to	o work in the United
Desired Position(s) (in a	order of preference)			
1	2		3	
	E	DUCATION		
	School Name & Location (City & State)	Major	D	egree Received/Date
High School				<u>-</u> -1
Trade/Technical				
University/College		-		
Graduate		-		:
Professional Licenses/	Certifications – List licenses	OTHER and certifications held	d. Provide expiration	or expected completion date.
Туре	Issuing State or G	Organization	Number	Expiration Date

EMPLOYMENT HISTORY

Please give a complete record of past employment.

Company	1	1 1	Dhone
Company:			Phone:
Address:			Supervisor:
Job Title:	Starting S	alary: \$	Ending Salary:
Responsibili	ties:		
From:	To:	Reason for Leaving	;
May we con	tact your previous employer for a reference?	Yes No	If No, please explain
Company:			Phone:
Address:			Supervisor:
Job Title:	Starting S	alary:\$	Ending Salary:
Responsibili	ties:		
From:	To:	Reason for Leaving	; <u> </u>
May we con	tact your previous employer for a reference?		If No, please explain
Company:			Phone:
Address:			Supervisor:
Job Title:	Starting S	alary: \$	Ending Salary:
Responsibili	ties:		
From:	To:	Reason for Leaving	;:
	tact your previous employer for a reference?	Yes No	If No, please explain

PROFESSIONAL REFERENCES

Please list former supervisors that we may contact for a professional reference.

Full Name:	ni .
Address:	
Full Name:	Relationship:
Company:	DI .
Address:	
Full Name:	Relationship:
Company:	Dlana
Address:	
	MISCELLANEOUS
	or crime other than a parking violation? Yes No but will be considered in relation to specific position requirements.)
	e offense, date and type of court
CERTIF	ICATION & AGREEMENT
	application is true and correct to the best of my knowledge. I understand ially incorrect information in this application is grounds for immediate the "Company").
employment is contingent upon my passing to checks. I also understand that my position may	checks may be required. I understand that any offer of the background and drug test and upon the Company review of my be subject to drug testing throughout the year. I hereby agree to drug acksonville Baseball LLC and release the Company from all liability ade based on such screening.
	ny is "at will" and is not guaranteed for any particular length of time and the the relationship at any time without prior notice.
individuals or organizations having knowledge	mer employer(s), educational institution(s), reference(s) and any other about me to furnish Jacksonville Baseball LLC and/or its agents with release from liability any and all persons or organizations providing its affiliates and its agents.
Signature of Applicant	Date

Authorization Form for Consumer Reports and Background Investigation

In connection with your application for employment with Jacksonville Baseball LLC and/or First Coast Concessions LLC (the "Company") may request from a consumer reporting agency and for employment-related purposes, a "consumer report(s)" (commonly known as "background reports") containing background information about you in connection with your employment, or application for employment, or engagement for services (including independent contractor or volunteer assignments, as applicable). HireRight, LLC ("HireRight") will prepare or assemble the background reports for the Company. HireRight is located and can be contacted at 3349 Michelson Drive, Suite 150, Irvine, CA 92612, (800) 400-2761, www.hireright.com.

The background report(s) may contain information concerning your character, general reputation, personal characteristics, mode of living, or credit standing. The types of background information that may be obtained include, but are not limited to: criminal history; litigation history; motor vehicle record and accident history; social security number verification; address and alias history; credit history; verification of your education, employment and earnings history; professional licensing, credential and certification checks; drug/alcohol testing results and history; military service; and other information

By my signature below, I consent to preparation of background reports by a consumer reporting agency such as HireRight, Inc. ("HireRight"), and to the release of such background reports to the Company and its designated representatives and agents, for the purpose of assisting the Company in making a determination as to my eligibility for employment (including independent contractor assignments, as applicable), promotion, retention or for other lawful employment purposes. I understand that if the Company hires me or contracts for my services, my consent will apply, and the Company may, as allowed by law, obtain additional background reports pertaining to me, without asking for my authorization again, throughout my employment or contract period from HireRight and/or other consumer reporting agencies.

I understand that information contained in my employment or contractor application, or otherwise disclosed by me before or during my employment or contract assignment, if any, may be used for the purpose of obtaining and evaluating background reports on me. I also understand that nothing herein shall be construed as an offer of employment or contract for services.

I hereby authorize all of the following, without limitation, to disclose information about me to the consumer reporting agency and its agents: law enforcement and all other federal, state and local agencies, learning institutions (including public and private schools, colleges and universities), testing agencies, information service bureaus, credit bureaus, record/data repositories, courts (federal, state and local), motor vehicle records agencies, my past or present employers, the military, and all other individuals and sources with any information about or concerning me. The information that can be disclosed to the consumer reporting agency and its agents includes, but is not limited to, information concerning my employment and earnings history, education, credit history, motor vehicle history, criminal history, military service, professional credentials and licenses.

Applicant Full Name
treet Address
City, State & Zip
ocial Security Number
Other or Former Names
Date of Birth

Authorization

By my signature below, I also certify the information I provided on and in connection with this form is true, accurate and complete. I hereby authorize Company to obtain the consumer reports described above about me.

ipplicant dignature Bute	Applicant Signature	Date	
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Jacksonville Jumbo Shrimp

Employee Information

		Persona	Il Information		
Full Name:					
	Last	F	First		M.I.
Address:					
	Street Address				Apartment/Unit #
	City			State	ZIP Code
Home Phone:		Cell Phon	e:		
Email					
Liliali					
Emergency					
Contact Name	9				-
Emergency Contact Phon	e				
SSN:					
Driver's License/Gov't	ID #:				
Expiration Dat	<u></u>	Issuing State:			
		Filing Exemp	Status/Number of otions		
		Direct Dep	osit Informatio	n	
Bank Name:					
Routing #:					
Account #:					
Account Type					
		Job Information	For Office Use	ONLY	
Title:		De _l	partment: ———		
Pay Rate:		Sta	rt Date ——		