

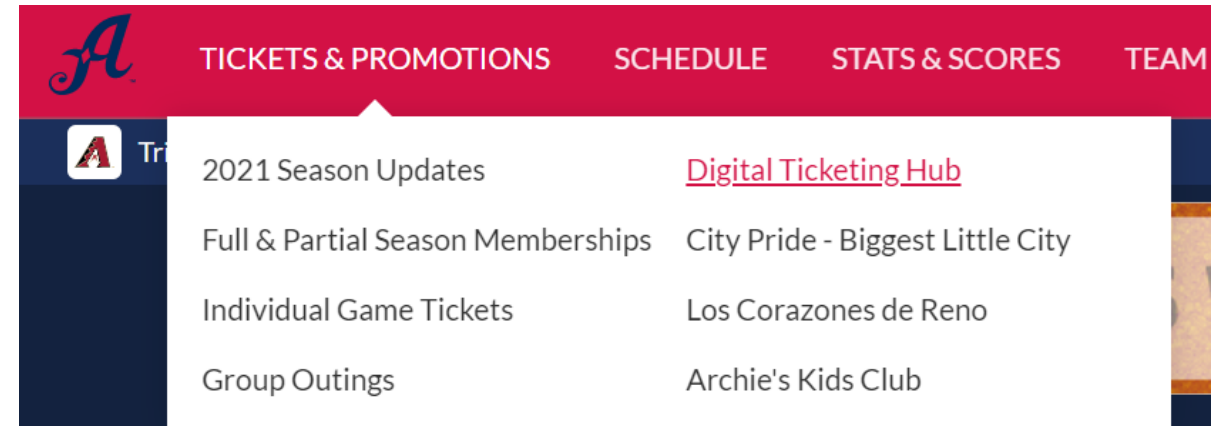


EXCHANGING TICKETS VIA YOUR
MYTICKETS ACCOUNT

HEAD TO
RENOACES.COM

HOVER OVER THE
**TICKETS AND
PROMOTIONS** TAB

SELECT **DIGITAL
TICKETING HUB**



The screenshot shows the top navigation bar of the Reno Aces website. The main navigation bar is red with white text for the following items: **TICKETS & PROMOTIONS**, **SCHEDULE**, **STATS & SCORES**, and **TEAM**. The **TICKETS & PROMOTIONS** tab is active, and a dark blue dropdown menu is open below it. The dropdown menu contains the following items:

- 2021 Season Updates
- Full & Partial Season Memberships
- Individual Game Tickets
- Group Outings
- [Digital Ticketing Hub](#)
- City Pride - Biggest Little City
- Los Corazones de Reno
- Archie's Kids Club

CLICK THE **MYTICKETS**
LOGIN BUTTON

THIS WILL DIRECT YOU
TO THE MYTICKETS
LOGIN PAGE

Member Login

MyTickets Login

LOGIN TO YOUR MYTICKETS ACCOUNT

THIS SHOULD BE THE EMAIL ASSOCIATED WITH YOUR TICKETS

IF YOU DO NOT REMEMBER YOUR PASSWORD, PLEASE CLICK **RESET PASSWORD** AND FOLLOW THE PROMPTS

IF YOU HAVE NEVER CREATED AN ACCOUNT, PLEASE DO SO BY HITTING SIGN UP. MAKE SURE TO USE THE SAME EMAIL ASSOCIATED WITH YOUR TICKETS.

Log in or sign up to create an account to access your tickets and account.

EMAIL

SeasonMember@renoaces.com

PASSWORD

.....

Remember Me

[Reset Password](#)

SIGN UP

LOG IN

ONCE LOGGED IN YOU
WILL BE ABLE TO:

VIEW/PRINT YOUR DIGITAL
TICKETS

REDEEM VOUCHERS

FORWARD TICKETS

EXCHANGE TICKETS

PURCHASE ADDITIONAL
TICKETS



MY NEXT EVENT

JUN SACRAMENTO RIVER CATS
04 FRIDAY | 6:35PM PDT
GREATER NEVADA FIELD

[VIEW TICKETS \(2\)](#)

**TO EXCHANGE GAME
TICKETS, CLICK EXCHANGE
ON THE LEFT HAND SIDE
OF THE SCREEN.**



MY GREATER NEVADA FIELD TICKETS

BUY TICKETS

FORWARD

EXCHANGE

VOUCHERS

PRINT TICKETS



MY NEXT EVENT

APR



15

ACES

FRIDA
GREA


SELECT THE GAME YOU
WOULD LIKE TO EXCHANGE
TICKETS OUT OF.

SELECT THE SEATS THAT
YOU WOULD LIKE TO
EXCHANGE AND CLICK
CONTINUE.

APRIL  

Select an event from the list below that contains Exchange eligible tickets. Select the "View All Ticket Inventory" button to view all events.

ACES VS SACRAMENTO RIVER CATS
FRI, APR 15, 2022 6:05PM PDT
GREATER NEVADA FIELD 1 Seat

 SELECT TICKETS TO EXCHANGE

ACES VS SACRAMENTO RIVER CATS
FRI, APR 15, 2022 6:05PM PDT
GREATER NEVADA FIELD

Only tickets in the same grouping can be selected for one exchange action.


2022 8 GAME RED - ORDER #12886025

<input checked="" type="checkbox"/>	SECTION 101	ROW 9	SEAT 1
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CONFIRM THAT THE LISTED
TICKETS ARE FOR THE
GAME THAT YOU WANT TO
EXCHANGE OUT OF AND
CLICK ON FIND ELIGIBLE
EVENTS.

← TICKETS SELECTED TO EXCHANGE

◆ Exchanging 1 seat(s) from Aces vs Sacramento River Cats on Fri, Apr 15, 2022 6:05PM PDT

 **ACES VS SACRAMENTO RIVER CATS**
FRI, APR 15, 2022 6:05PM PDT
GREATER NEVADA FIELD

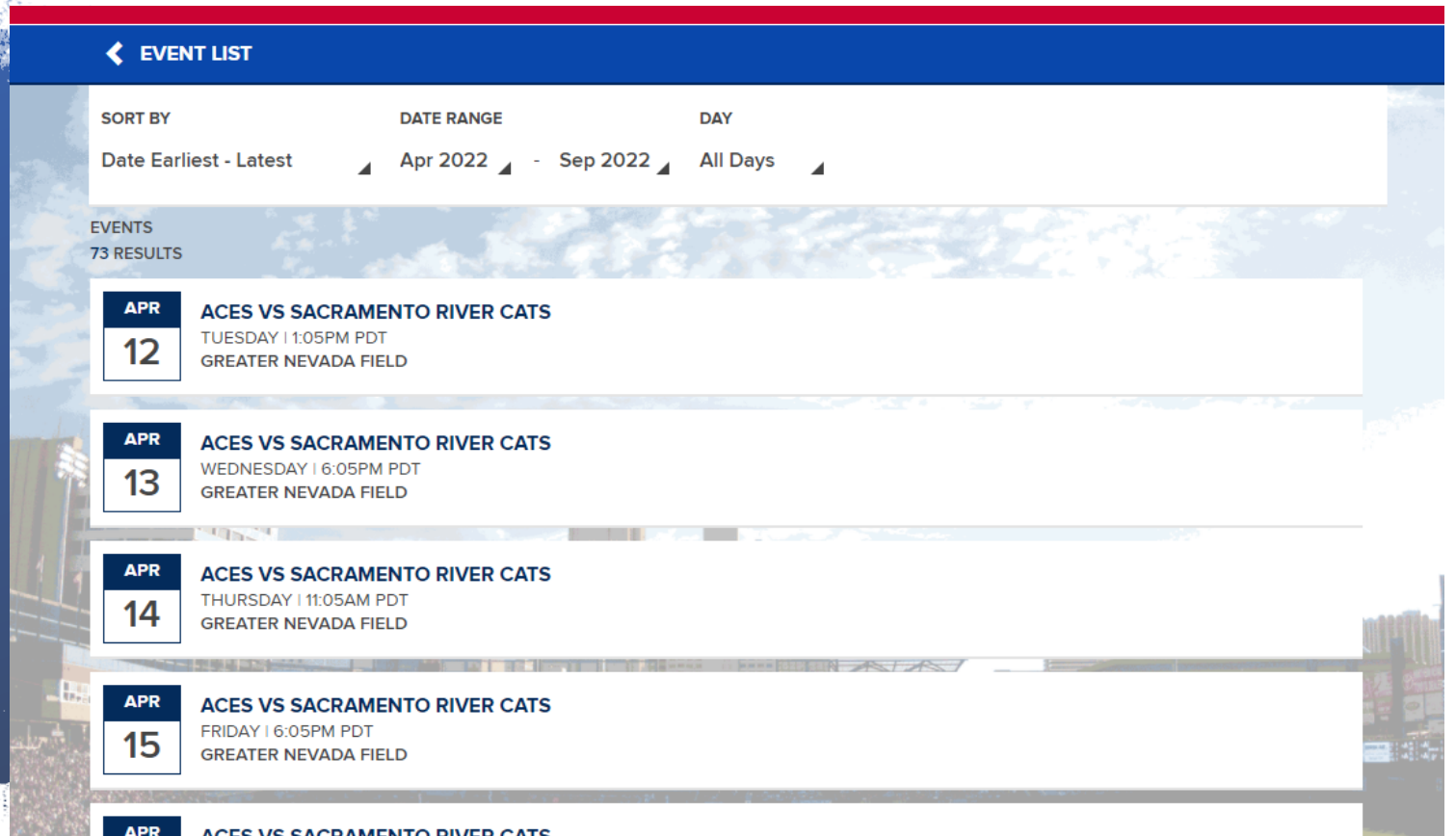
TICKET DETAILS

1 X RENEW 8 GAME RED
SECTION
ROW
SEAT(S)
PRICE

101
9
1
-\$20.00

FIND AND CLICK ON THE GAME DATE THAT YOU WOULD LIKE TO EXCHANGE TICKETS INTO.

PLEASE NOTE – JULY 4TH, 2022 IS A BLACKOUT DATE AND CANNOT BE EXCHANGED INTO OR OUT OF.



The screenshot shows a mobile application interface for an event list. At the top, there is a blue header with a white back arrow and the text "EVENT LIST". Below the header is a white filter bar with three columns: "SORT BY" (set to "Date Earliest - Latest"), "DATE RANGE" (set to "Apr 2022 - Sep 2022"), and "DAY" (set to "All Days"). Underneath the filter bar, the text "EVENTS" and "73 RESULTS" is displayed. The main content area shows a list of five game entries, each with a date in a dark blue box, the game name "ACES VS SACRAMENTO RIVER CATS", and the day, time, and venue.

DATE	GAME	DAY	TIME	VENUE
APR 12	ACES VS SACRAMENTO RIVER CATS	TUESDAY	1:05PM PDT	GREATER NEVADA FIELD
APR 13	ACES VS SACRAMENTO RIVER CATS	WEDNESDAY	6:05PM PDT	GREATER NEVADA FIELD
APR 14	ACES VS SACRAMENTO RIVER CATS	THURSDAY	11:05AM PDT	GREATER NEVADA FIELD
APR 15	ACES VS SACRAMENTO RIVER CATS	FRIDAY	6:05PM PDT	GREATER NEVADA FIELD
APR 16	ACES VS SACRAMENTO RIVER CATS	SATURDAY	7:05PM PDT	GREATER NEVADA FIELD

CLICK ON THE SECTION THAT YOU WOULD LIKE TO SIT IN TO CHOOSE YOUR SEAT LOCATION FOR THE NEW GAME.

IF A SECTION IS FADED OUT, THERE ARE NO AVAILABLE SEATS IN THAT SECTION.




ONCE YOU HAVE CHOSEN A SECTION, SELECT THE SEAT(S) YOU WOULD LIKE BY CLICKING ON ANY OF THE NAVY BLUE CIRCLES.


ONCE YOU HAVE SELECTED YOUR SEAT(S), CLICK CONTINUE.

The screenshot shows a ticket selection interface for the game "ACES VS SACRAMENTO RIVER CATS" on Tuesday, April 12, 2022, at 1:05 PM PDT at Greater Nevada Field. The main area displays a 3D perspective view of a stadium seating chart for Section 117. A grid of circles represents individual seats, with a central 10x10 area highlighted in navy blue, indicating that one seat has been selected. Above the grid is a "FIELD" button with up and down arrows. To the right, a sidebar titled "SEE SEARCH OPTIONS" shows "1 Seat Selected" and a summary for "RENEW 8 GAME RED" priced at \$12.00, with a sub-selection of "117 | Row 5 Seat 3". At the bottom right of the sidebar are two buttons: "CLEAR 1 SEAT" and "CONTINUE". The text "Section 117" is visible at the bottom center of the seating chart area.

DOUBLE CHECK THAT THE GAME YOU ARE EXCHANGING OUT OF, IN TO, AND THE SEATS THAT YOU SELECTED ARE CORRECT, AND CLICK PLACE ORDER AT THE BOTTOM OF THE SCREEN.


[← YOUR SHOPPING CART](#)

 You have **5:30** to complete your order.

 **ACES VS SACRAMENTO RIVER CATS**
FRI, APR 15, 2022 6:05PM PDT
Greater Nevada Field

TICKET DETAILS
1 × RENEW 8 GAME RED

Section	101
Row	9
Seat	1

 **ACES VS SACRAMENTO RIVER CATS**
TUE, APR 12, 2022 1:05PM PDT
Greater Nevada Field [EDIT](#)

TICKET DETAILS
1 × RENEW 8 GAME RED

Section	117
Row	5
Seat	3

DELIVERY METHOD
Tickets@Home

lraymond@renoaces.com [▶](#)
[Change Delivery Details](#)

PAYMENT METHOD
YOU HAVE NO CARDS ON FILE
[+ ADD NEW PAYMENT METHOD](#)