



Your Guide to Digital Ticketing



Accessing Your My Tickets Account

My Tickets is your secure and convenient way to instantly access Naturals tickets to print, forward, and exchange. You can access your My Tickets account by going to nwanaturals.com and scrolling down to the My Tickets Account Login box under Naturals Information.

The screenshot shows the nwanaturals.com website. The "Naturals Information" section is highlighted with a red rectangle, containing the "MY TICKETS ACCOUNT LOGIN" button. Other options in this section include "SEASON TICKETS", "FLEX PACKS", "SCHEDULE", "MINI PACKS", and "FAMILY PACK". Below this is the "Arvest Ballpark" section with images of the stadium and links for "Groups, Party Areas & Suites" and "Partnership Opportunities". On the right, there are sections for "Connect with the Naturals" (Twitter, Instagram, Facebook), "Naturals leaders" (Batting and Pitching stats), and "Texas League Standings" (TEX North and TEX South).

Naturals Information

- MY TICKETS ACCOUNT LOGIN
- SEASON TICKETS
- FLEX PACKS
- SCHEDULE
- MINI PACKS
- FAMILY PACK

Arvest Ballpark

- Groups, Party Areas & Suites
- Partnership Opportunities

Connect with the Naturals

Naturals leaders

	Batting	Pitching
Batting Average		.293
Tucker Bradley	OF	AVG
Runs		78
Nick Loftin	SS	R
Home Runs		19
Robbie Glendinning	IF	HR
Runs Batted In		76
Robbie Glendinning	IF	RBI
Stolen Bases		27
Maikel Garcia	SS	SB

Texas League Standings

	TEX North	TEX South		
TEAM	W	L	%	GB
WCH	43	26	.623	-
ARK	37	32	.536	6.0
SPR	37	32	.536	6.0



Accessing Your My Tickets Account

After clicking on the 'My Tickets Account Login' button, you will be taken to the My Tickets FAQ page. Here you will find information on My Tickets with some frequently asked questions, along with a hyperlink to log in to your account. New and returning users, click on the 'Log-In or Register to My Tickets' button.

A screenshot of the Northwest Arkansas Naturals website. The header is red with the team logo and the text 'Double-A Affiliate' and 'The Official Site of the Northwest Arkansas Naturals'. The main content area is white and titled 'STEP-BY-STEP GUIDE TO USING MY NATURALS TICKETS'. Below this is a section titled 'My Account (General Login)' with a red header. The text explains that the 'My Naturals Tickets' account allows users to manage season tickets online. It then lists instructions for 'New Users' and 'Returning Users'. At the bottom of the page, there is a red button labeled 'Log-In or Register to My Tickets' which is highlighted with a red rectangle. A 'Ticketing Questions?' link is visible in the bottom left corner.



Accessing Your My Tickets Account

If you are a returning user, enter your email and password, then select 'Log In'.

If you are a new user, select the 'Sign Up' button. You will then be asked to enter some information, agree to Terms and Conditions and then select 'Sign Up' again.

A screenshot of the XNATURALS website's login page. The page has a dark blue header with the XNATURALS logo on the left and a shopping cart icon on the right. Below the header is a dark blue bar with a white left arrow and the word 'LOGIN'. The main content area is light gray and contains a white login form. The form has a heading 'Log in or sign up to create an account to access your tickets and account.' followed by an 'EMAIL' section with a text input field labeled 'Enter Email Address'. Below that is a 'PASSWORD' section with a text input field labeled 'Enter Password'. There is a checkbox labeled 'Remember Me' and a red link 'Reset Password'. At the bottom of the form are two buttons: a dark blue 'SIGN UP' button and a red 'LOG IN' button. The footer is dark blue and contains links for 'Naturals Terms & Conditions', 'Privacy Policy', and 'Terms of Use', along with a copyright notice '© 2023'.



My Tickets Home Page

Once logged in, you should see a screen similar to the one on the right. It should welcome you with “Hi” and your name.

*If there are no events listed, please contact your Naturals ticket representative.

The screenshot shows the 'My Tickets' home page for the Northwest Arkansas Naturals. The page has a red header with the team logo and navigation icons. A left sidebar lists options: 'MY NORTHWEST ARKANSAS NATURALS TICKETS', 'BUY TICKETS', 'FORWARD', 'EXCHANGE', 'VOUCHERS', 'PRINT TICKETS', and 'RENEW/MAKE PAYMENTS'. The main content area features a large graphic with the team logo and the text 'HI, TICKET OFFICE'. Below this is a 'MY NEXT EVENT' section stating 'You have no inventory.' To the right, a 'MY UPCOMING EVENTS' section lists two games: 'SEP 16 NATURALS VS..ARKANSAS TRAVELERS' on Saturday at 6:05PM CDT at Arvest Ballpark, and 'SEP 17 NATURALS VS..ARKANSAS TRAVELERS' on Sunday at 2:05PM CDT at Arvest Ballpark. A red button labeled 'VIEW ALL TICKET INVENTORY' is positioned below the event list. The footer contains links for 'Privacy Policy', 'Naturals Terms & Conditions', and 'Terms of Use', along with a copyright notice for 2023.

MY NORTHWEST ARKANSAS
NATURALS TICKETS

BUY TICKETS
FORWARD
EXCHANGE
VOUCHERS
PRINT TICKETS
RENEW/MAKE PAYMENTS

HI, TICKET OFFICE

MY NEXT EVENT

You have no inventory.

MY UPCOMING EVENTS

SEP 16 NATURALS VS..ARKANSAS TRAVELERS
SATURDAY | 6:05PM CDT
ARVEST BALLPARK

SEP 17 NATURALS VS..ARKANSAS TRAVELERS
SUNDAY | 2:05PM CDT
ARVEST BALLPARK

VIEW ALL TICKET INVENTORY

Privacy Policy Naturals Terms & Conditions Terms of Use © 2023



Print Tickets

If you'd like to print your tickets at home, follow these easy steps to view and print from your desktop computer.

On the left side of the screen, click on 'Print Tickets'

A screenshot of the Northwest Arkansas Naturals website. The left sidebar contains a list of links: 'MY NORTHWEST ARKANSAS NATURALS TICKETS', 'BUY TICKETS', 'FORWARD', 'EXCHANGE', 'VOUCHERS', 'PRINT TICKETS' (highlighted with a red box), and 'RENEW/MAKE PAYMENTS'. The main content area features the team logo, the text 'HI, TICKET OFFICE', and a section for 'MY NEXT EVENT' which states 'You have no inventory.' On the right, there is a section for 'MY UPCOMING EVENTS' listing two games: 'SEP 16 NATURALS VS..ARKANSAS TRAVELERS' and 'SEP 17 NATURALS VS..ARKANSAS TRAVELERS'. A red button at the bottom right says 'VIEW ALL TICKET INVENTORY'. The footer contains links for 'Privacy Policy', 'Naturals Terms & Conditions', and 'Terms of Use', along with a copyright notice '© 2023'.



Print Tickets

All tickets eligible to print will show up in the 'Events and Seats; Print Tickets' box. Click on the game you wish to view and print.

*If there are no events listed, please contact your Naturals ticket representative.

A screenshot of a web application interface for managing tickets. The top navigation bar is dark blue with a 'RETURN TO HOME' link. Below it, a red header bar contains the text 'Ticket Office: Manage your ticket inventory'. The main content area is divided into two columns. The left column, titled 'Events and Seats: Print Tickets', contains a list of events. The first event, 'Naturals vs. Arkansas Travelers Saturday 09/16/23 @ 6:05PM CDT', is highlighted with a red rectangular box. To the right of this event, there is a 'Details >' link and 'Seats: 2'. The right column, titled 'Selected Tickets', is currently empty. At the bottom of the left column, there is a 'Total Selected: 0' label. At the bottom right of the interface, there are two buttons: a green 'CONTINUE' button and a red 'CANCEL' button. The footer of the page is dark blue and contains links for 'Privacy Policy', 'Terms & Conditions', and 'Terms of Use', along with a copyright notice '© 2022'.



Print Tickets

Once you click on the game, it will open a drop down with all seats and parking available to print. Select the seats and/or parking you want to view or print and then select 'Continue'.

*If there are no events listed, please contact your Naturals ticket representative.

The screenshot shows a web interface for managing ticket inventory. At the top, there's a red header with a "RETURN TO HOME" link. Below that, a section titled "Ticket Office: Manage your ticket inventory" contains a "Ticket Action: Print Tickets" button. The main area is divided into two columns: "Events and Seats: Print Tickets" and "Selected Tickets".

In the "Events and Seats" column, there's a dropdown menu for "Event" showing "Naturals vs..Arkansas Travelers Saturday 09/16/23 @ 6:05PM CDT". A red box highlights the "Select All" and "103 | Row A | Seat 1" options. Below this, there's a "GA PARK | Row GA | Seat 234" option. A "Total Selected: 1" indicator is at the bottom left of this column.

In the "Selected Tickets" column, there's a table showing the selected ticket: "Naturals vs..Arkansas Travelers Saturday 09/16/23 @ 6:05PM CDT" with "1 Ticket(s)" and "103 | Row A | Seat 1". A red box highlights the "CONTINUE" and "CANCEL" buttons at the bottom right of the interface.

At the bottom of the page, there are links for "Privacy Policy", "Terms & Conditions", and "Terms of Use", along with a copyright notice "© 2022".



Print Tickets

The seats and/or parking you selected should be listed now. If everything looks correct, select 'Print Tickets'.

*If there are no events listed, please contact your Naturals ticket representative.

Ticket Office: Print Tickets

Listed below are the tickets you have chosen to print. Please review for accuracy and then click the Print Tickets button to complete the print process. Once completed, links to print your Tickets@Home tickets will be displayed.

Saturday, 9/16/23 - 6:05PM CDT - Naturals vs. Arkansas Travelers

Section	Row	Seat
103	A	1

Print Ticket Charges

Ticket Fulfillment (Tickets@Home):	\$0.00
Total Amount Charged:	\$0.00

PRINT TICKETS **CANCEL**

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Print Tickets

Make sure the seats you want printed are checked. Once all are checked, select 'View & Print Tickets'. A print pop up will show up and you will be prompted to print.

*If there are no events listed, please contact your Naturals ticket representative.

A screenshot of a web application's 'Print Tickets' page. The page has a red header bar with a 'RETURN TO HOME' link and a hamburger menu icon. Below the header, the 'Print Tickets' section contains a table of tickets. The table has columns for 'Event', 'Section', 'Row', 'Seat', 'Select for Printing', and 'Send Ticket to Wallet'. A single ticket is listed for 'Naturals vs. Arkansas Travelers' on 'Saturday 09/16/23, 6:05PM CDT' at 'Arvest Ballpark, Springdale, AR'. The 'Select for Printing' checkbox is checked. To the right of the table are buttons for 'SELECT ALL', 'CLEAR ALL', and 'ADD TO WALLET'. A red rectangle highlights the 'VIEW & PRINT TICKETS' button at the bottom right of the ticket list. The footer contains links for 'Privacy Policy', 'Terms & Conditions', and 'Terms of Use', along with a copyright notice '© 2022'.



Forward Tickets

If you'd like to forward your tickets, follow these easy steps from your desktop computer.

On the left side of the My Tickets home screen, click on 'Forward'

The screenshot shows the 'My Tickets' home screen for the Northwest Arkansas Naturals. The page has a red header with the team logo and a shopping cart icon. A left sidebar contains a list of options: 'BUY TICKETS', 'FORWARD' (highlighted with a red box), 'EXCHANGE', 'VOUCHERS', 'PRINT TICKETS', and 'RENEW/MAKE PAYMENTS'. The main content area features a large graphic with the team logo and the text 'HI, TICKET OFFICE'. Below this is a section titled 'MY NEXT EVENT' which states 'You have no inventory.' To the right, there is a section titled 'MY UPCOMING EVENTS' listing two games: 'SEP 16 NATURALS VS..ARKANSAS TRAVELERS' and 'SEP 17 NATURALS VS..ARKANSAS TRAVELERS'. At the bottom of the page, there is a footer with links for 'Privacy Policy', 'Naturals Terms & Conditions', and 'Terms of Use', along with a copyright notice '© 2023'.

MY UPCOMING EVENTS	
SEP 16	NATURALS VS..ARKANSAS TRAVELERS SATURDAY 6:05PM CDT ARVEST BALLPARK
SEP 17	NATURALS VS..ARKANSAS TRAVELERS SUNDAY 2:05PM CDT ARVEST BALLPARK



Forward Tickets

After clicking on 'Forward' on the My Tickets home screen, you'll be directed to a page that lists all events eligible to be forwarded. Click on the game you want to forward.

All seats and parking will then be displayed. Select the seats and/or parking you'd like to forward. Then click 'Choose Friend'.

*If there are no events listed, please contact your Naturals ticket representative.

The screenshot shows the ticket forwarding process on the Arkansas Natural Gas website. The top navigation bar is red with the team logo and a shopping cart icon. Below it, a blue bar indicates the month 'SEPTEMBER'. The main content area lists two events: 'NATURALS VS. ARKANSAS TRAVELERS' on Saturday, September 16, 2023, at 6:05 PM CDT, and another on Sunday, September 17, 2023, at 2:05 PM CDT. Both events are at 'ARVEST BALLPARK'. A red box highlights the first event, and a button next to it says '1 Seat 1 Parking'. Below the events, a blue button says 'VIEW ALL TICKET INVENTORY'. The bottom section, titled 'SELECT TICKETS TO FORWARD', shows the same event details. A red box highlights the 'SECTION 103' option, which is selected with a blue checkbox. Below it, the 'PARKING' option is listed as 'GAPARK'. At the bottom, a red box highlights a button that says 'CHOOSE FRIEND'. The footer contains links for 'Privacy Policy', 'Naturals Terms & Conditions', and 'Terms of U', along with a copyright notice for 2023.



Forward Tickets

If you have forwarded tickets to someone in the past, they will show up under the find friend box or you can search for them in that box. Once you find them, click on their name.

If you haven't forwarded tickets to the person you need, click on 'Add Friend'. You will then need to fill in the required fields and click 'Create Friend'

A screenshot of a web application interface for forwarding tickets. The top navigation bar is red with a white 'FORWARD TO A FRIEND' link. Below this, the event details are shown: 'NATURALS VS. ARKANSAS TRAVELERS', 'SAT, SEP 16, 2023 6:05PM CDT', and 'ARVEST BALLPARK'. A message states: 'Choose the friend who will receive your tickets or select "Add Friend". Use the Find Friend search box to filter your list.' Below this is a 'FIND FRIEND' search box. A red box highlights the 'ADD FRIEND' button. Below the button is a modal form titled 'ADD NEW FRIEND' with a close button (X). The form contains five input fields, each with a red border: 'FIRST NAME' (placeholder: Enter First Name), 'LAST NAME' (placeholder: Enter Last Name), 'EMAIL' (placeholder: Enter Email Address), 'CONFIRM EMAIL' (placeholder: Confirm Email), and a 'CREATE FRIEND' button at the bottom.



Forward Tickets

Once you have selected the correct name, you will see their name and email on the screen with the seats you are forwarding them below their info.

If you need to forward more tickets or other games to the same person, click on the 'Add More Tickets' button and repeat the same process.

If everything is correct on the screen, click 'Forward Tickets'. You will receive an email saying tickets have successfully been forwarded, and the recipient will get an email with instructions on how to access the tickets. If they don't already have a My Tickets account, they will be prompted to set one up in order to view or print tickets.

A screenshot of the "Forward Tickets" web interface. The page has a red header with the "NATURALS" logo and a shopping cart icon. Below the header is a dark blue bar with a back arrow and the text "FORWARD TICKETS". The main content area is white and displays the game "NATURALS VS. ARKANSAS TRAVELERS" for "SAT, SEP 16, 2023 6:05PM CDT" at "ARVEST BALLPARK". A instruction line says: "Select 'Forward Tickets' to complete the process or Select 'Add More Tickets' to include additional tickets." Below this is a form with a "Forwarding To" section showing "NATURALS TICKETS" and "tickets@nwanaturals.com". Underneath is a table with ticket details: a close button (X), "SECTION 103", "ROW A", and "SEAT 1". At the bottom of the form are two buttons: "ADD MORE TICKETS" (dark blue) and "FORWARD TICKETS" (red). The "FORWARD TICKETS" button is highlighted with a red rectangle. The footer contains links for "Privacy Policy", "Naturals Terms & Conditions", and "Terms of Use", along with a copyright notice "© 2022".



Exchange Tickets

If you'd like to exchange your tickets, follow these easy steps from your desktop computer.

On the left side of the screen, click on 'Exchange'

A screenshot of the Northwest Arkansas Naturals website. The left sidebar contains a list of options: 'MY NORTHWEST ARKANSAS NATURALS TICKETS', 'BUY TICKETS', 'FORWARD', 'EXCHANGE' (highlighted with a red box), 'VOUCHERS', 'PRINT TICKETS', and 'RENEW/MAKE PAYMENTS'. The main content area features a large graphic with the team logo and the text 'HI, TICKET OFFICE'. Below this is a section for 'MY NEXT EVENT' which states 'You have no inventory.' On the right, there is a section for 'MY UPCOMING EVENTS' listing two games: 'SEP 16 NATURALS VS..ARKANSAS TRAVELERS' and 'SEP 17 NATURALS VS..ARKANSAS TRAVELERS'. A red button at the bottom right says 'VIEW ALL TICKET INVENTORY'. The footer contains links for 'Privacy Policy', 'Naturals Terms & Conditions', and 'Terms of Use', along with a copyright notice '© 2023'.



Exchange Tickets

After clicking on 'Exchange' on the My Tickets home screen, you'll be directed to a page that lists all events eligible to be exchanged. Click on the game you want to exchange.

All seats will then be displayed. Click on the seats you'd like to exchange. Then click 'Continue'.

*If there are no events listed, please contact your Naturals ticket representative.

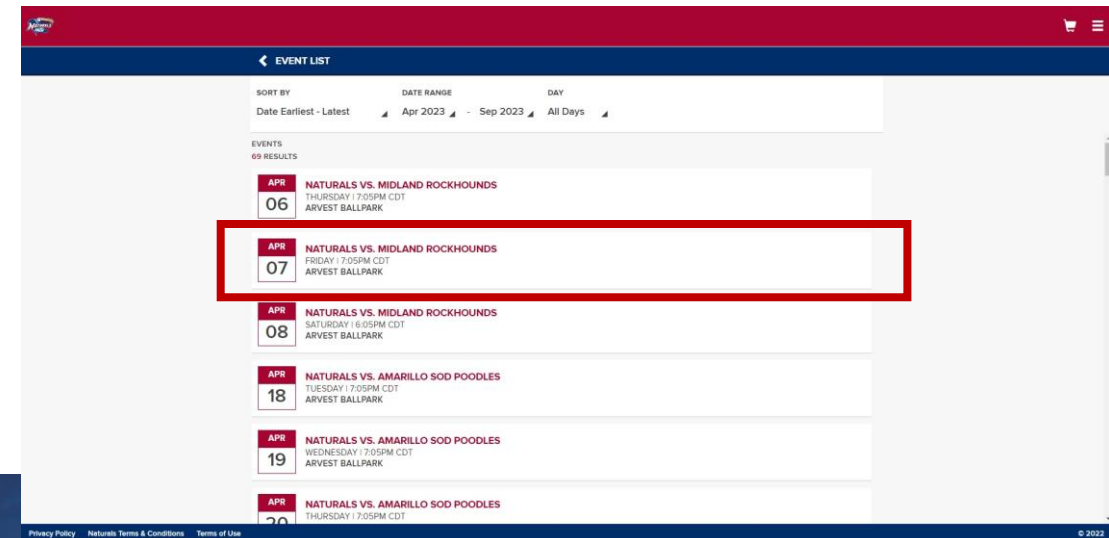
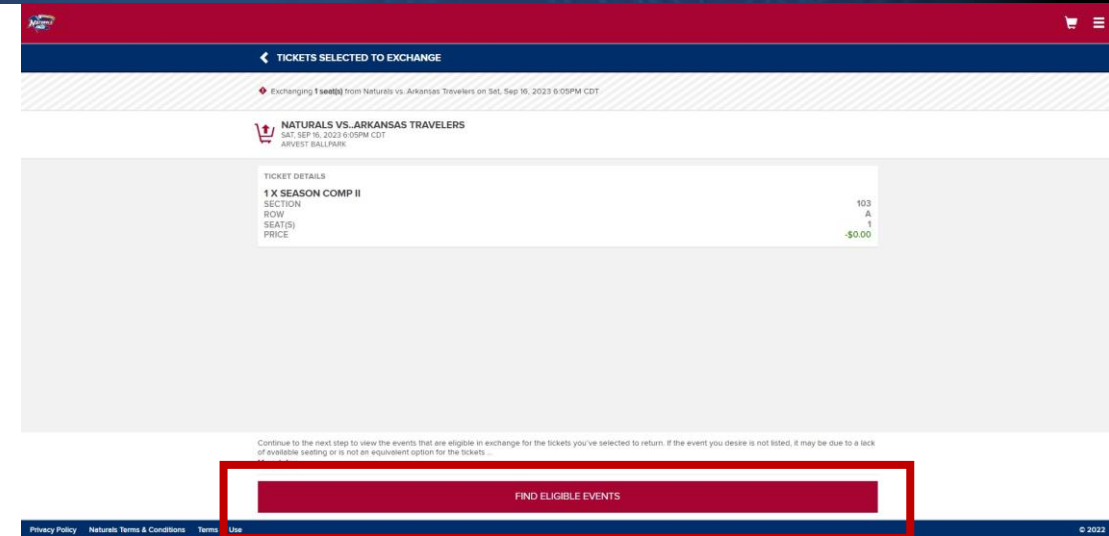
The image shows two screenshots of a website's ticket exchange interface. The top screenshot displays a list of events under the heading "SEPTEMBER". Two events are listed: "NATURALS VS. ARKANSAS TRAVELERS" on SAT, SEP 16, 2023 at 6:05PM CDT at ARVEST BALLPARK, and another identical event on SUN, SEP 17, 2023 at 2:05PM CDT. Each event has a "1 Seat" button next to it. A red box highlights the first event. Below the list is a "VIEW ALL TICKET INVENTORY" button. The bottom screenshot shows the "SELECT TICKETS TO EXCHANGE" page for the same event. It displays "VA FULL SEASON PACKAGE - ORDER #33860040" and a table with columns for "SECTION", "ROW", and "SEAT". The first row shows "SECTION 103", "ROW A", and "SEAT 1". A red box highlights the "SECTION 103" cell. Below the table is a "CONTINUE" button, also highlighted with a red box. The website's header and footer are visible in both screenshots.



Exchange Tickets

You will be directed to a screen that shows the tickets you wish to exchange. If everything is correct, click the 'Find Eligible Events' button at the bottom.

A list of games those tickets are eligible for should populate. Find and click on the game you wish to attend.

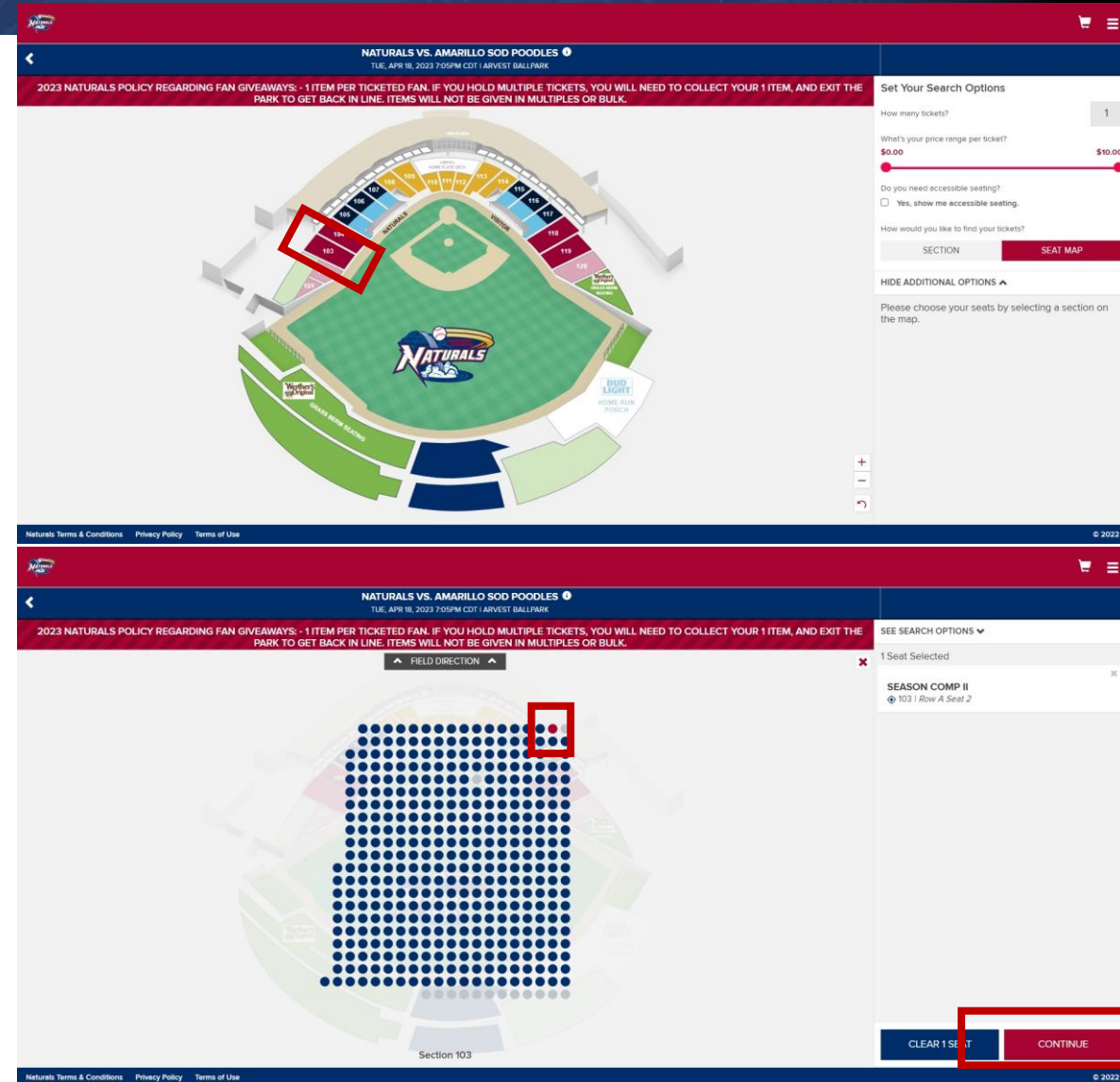




Exchange Tickets

The next screen will show the seat map.
Click on the section you wish to sit.

After selecting the section, you will see all the available seats within that section. Choose the seat(s) that you want. Seats that are available will be blue. Once you select a seat, it should turn red. After all the seats are selected, click 'Continue'.





Exchange Tickets

You will then be taken to your cart. Make sure everything looks correct. You shouldn't have to pay anything extra unless you are upgrading to a higher priced section than your original tickets. If everything looks correct, tap on the 'Delivery Method' box.

Select 'Digital'. It will confirm you First and Last Name, then click 'Continue'. You will be able to view the new tickets on your smart phone or print from your desktop computer. Follow the instruction in the 'Print Tickets' section of this guide.

The image shows two screenshots of a mobile application interface for ticket exchange.

Top Screenshot: YOUR SHOPPING CART

- Header: **YOUR SHOPPING CART**
- Notification: You have 6:49 to complete your order.
- Item 1: **NATURALS VS. ARKANSAS TRAVELERS**
SAT, SEP 16, 2023 6:05PM CDT
Arvest Ballpark
- Ticket Details:
1 x SEASON COMP II at \$0.00
Section: 103
Row: A
Seat: 1
Price: -\$0.00
- Item 2: **NATURALS VS. AMARILLO SOD POODLES**
TUE, APR 18, 2023 7:05PM CDT
Arvest Ballpark
- Ticket Details:
1 x SEASON COMP II at \$0.00
Section: 103
Row: A
Seat: 2
Price: \$0.00
- Delivery Method: **No Delivery Method Selected** (Please select a Delivery Method)
- Message Options: **NWAN OPTIN**

Bottom Screenshot: SELECT YOUR SHIPPING METHOD

- Header: **SELECT YOUR SHIPPING METHOD**
- Notification: You have 5:39 to complete your order.
- Option 1: **Digital** (Move Info) **FREE**
- Option 2: **NWA Naturals Fulfillment** (You will be contacted with delivery details by Naturals Associate.) **FREE**

Footer: Naturals Terms & Conditions Privacy Policy Terms of Use © 2022



Exchange Tickets

Scroll to the bottom after making sure everything is correct. You will need to check the 'I agree to the following' box and then click 'Place Order'

The screenshot shows the checkout page of the NATURALS website. At the top is a red header with the NATURALS logo on the left and a shopping cart icon with a '1' on the right. The main content area is white and contains several sections: 'MESSAGE OPTIONS' with a checkbox for 'NWAN OPTIN' and a link to 'Privacy Policy'; 'Tickets.com Contact Information' with a checkbox for 'EMAIL'; and a 'TOTAL AMOUNT DUE' section showing a sale amount of \$0.00, a return amount of -\$0.00, and a total amount due of \$0.00. Below these sections is a red box containing the text 'I agree to the following:' followed by a paragraph of terms and conditions. Below this is another red box containing a large red button labeled 'PLACE ORDER'. At the bottom is a dark blue footer with links to 'Naturals Terms & Conditions', 'Privacy Policy', and 'Terms of Use', and a copyright notice '© 2022'.

MESSAGE OPTIONS
NWAN OPTIN
I agree to receive emails from nwanaturals.com and MiLB.com.
☐ EMAIL ☐ SMS/TEXT
Tickets.com Contact Information
Sign me up to join the Tickets.com Community for access to deals and promotions for live entertainment events.
☐ EMAIL
[Privacy Policy](#)

TOTAL AMOUNT DUE
Sale Amount: \$0.00
Return Amount: -\$0.00
Difference: \$0.00
Total Amount Due: \$0.00

☒ **I agree to the following:**
The terms and conditions of your ticket and policies applicable to use are updated to address COVID-19, health & safety, and seating pods. By clicking Place Order, you accept these Terms and Conditions as well as policies applicable to use. Please note:
The charge will appear on your statement as "NW AR Internet". This is to help you recognize the charge. Our customers have found this notice useful in confirming otherwise unknown credit card charges, as "NW AR Internet" may not be easily recognizable on your statement.
In connection with your purchase, you will receive commercial emails from **MiLB.com** and its partners. You may unsubscribe at any time. [Privacy Policy](#)

PLACE ORDER

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