

## **POLICIES AND PROCEDURES**

#### HOURS OF OPERATION:

The Suite Hospitality Sales Team will be available for all inquires and order processing during the hours listed below:

Regular Business Hours: Tuesday through Friday, 9:00 AM-5:00 PM

Monday-Friday 9:00am until end of event Saturday-Sunday: Five hours before start of event until end of event Game & Event Days:

## ORDERING CONTACT INFORMATION

Catering Administrator, Justin Bissanti EMAIL: cateringadmin@redwingsbaseball.com PHONE: (585) 454-1001 x 3049

Director of Catering & Hospitality, Megan Ridings EMAIL: mridings@redwingsbaseball.com PHONE: (585) 454-1001 x 3034

Advance food orders must be placed FIVE (5) business days prior to the event day to ensure item availability and the utmost presentation, service and quality. Orders submitted within 5 days may be selected from our separate Game Day Menu or placed upon arrival. Please place all orders with our Catering Administrator using the contact information above.



## **POLICIES AND PROCEDURES**

#### METHOD OF PAYMENT:

Payment must be received on or before the date of the event unless otherwise pre-approved by a Food & Beverage Representative. All invoices must be paid within 30 days of the event. We accept Visa, Mastercard, American Express, Discover, cash and/or checks. Checks should be payable to RCB Enterprises. If your organization is tax exempt, please supply a copy of your ST-119.1 certificate with your completed orders.

#### **ADMINISTRATIVE FEE AND TAX:**

All food and beverage orders are subject to a taxable 20% administrative fee. The administrative fee is not intended to be a tip and is not distributed to wait staff as gratuity. The fee is used to cover administrative and facility costs which include but are not limited to: linen/uniform rental, facility/equipment maintenance, and dishwashing and culinary staff wages. Tipping is entirely voluntary and is at the guest's discretion. Guests should never feel obligated to leave a tip but are welcome to provide a gratuity should they wish to acknowledge a particular staff member for exceptional or outstanding service.

#### **ALCOHOL POLICY:**

Alcohol may be ordered until the first pitch of the eighth (8th) inning. Management reserves the right to discontinue service of alcoholic beverages at any time to an individual or group. Alcoholic beverages may not be removed from the premises. Innovative Field's liquor license does not permit beverages to be removed the stadium, therefore any beverage not consumed prior to the end of each event will be forfeited and not subject to a refund. Guests are allocated one hour in their suite after the conclusion of the game. Please order accordingly!

## **RAIN POLICY:**

If gates do not open due to inclement weather, single suites will be rescheduled for a later game based upon availability. A suspended game is a contest that starts and has to be stopped before it is an official game due to inclement weather. In such a situation guests may stay to enjoy their food and beverage for up to an hour and a half after the time the game was suspended. In that case, your tickets can be used as a rain check for a 100 level ticket for any remaining regular season game.





SUITE DINING MENU	
	Half Orders Available  Game Day Item Availability
ZWEIGLE'S HOT DOG DELIGHT *	sauerkraut, dill d with creamy macaroni
HEBREW NATIONAL HOT DOG DELIGHT * One dozen Hebrew National hot dogs accompanied wit dill pickles, individually bagged potato chip creamy macaroni salad.	th fresh sauerkraut, kosher os served with
HAMBURGER FEAST    One dozen juicy char-grilled 1/3 pounders with all individualy bagged potato chips, and served with c	
BEYOND BALLPARK FEAST    Twelve plant-based burgers served with fresh rolls, on the side. A tossed salad with Italian dressing and in chips are included.	
MIXED GRILL Solve Six Jumbo Zweigle's hot dogs and six hamburgers ser individually bagged potato chips, served with creating and all the fixings.	
BUONO ITALIAN SAUSAGE	
MARINATED CHICKEN BREAST*	lettuce, tomatoes, onions, macaroni salad.
RED WINGS ROAST BEEF SANDWICH PLATTER Twelve of Red Wings own shaved beef sandwiches shorseradish sauce, and country style mas	\$135 served with au jus, creamy shed potatoes.
MAMA MITTSY'S PIZZA®	cheese or pepperoni.
FESTIVAL OF WRAPS	t wrap. White wraps with bread. Herb wraps layered s. All wraps include lettuce

# MENU ENHANCEMENTS & SNACKS All items serve approximately twelve guests. Game Day Item Availability SOFT PRETZEL STICKS Twelve of the fried Bayarian pretzels accompanied by yellow mustard, honey mustard and whole grain brown mustard. VEGETABLE EGG ROLLS. Twelve crunchy egg rolls filled with seasonal vegetables, deep fried, and served with soy and duck sauces. WING SAMPLER Eighteen each- Rochester Barbeque and Buffalo Sauce served with blue cheese, carrots, and celery sticks. LARGE BOWL OF POPCORN with one free refill ......\$19.50 INDIVIDUALLY BAGGED PRETZELS ......\$16.50 Add Fresh Pico or Guacamole.....\$24 INDIVIDUALLY BAGGED CHIPS with Homemade Onion Dip ......\$16

## **MENU ENHANCEMENTS** All items serve approximately twelve quests. Game Day Item Availability VEGETABLE TRAY.... An impressive display of fresh seasonal vegetables served with a creamy ranch dip. CAPRESE SKEWERS. Two dozen fresh mozzarella bocconcini skewered with fresh basil leaves and cherry tomatoes. Seasoned and dressed with olive oil and served with balsamic alaze. of crackers, baquettes and fresh fruits. GREEK PLATTER (1) A delicious Greek platter filled with pita bread, hummus, vegetables, feta cheese, Tzatziki Sauce, and Dolmas. served with blue cheese, ranch and Italian dressings. Add Grilled Chicken...\$80 Add Grilled Chicken...\$80

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APRIL: JAMBALAYA\$130 A traditional Cajun dish with chicken, shrimp, sausage, rice and vegetables in a mildy spiced sauce.
MAY: TACOS
JUNE: SWEDISH MEATBALLS\$130  Traditional Swedish Meatballs served with mashed potatoes and dinner rolls.
JULY: SHRIMP PO BOYS
AUGUST: GRYO
SEPTEMBER: FRIED CHICKEN DONUT SANDWICH
Monthly Chef Specials must adhere to the FIVE (5) day pre-order policy to ensure item availability and the utmost presentation, service and quality.  No game day option available.
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## **BEVERAGES BY THE BOTTLE**

All items are available game day.

#### WHITE WINE

Bogle Chardonnay (California)...\$42

Bonterra Sauvignon Blanc (California) ...\$46

> Ecco Domani Pinot Grigio (California)...<u>\$40</u>

Dr. Frank's Semi-Dry Riesling (New York)..\$43

Barefoot Moscato (California)...\$36

Cakebread Chardonnay (California)...\$82

Santa Margherita Pinot Grigio (Italy)...\$67

#### **BLUSH WINE**

Dr. Frank's Rosé (New York)...\$51

Barefoot White Zinfandel (California)...\$36

### **RED WINE**

Bogle Cabernet Sauvignon (California)...\$42

> Trivento Malbec (Argentina)...\$39

BlackStone Merlot (California)...\$40

Apothic Red Winemaker Blend (California)...\$41

Mark West Pinot Noir (California)...\$45

Hazlitt Red Cat Red Wine (Finger Lakes)...\$44

## LIQUOR BY THE BOTTLE

BACARDI SUPERIOR...\$88

CAPTAIN MORGAN SPICED RUM...\$88

JOSE CUERVO GOLD...\$88

1800 BLANCO TEQUILA...\$95

STOLICHNAYA VODKA...\$84

TITO'S HANDMADE VODKA...\$83

FIREBALL CINNAMON WHISKEY...\$84

JACK DANIEL'S TENNESEE WHISKEY...\$88

RED WINGS ALCOHOL POLICY IS TO ID EVERYONE. PLEASE KEEP YOUR ID ACCESSIBLE WHEN ORDERING ALCOHOLIC BEVERAGES.

## BEVERAGES

All items are available game day.

#### NON-ALCOHOLIC

## 20oz Bottles by the 6-Pack...\$28.00

Coca-Cola Diet Coke Caffeine-Free Diet Coke Sprite

Dasani Water...\$27.00

## 12oz Cans by the 6-Pack...\$25.00

Ginger Ale Lemonade Iced Tea Ginger Beer

## 10oz Cans by 6-Pack...\$21.50

Canada Dry Tonic Water Canada Dry Club Soda

## 32oz Bottles...\$21.50

Orange Juice Grapefruit Juice Cranberry Juice Pineapple Juice

## By the Carafe...\$24.00

Hot Chocolate Regular Coffee Decaf Coffee

#### BEER

## 12oz Cans by the 6-Pack

Genesee Beer, Genny Light...\$30.50
Bud Light, Budweiser...\$31.00
Labatt Blue, Labatt Blue Light...\$31.00
Michelob Ultra...\$31.00
Corona Extra...\$32.00
Bud Zero...\$35.00
Founders All Day IPA...\$42.00
Big Ditch Hayburner American
IPA...\$42.00

## 16oz Cans by the 4-Pack

Rohrbach's Blueberry Ale, Highland Lager, Red Wing Ale, Different Animal IPA, Scotch Ale \$40.00

Three Heads The Kind India Pale Ale \$44.00

## **SELTZERS**

## 12oz Cans by the 6-Pack

Corona Seltzer...\$42.00 Variety Pack

Bud Light Seltzer...\$42.00 Black Cherry

NÜTRL by the 4-Pack...\$42.00 Variety Pack





## SUITE DELIVERED MERCHANDISE

10 or more items get a 10% discount. 20 or more items get a 20% discount.



Foam Finger...\$8.00



Foam Claw...\$12.00



Logo Baseball...\$10.00



Sensory Pack \$10.00



47 Brand Home Adjustable Cap \$30.00

MERCHANDISE IS PRICED PER ITEM AND CAN BE ORDERED INDIVIDUALLY.

ITEMS WILL BE DELIEVERED PRIOR TO GATE OPENING.

ORDERS MUST BE PLACED FIVE (5) DAYS PRIOR TO YOUR EVENT.

For full merchandise visit the Team Store or shop online any time at RedWings.MiLBstore.com

