# <u>Guide to your online account manager – Mobile</u>

## How to Login to your TicketReturn Account

- 1. Visit ModestoNuts.com
- a. Select "Manage Ticket Purchases"
  - i. This will redirect you to TicketReturn
- ii. Bookmark this page on your web browser to allow for easy access in the future



2. Login with your User ID and hit continue (if you forgot your password skip to step 6)

ticketreturn.com/TRMot	U :
Logo	1 =
≺ Sign In	
Sign in to your accou	nt
Email	
By continuing you agree to our T Service and Privacy Polic	erms of /
CONTINUE	

### 3. Type in your password and hit sign in



4. In the upper right click the 3 lines and hit "Manage my tickets"

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Logo		1	=,	
Sign Out			×	$\backslash$
Help me find	my account			
Change pass	word			
View/Edit ac	count info			
Search for ev	rents on sale			
Manage my t	ickets	_		
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WED	7:05 PM			I
<b>MAY</b> <b>6</b> THU	Stockton Ports at 2021 N Nuts Season 7:05 PM	Vodesto	-	
Privacy Poli	About TicketReturn cy   3 2021 TicketReturn. All Rights	s Reserved		

5. From here you have different options for your tickets. Instructions on each are below.

1 ticketreturn.co	om/TRMot 1
Logo	1 ≡
< Select Action	
Display Tickets	
H Add Tickets to C	oogle Pay
Print Tickets	
🛱 Transfer Tickets	3
Donate Tickets	
L View Ticket Star	tus & History

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6. If you do not know your password click the 3 lines in the upper right

1 icketreturn.com/TRMot	
Logo	
< Sign In	
Sign in to your account	
By continuing you agree to our Terms of Service and Privacy Policy	
CONTINUE	
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### 7. Select "Change Password"

Logo			
Sign In	×		
Help me find my account			
Change password			
View/Edit account info			
Search for events on sale			
	Version 10.1.1.3958		
CONTINUE			
If your account isn't listed,	•		
are being purchased using Q	uick Pay.		
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9. Enter your email address and click "send it to me"

☆	
Logo	=
< Forgot Password	
Please enter your email address below and a temporary password will be emailed to you.	
Email Address	
SEND IT TO ME	
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10. You will receive a temporary password via email from TicketReturn. Use that temporary password to login and you will be prompted to set up a new password.

# Display Ticket(s)

(Can be done as your arrive at the ballpark and get your phone scanned at the gate)

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Log	ю	1	=
< s	elect Action		
۵	Display Tickets		-
H	Add Tickets to Google Pay		
٠	Print Tickets		
ŧ	Transfer Tickets		
n	Donate Tickets		
1	View Ticket Status & History		
Pri	About TicketReturn vacy Policy   © 2021 TicketReturn. All Rights	Reserve	d

1. Select Display Tickets

2. Select the Game Date you would like to display

1 🔒 tic	ketreturn.com/TRMot 1
Logo	1 =
MODESTO	NUTS
Promo Co	de APPLY
MAY 4 TUE	Stockton Ports at 2021 Modesto Nuts Season 7:05 PM
MAY 5 WED	Stockton Ports at 2021 Modesto Nuts Season 7:05 PM
<b>МАҮ</b> <b>б</b> ТНU	Stockton Ports at 2021 Modesto Nuts Season 7:05 PM
Privacy Polic	About TicketReturn y   © 2021 TicketReturn. All Rights Reserved

3. Deselect any tickets you wish to NOT display

Season           Modesto, CA           Fri, May 7th, 2021 7:05 PM           Level         Section           Row         Seat           3         201           J         I	
Nodesid, OA       Fri, May 7th, 2021 7:05 PM       Level     Section       Row     Seat       3     201       J     I	
Level Section Row Seat 🖌	
3 201 J 1 🖌	
3 201 J 2 🖌	
CONTINUE	

4. Get the QR code(s) on your phone scanned by the ticket taker (scroll down if you have multiple tickets) and you are all set to enter!



## Add Ticket(s) to Apple or Google Pay

1. Select Add Tickets to Apple or Google Pay



2. Select the Game Date you would like to save



3. Deselect any tickets you wish NOT to save

Stockton	Ports at 20	21 Mod	esto Ni	ıts	
Season					
, Modesto, Fri. Mav 7t	. CA h. 2021 7:05 I	РМ			
Level	Section	Row	Seat	1	_
3	201	J	1	-	<
3	201	J	2	-	
	CON	TINUE			

4. Click on the apple wallet or google play logo to download your ticket(s) and then hit finished.



## Transferring Tickets (emailing or texting tickets)

1. Click transfer tickets button



2. Click the event for which you would like to transfer tickets

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Logo	1 =	
< Transf	er Tickets	
MAY 7 FRI	Stockton Ports at 2021 Modesto Nuts Season 7:05 PM	
<b>MAY</b> 27 THU	Visalia Rawhide at 2021 Modesto Nuts Season 7:05 PM	
DEC 25 SAT	Available Exchangeable Vouchers at 2021 Modesto Nuts Season 1:00 PM	
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3. Deselect the ticket(s) that you do NOT wish to transfer and click continue

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Logo					1	≡
< Tra	ansfe	r Tickets				
Stoc Seas , Mod Fri, M	<b>kton F</b> ion lesto, C ay 7th,	Ports at 20 CA , 2021 7:05 F	<b>21 Mode</b> s PM	sto N	uts	
Lev	/el	Section	Row	Seat	<b>v</b>	
3	1	201	J	2	<ul> <li>Image: A start of the start of</li></ul>	
		CONT	TINUE			5
Priva	cy Polic	About Tic y   © 2021 Tick	ketReturn etReturn. All F	Rights R	leserved	i

4. On the transfer page select whether you would like to email or text the tickets

	Transfer Tickets	
<b>You</b> Plea	r Account > Send Tickets se complete recipient information.	
0	Email	Te
*Em	ail address:	
E	nter email address	
*Firs	at Name:	
E	nter first name	
*Las	it Name:	
E	nter last name	
Tick Plea You auth	ets sent by email will be in Adobe PDF fo se note are sending tickets to the person above. orizing the person above to utilize these	rmat. You ai tickets
on y	our behalf.	

#### **Emailing the tickets**

i. Enter the email address, first name and last name of the person to whom the tickets are being transferred to and then hit send.



#### **Texting the tickets**

- 5. Select text
- a. Enter the mobile number, first name and last name of the person to whom you are texting the tickets to (this can be yourself if you wish).

#### b. Hit Send

Logo C Transfer Tickets Email *Mobile number: 12095724487 *First Name: Al *Last Name: Almond Please note You are sending tickets to the person above. You are authorizing the person above to utilize these tickets on your behalf. SEND	ticketreturn.com/TRMot	1	:
C Transfer Tickets          Email       Text         *Mobile number:       Text         12095724487       X         *First Name:       X         Al       Al         *Last Name:       Almond         Please note       You are sending tickets to the person above. You are authorizing the person above to utilize these tickets on your behalf.	Logo	1	≡
Email  *Mobile number:  12095724487  *First Name:  Al  *Last Name: Almond  Please note  You are sending tickets to the person above. You are authorizing the person above to utilize these tickets on your behalf.  SEND	K Transfer Tickets		
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