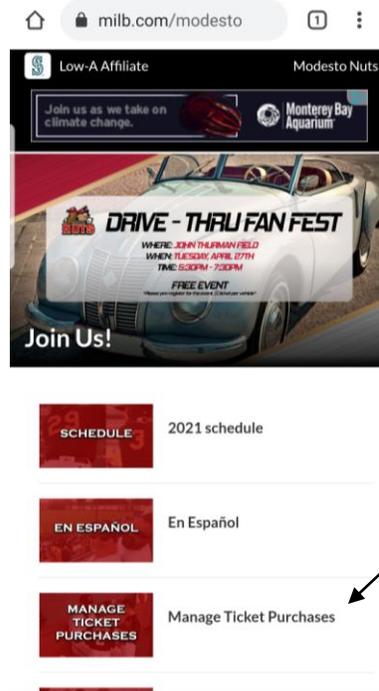


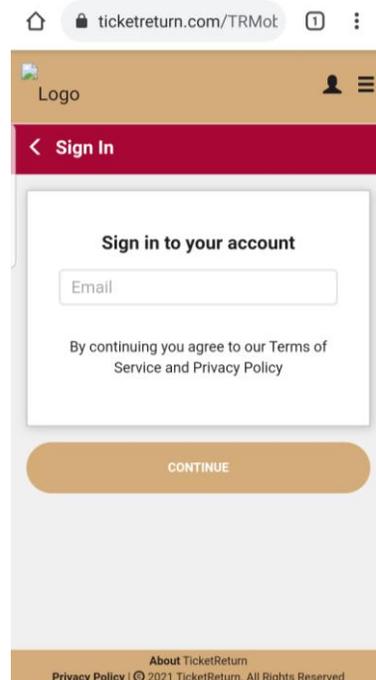
Guide to your online account manager – Mobile

How to Login to your TicketReturn Account

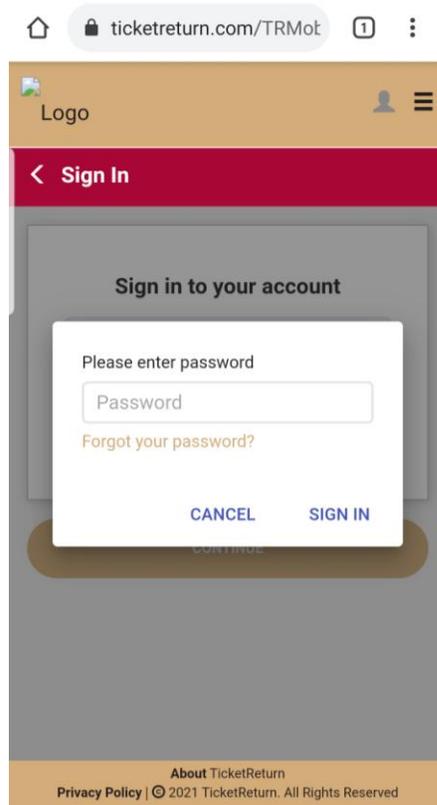
1. Visit ModestoNuts.com
 - a. Select “Manage Ticket Purchases”
 - i. This will redirect you to TicketReturn
 - ii. Bookmark this page on your web browser to allow for easy access in the future



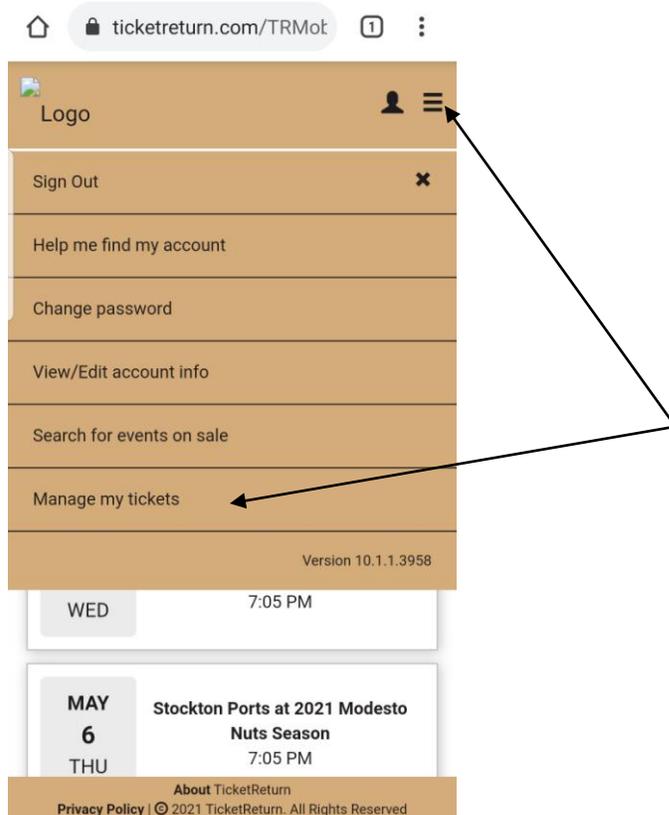
2. Login with your User ID and hit continue (if you forgot your password skip to step 6)



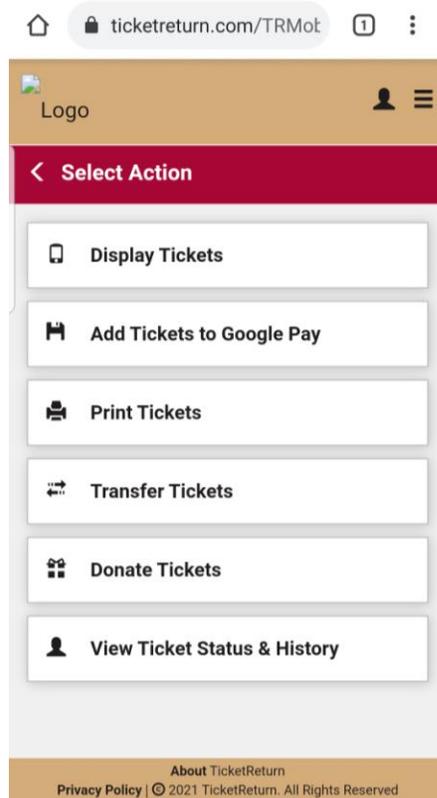
3. Type in your password and hit sign in



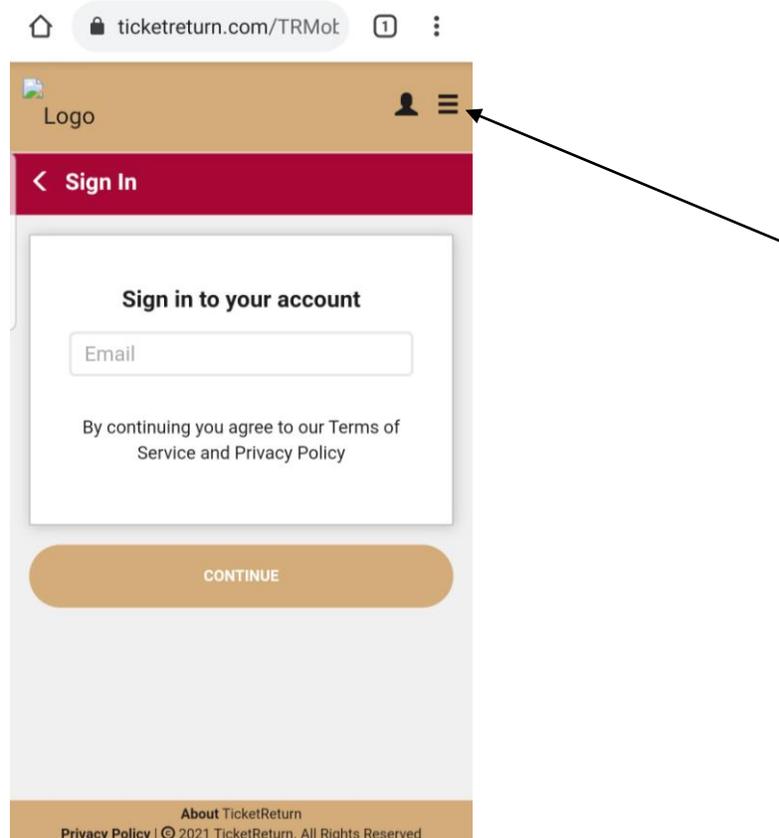
4. In the upper right click the 3 lines and hit "Manage my tickets"



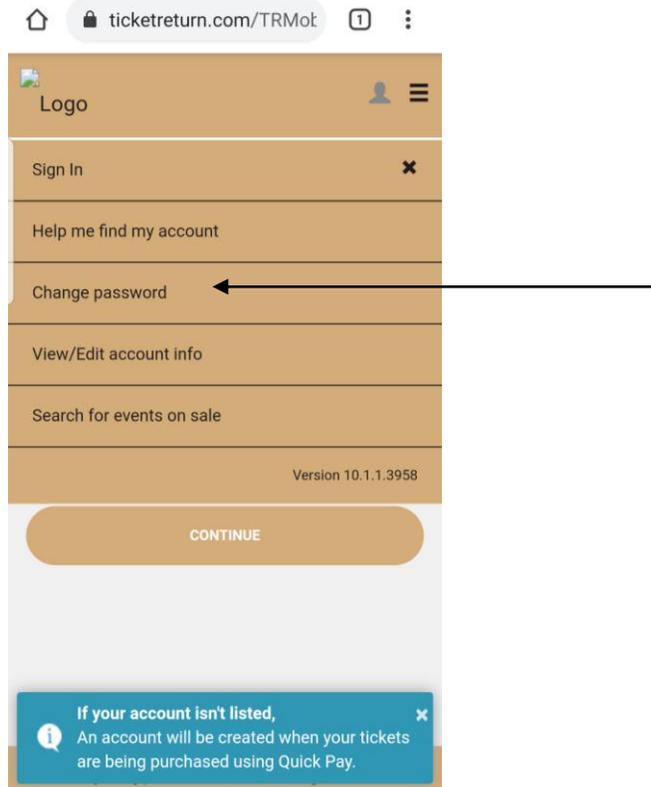
5. From here you have different options for your tickets. Instructions on each are below.



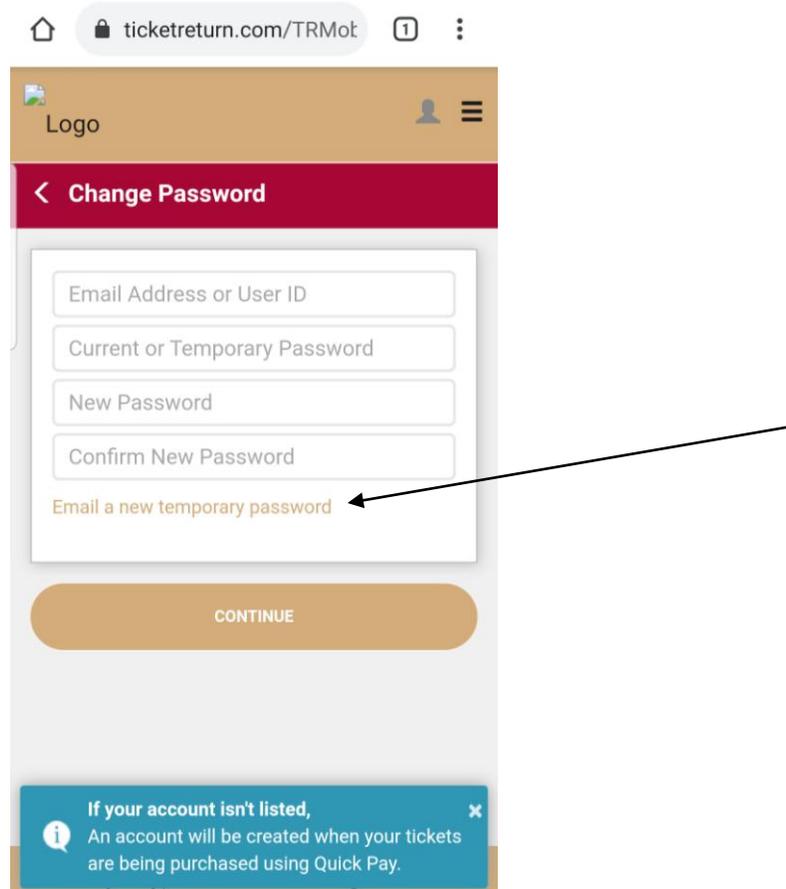
6. If you do not know your password click the 3 lines in the upper right



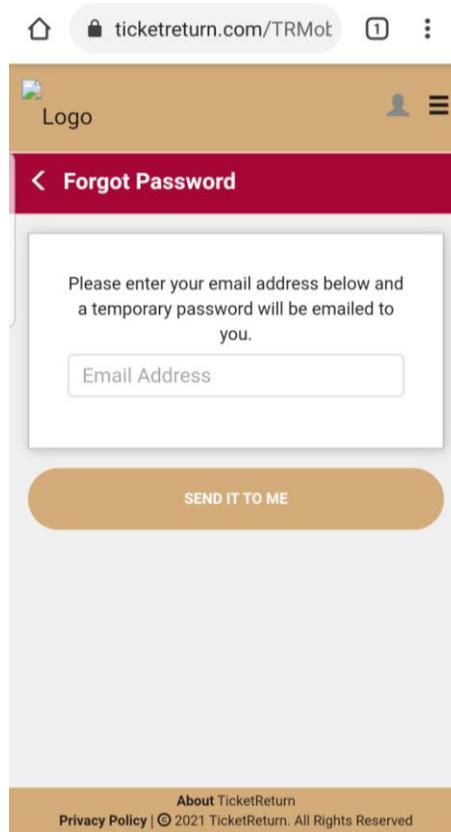
7. Select "Change Password"



8. Click "Email a new temporary password"



9. Enter your email address and click “send it to me”



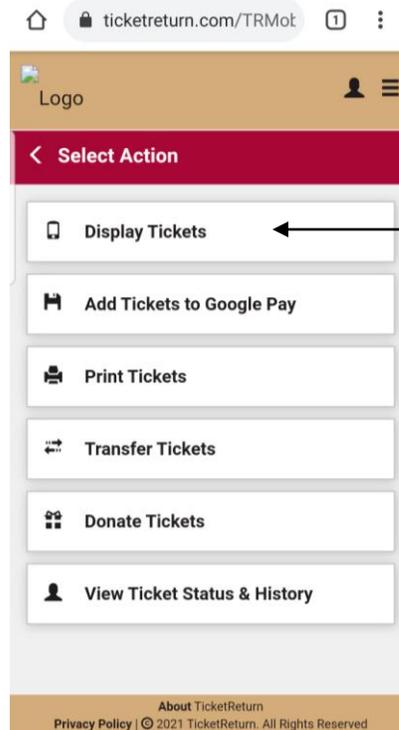
The screenshot shows a mobile web browser interface for the TicketReturn website. The address bar at the top displays 'ticketreturn.com/TRMot'. Below the browser header is a navigation bar with a 'Logo' on the left and a user profile icon on the right. The main content area has a red header with a back arrow and the text 'Forgot Password'. Below this is a white box containing the instruction: 'Please enter your email address below and a temporary password will be emailed to you.' Underneath the instruction is a text input field labeled 'Email Address'. Below the input field is a large, rounded orange button with the text 'SEND IT TO ME'. At the bottom of the page, there is a footer with the text 'About TicketReturn' and 'Privacy Policy | © 2021 TicketReturn. All Rights Reserved'.

10. You will receive a temporary password via email from TicketReturn. Use that temporary password to login and you will be prompted to set up a new password.

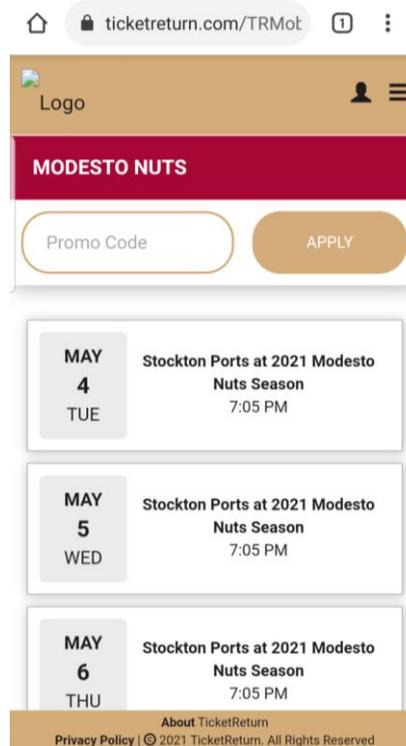
Display Ticket(s)

(Can be done as your arrive at the ballpark and get your phone scanned at the gate)

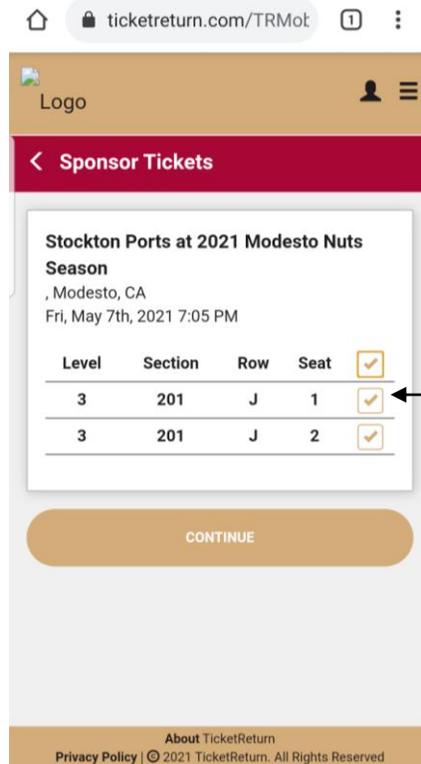
1. Select Display Tickets



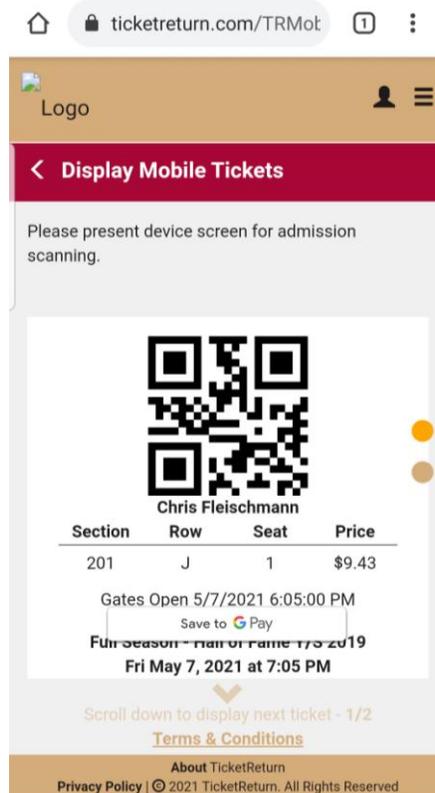
2. Select the Game Date you would like to display



3. Deselect any tickets you wish to NOT display

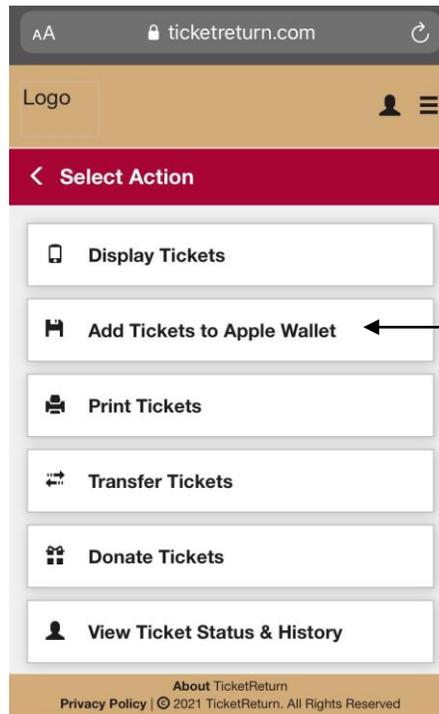


4. Get the QR code(s) on your phone scanned by the ticket taker (scroll down if you have multiple tickets) and you are all set to enter!

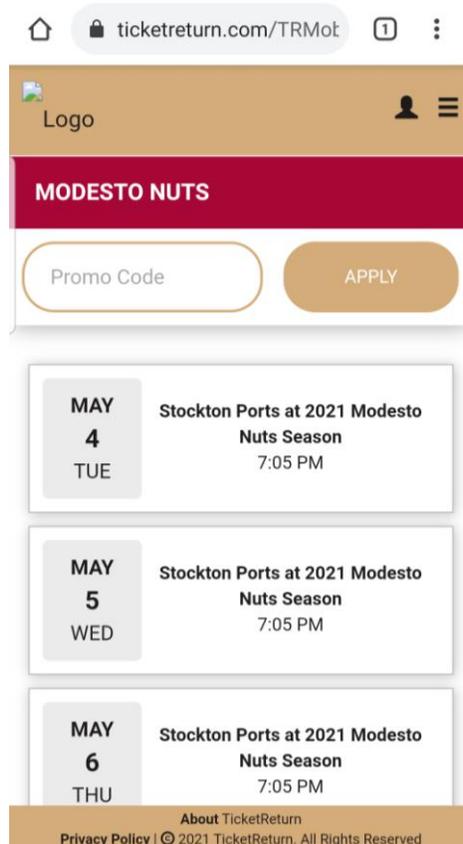


Add Ticket(s) to Apple or Google Pay

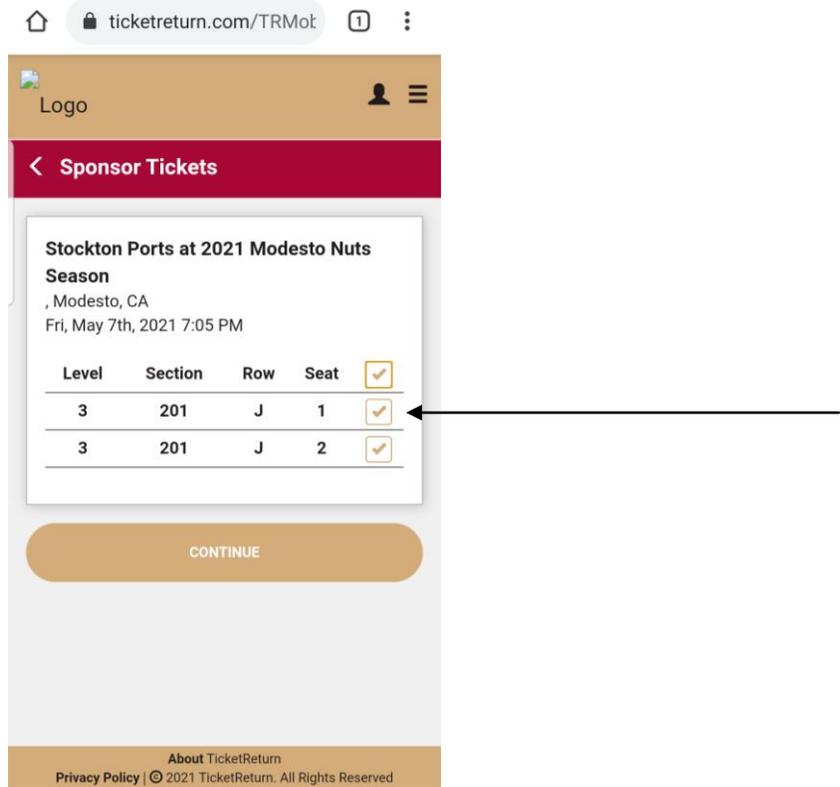
1. Select Add Tickets to Apple or Google Pay



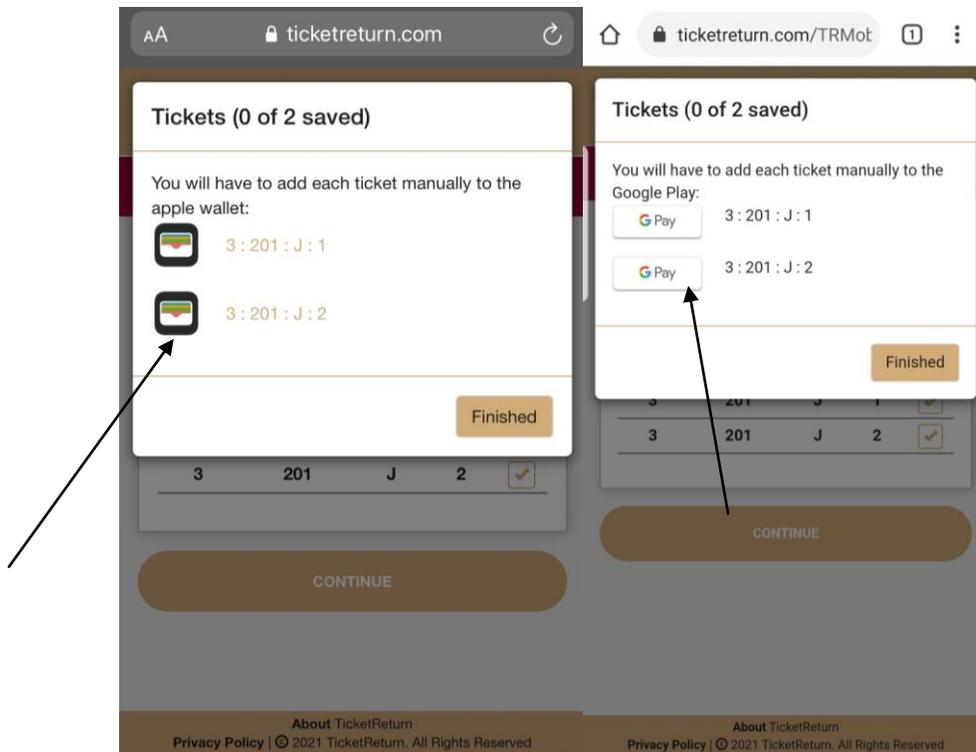
2. Select the Game Date you would like to save



3. Deselect any tickets you wish NOT to save

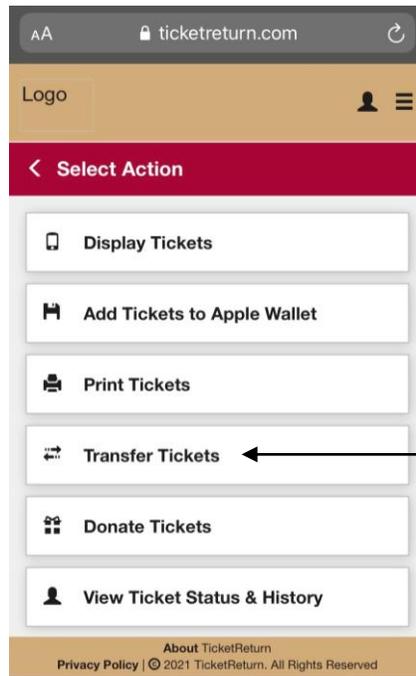


4. Click on the apple wallet or google play logo to download your ticket(s) and then hit finished.

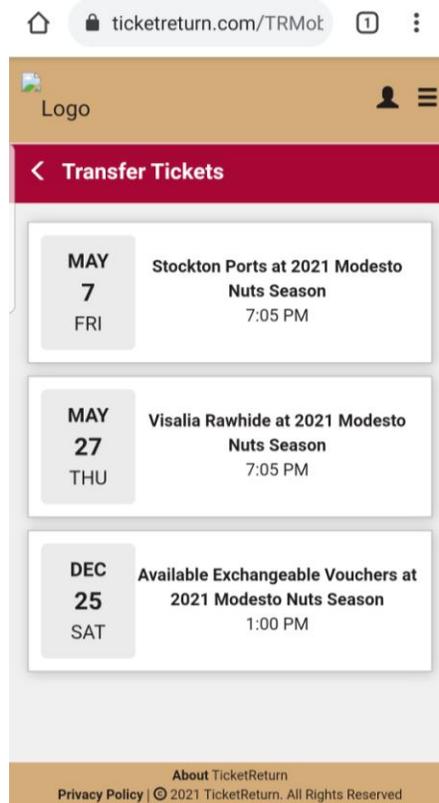


Transferring Tickets (emailing or texting tickets)

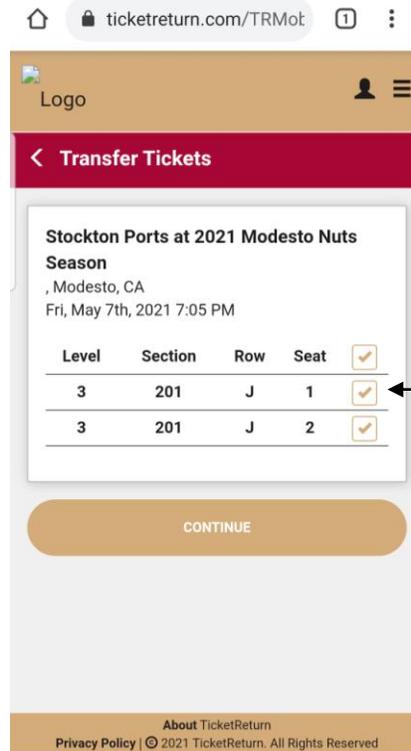
1. Click transfer tickets button



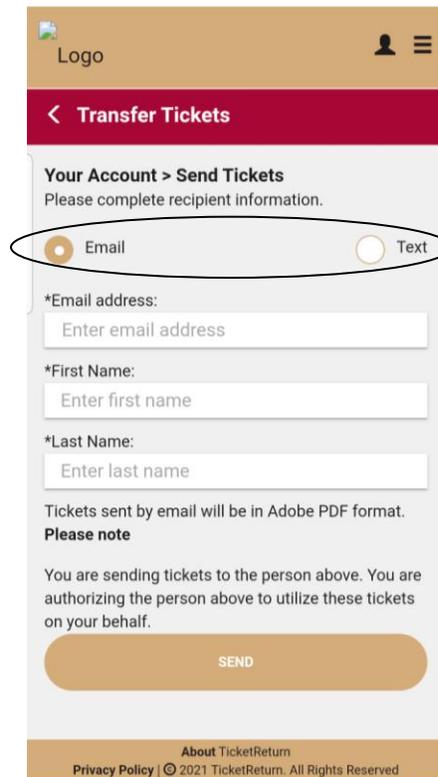
2. Click the event for which you would like to transfer tickets



3. Deselect the ticket(s) that you do NOT wish to transfer and click continue



4. On the transfer page select whether you would like to email or text the tickets



Emailing the tickets

- i. Enter the email address, first name and last name of the person to whom the tickets are being transferred to and then hit send.

The screenshot shows the 'Transfer Tickets' screen in a mobile app. At the top, there is a header with a 'Logo' and a user profile icon. Below the header is a red bar with a back arrow and the text 'Transfer Tickets'. The main content area is titled 'Your Account > Send Tickets' and includes the instruction 'Please complete recipient information.' There are two radio buttons: 'Email' (selected) and 'Text'. Below these are three text input fields: '*Email address:' (containing 'Enter email address'), '*First Name:' (containing 'Enter first name'), and '*Last Name:' (containing 'Enter last name'). A note states 'Tickets sent by email will be in Adobe PDF format. Please note' followed by a paragraph: 'You are sending tickets to the person above. You are authorizing the person above to utilize these tickets on your behalf.' At the bottom is a large orange 'SEND' button. The footer contains 'About TicketReturn', 'Privacy Policy', and '© 2021 TicketReturn. All Rights Reserved'.

Texting the tickets

5. Select text

- a. Enter the mobile number, first name and last name of the person to whom you are texting the tickets to (this can be yourself if you wish).
- b. Hit Send

The screenshot shows the 'Transfer Tickets' screen in a mobile app, similar to the previous one but with the 'Text' option selected. The 'Email' radio button is unselected, and the 'Text' radio button is selected. The text input fields are: '*Mobile number:' (containing '12095724487'), '*First Name:' (containing 'Al'), and '*Last Name:' (containing 'Almond'). A black arrow points from the right side of the screen to the selected 'Text' radio button. The 'SEND' button and footer are the same as in the previous screenshot.