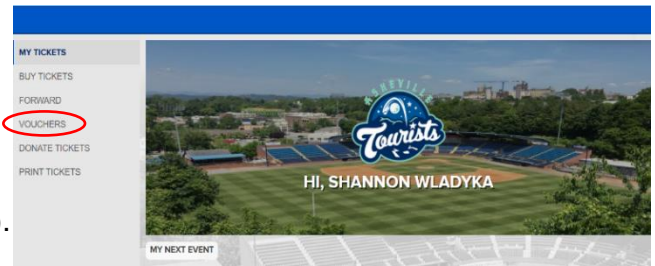


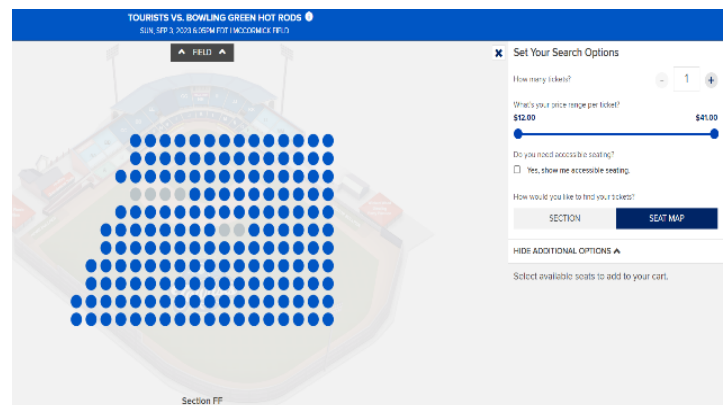
HOW DO I REDEEM MY DIGITAL VOUCHERS ONLINE?

1. Login to your www.mytouriststickets.com account
* Please call the Box Office at 828-258-0428 ext. 3 with account access questions.
2. Click On 'Vouchers' on the left-hand side of your screen.
3. Select your listed voucher package (ex: 25 Flex Voucher Pack).
A list of your vouchers and voucher codes will be listed.
* Vouchers cannot be redeemed for July 4th
4. Scroll to the bottom of your screen and select 'Voucher Action'. This will prompt you to choose 'Redeem' or 'Forward.'
**Forwarding allows you to email your vouchers to a friend! They can then redeem them from their account!
5. Check the box next to each voucher you would like to redeem and click continue. A list of all redeemable home games will appear.
6. Select the game you would like to redeem your voucher(s) for. * Vouchers cannot be redeemed for July 4th
7. Select the available seat(s) that you would like to redeem vouchers for
 - a. Vouchers can be upgraded into Box, Premium Box, Press Row and Bojangles Dugout Suite sections.



Corner Reserves sections (AA, BB, LL, MM, NN):
Choose a seat in any of these corner reserve sections.
You will have an assigned section, row, and seat number.

Reserves level sections: CC-KK.
Select a specific assigned seat.



8. If even exchange, cost should show \$0.00. If upgrading, cost should automatically adjust to reflect appropriate upgrade.
**Upgrade Fees may apply
9. Select Appropriate Payment Type
 - a. Upgraded vouchers will require a credit card on file.
10. Agree to the Terms and Conditions
11. Select 'Place Order'. Tickets will now appear in your 'My Tickets' inventory.