

## DELMARVA SHOREBIRDS JOB APPLICATION FORM

Address:				
City:	State:	Zip Code	:	
Phone:	E-M	ail:		
Have you ever been employed b	by the Shorebirds	before? Yes	_ No	If yes, when?
Are you legally eligible for emp	oloyment in this co	ountry? Yes	_ No	
Date(s) available to work?				
Do you have a current driver's l	icense? Yes	No		
Are you at least 16 years of age	or older? Yes	No		
Are you at least 18 years of age	or older? Yes	No		
W	HAT EXPERIENC	E DO YOU HAVE	?	
Title of Position Held, Name of Company:	Dates in P	osition:	Reason	n for leaving (if applicable)
•	Dates in P	Position:	Reason	for leaving (if applicable)
•	Dates in P	Position:	Reason	n for leaving (if applicable)
•	Dates in P	Position:	Reason	for leaving (if applicable)
•				
Company:	L QUESTIONS BI	ELOW TO THE B	EST OF	YOUR ABILITY

Do you have any potential scheduling conflicts that should be considered when reviewing your application? (i.e. school, other employment, etc.)



### **DELMARVA SHOREBIRDS GAMEDAY STAFF RESPONSIBILITIES**

# Please rank your most desired positions with the Shorebirds (1 = most desired, 2 = second most, 3 = THIRD MOST)

Amusements	[ ] Group Hosts	[ ] Catering Attendants
[ ] Bat Boys/Girls	[ ] Parking	[ ] Concessions Cashier
Box Office	[ ] Pressbox	[ ] Concessions Cooks
[ ] The Flock	[ ] Ticket Takers	[ ] Kitchen Workers
[ ] Gift Shop	[ ] Ushers	[ ] Suite Attendants
Grounds Crew		Warehouse Worker

**Amusements** – Amusement employees working the amusement game operations (e.g. football toss, bounce house, speed pitch, etc.) must be enthusiastic and approachable. They will be responsible for handling customer transactions. Fan safety in this position is a priority and Amusement employees may also assist the Front Office staff with birthday parties.

Bat Boys/Girls - Staff in this role will work closely with the Assistant General Manager, Clubhouse managers, umpires and other clubhouse personnel. General duties include keeping the dugout neat and clean before, during and after the game. Additional duties include filling the requests of the coaching staff/players, retrieving bats, balls, helmets and other items during the game.

**Box Office** - Staff working in the box office must feel comfortable handling customer transactions. Duties include assisting fans at the ticket window, accurately completing ticket transactions, and providing exceptional customer service.

"The Flock" – The Flock must be high energy, personable, positive individuals who are willing to participate in outrageous activities on a regular basis. Role-playing is a major part of this job. The Flock will fill the roles of birthday singers, and participate in dances such as the Chicken Dance, Take me out to the Ballgame, YMCA, and other on field promotions as created.

**Gift Shop** - Staff working in the gift shop must have retail experience and feel comfortable handling customer transactions. Duties include assisting fans in the store, accurately completing gift shop transactions and taking inventory. All merchandise will be restocked as needed before the end of the game.

**Grounds Crew** – Staff in this role will work under the supervision of the Shorebirds Head Groundskeeper assisting in preparing Arthur W. Perdue stadium's field for every game. This includes dragging, chalking, watering the field, and other specific duties to assist the Head Groundskeeper. Must be able to lift up to 50 pounds at a time.

**Group Hosts**- Group hosts are needed to monitor the many groups that plan their outings to Perdue Stadium. This involves working with the group leaders, ensuring that only members of groups are in the specified areas, & assisting with group needs.

**Parking Attendants** - Parking attendants have various duties in the parking lot - ranging from flagging cars to open parking spots, overseeing intersections/crosswalks, and other duties as they arise. These employees will have first contact with Shorebirds fans, so they must be friendly, approachable, and always willing to offer assistance.

**Pressbox** – General duties include official scoring, running the MiLB stat computer interface, running Dakstats/scoreboard, managing the videoboard, operating a camera, running in-stadium sound, and running the videoboard.

**Ticket Takers** – Must be outgoing and friendly. Each fan that enters the stadium must be greeted in a positive, outgoing and welcoming manner. Specific responsibilities include scanning tickets, while handing out giveaway items and Playball programs, answering fan questions, and other duties as they arise.

**Ushers** - Ushers will be extremely outgoing, friendly personalities who greet fans, escort them to their seats, and wipe down their seats. They will troubleshoot all fan related issues in the stands and make sure all fans are having a first class experience. Ushers are not paid to watch the game. Ushers are instrumental in getting the fans into the action. Being active in handing out coupons in the stands and handing out pocket schedules as the fans leave will also be part of the job. Being attentive to the needs of all fans and watching out for foul balls are of utmost importance.



#### FOOD SERVICES POSITIONS - PROFESSIONAL SPORTS CATERING

All applicants must be customer oriented for all ethnicities, ages and abilities. Customer service is number one priority. All positions require a friendly attitude in a fast paced environment. All must present a positive attitude while serving with a sense of urgency.

**Catering Attendants -** Will oversee catered areas inside Arthur W. Perdue Stadium. This position will help with preparation and tear down of catered areas along with communicating if more food and drink is needed at specific locations in the ballpark during the game.

**Concessions Cashiers** - This position is responsible for serving guests at concession stands while completing transactions. Must be able to work a point of sale system, memorize menus, and generally perform as necessary.

**Concessions Cooks** - Cooks are responsible for preparation of food in ballpark concession stands and group areas. Previous experience will be helpful but not necessary.

**Kitchen Workers** – Will assist chef in preparing catering. Will also work with banquet staff in the culinary presentation. Previous experience is required. ServSafe certification is preferred.

**Suite Attendants** – This position will oversee the Shorebirds suites on gamedays. As a suite attendant, you will work with guests to ensure they are having a good time, while also taking down orders and running food/drink back and forth to the suites. Will also help with restocking and running tabs in suites.

**Warehouse Workers** - Will receive food and beverage deliveries. Responsible for stocking the concession stands. Must be able to lift in excess of 35 pounds. Previous warehouse experience helpful, but not necessary. Must be 18 or older.

SUCCESSFUL CANDIDATES FOR ALL POSITIONS WILL BE TRUSTWORTHY, OUTGOING, RELIABLE AND ENTHUSIASTIC and must be at least 16 years of age.

We are in the business of entertaining fans in every aspect of baseball. We can't control what goes on game-wise, but we can assure that the fan has a pleasant experience!



#### DELMARVA SHOREBIRDS EQUAL OPPORTUNITY EMPLOYMENT STATEMENT

7<sup>th</sup> Inning Stretch, LP is an equal opportunity employer that is committed to diversity and inclusion in the workplace. We prohibit discrimination and harassment of any kind based on race, color, sex, religion, sexual orientation, national origin, disability, genetic information, pregnancy, or any other protected characteristic as outlined by federal, state, or local laws.

This policy applies to all employment practice within our organization including hiring, recruiting, promotion, termination, layoff, recall, leave of absence, compensation, benefits, training, and apprenticeship. 7<sup>th</sup> Inning Stretch, LP makes hiring decisions based solely on qualifications, merit, and business needs at the time.

#### ALL APPLICANTS PLEASE READ AND SIGN

I hereby certify that the information contained in this application and in any resume provided by me or any party representing my interests is correct and complete to the best of my knowledge. I understand that any false statements, representations or omissions made by me on this application, any supplement, or resume, will be sufficient grounds for rejection of this application or discharge from employment. I also hereby authorize the Shorebirds employers to obtain information concerning me from former employers and others, and I release all those providing or requesting such information from any liability that may arise by truthful disclosures or such investigations.

If I am hired, I understand that I am free to resign at any time, with or without cause and without prior notice, and that the employers reserve the same right to terminate my employment at any time, with or without cause and without prior notice. This application does not constitute an agreement or contract for employment for any specified period of definite duration. I understand that no representative of the employers, other than an authorized officer, has the authority to make any assurances to the contrary. I further understand that any such assurances must be in writing and signed by an authorized officer.

I understand that the employers will not refuse to hire a qualified individual with a disability simply because of that person's need for a reasonable accommodation as required by the Americans with Disability Act.

If I am hired, I understand that I will be required to provide proof of identity and authorization to work.

My signature below acknowledges that I have read the foregoing and that I agree to the above-stated terms.

Applicant's signature:	Ι	Date:	