

RICHMOND FLYING SQUIRRELS JOBS



Position: Hospitality Attendants
Department: Food and Beverage
Reports to: Hospitality Operations
Coordinator
FLSA Status: Non-Exempt Part-Time

The Richmond Flying Squirrels, Double-A affiliate of the San Francisco Giants, has an immediate opening for Hospitality Attendants. This position is responsible for the larger groups attending The Diamond and providing great hospitality to our fans.

Job Description:

Join our team at the stadium this baseball season, where you'll provide exceptional service to guests, ensuring a memorable experience for crowds of 20 to 300 fans. As a part of our hospitality team, you'll be responsible for greeting and serving customers with enthusiasm, creating a fun and lively atmosphere throughout the game. You'll manage food orders and prepare items in a fast-paced environment while adhering to food safety standards and handling all products with care. Your role will involve working closely with a team to maintain cleanliness, efficiency, and top-notch customer service. If you're passionate about delivering great service, teamwork, and ensuring every fan has a fantastic time, we want you on our team!

Position Responsibilities:

Set Up Event Spaces: You will be responsible for preparing the venue before events, including arranging seating, setting up food stations, and ensuring all supplies and equipment are ready for service.

Break Down After Events: After the event, you will help clear tables, pack away equipment, and return the space to its original condition, ensuring it's clean and organized for the next event.

Restocking Supplies: You'll ensure that all food, beverage, and service supplies are well-stocked and readily available throughout the event. This includes refilling condiments, napkins, cups, and utensils.

Cooking and Food Preparation: You'll assist in cooking and preparing food items, such as grilling, frying, or assembling meals, while following food safety guidelines to ensure quality and cleanliness.

Cleaning and Sanitizing: You will maintain cleanliness throughout the stadium by cleaning food stations, wiping down surfaces, and properly disposing of trash. You'll also ensure that food handling areas remain sanitized and safe.

Provide Excellent Customer Service: You will engage with fans, assist with any questions or concerns, and ensure they have a positive and enjoyable experience. Your goal is to create a welcoming and friendly atmosphere.

Maintain Cleanliness of Dining Areas: You'll monitor dining areas, clearing empty plates, wiping down tables, and ensuring that guests have clean and comfortable spaces to enjoy their food.

Assist with Food and Beverage Orders: You may be tasked with taking food and drink orders, delivering them to customers, and ensuring that their experience is smooth and enjoyable by providing quick and attentive service.

Monitor and Respond to Guest Needs: You'll be attentive to fan needs, whether it's refilling drinks, assisting with special requests, or making sure they're comfortable. You'll work to anticipate needs before they arise.

Collaborate with Team Members: You will work alongside other staff members to ensure smooth operations, including setting up, cleaning, and responding to customer inquiries, contributing to a team-oriented environment that delivers excellent service.

Qualifications:

- Availability from March 3rd, 2025 to October 3rd, 2025
- Undergraduate or post-graduate student attending accredited university, or recent graduate
- Previous facility experiences preferred, but not required.
- Ability to work flexible hours, including but not limited to evenings, weekends and Holidays.

We are an equal opportunity employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, national origin, sex, sexual orientation, age, disability, gender identity, marital or veteran status, or any other protected class.

Job Questions:

1. Are you available to work full-time, in-person through September, 2025?
2. Are you local to Richmond?

Physical Demands:

- While performing the duties of this job, the employee is regularly required to stand, use hands to handle or feel, reach with arms, stoop, kneel, and crouch.
- This position requires work in outdoor settings and may be subject to adverse conditions.

To apply for this position, please print and complete the **CANDIDATE INFORMATION FORM**. The completed form may be returned to the Flying Squirrels Front Office at The Diamond, or scanned and emailed to staffing@squirrelsbaseball.com.