



USER GUIDE

TICKET FORWARDING

FOR MORE INFORMATION, VISIT

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MY HOPS

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| CKETS | MY UPCOMING EVENTS | EVENT, YOU CA |
| ACKAGE SEATS | HOPS TEST EVENT 31 WEDNESDAY I 1:05PM PDT RON TONKIN FIELD | YOURSELF, (|
| ACRAGE SEATS | HI, BARLEY HOP VIEW ALL TICKET INVENTORY | |
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| | MY NEXT EVENT | |
| | MAR HOPS TEST EVENT WEDNESDAY I toSPM PDT RON TONKIN FIELD | AFTER LOGGING INT |
| | | WILL FIND YOU |
| | VIEW TICKETS (4) $\frac{2}{2}$ | |
| | Brand & C Brand | |
| | | TO BEGIN FORWAR |
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WITH TICKET FORWARDING, YOU CAN EASILY SEND TICKETS AND PARKING PASSES TO FAMILY, FRIENDS, EMPLOYEES, AND CLIENTS FROM YOUR **MY HOPS TICKETS** ACCOUNT.

THE PERSON YOU SEND THE TICKET TO CANNOT ATTEND THE EVENT, YOU CAN RECALL THE TICKET AND KEEP IT FOR YOURSELF, OR FORWARD TO ANOTHER PERSON.

FTER LOGGING INTO YOUR **MY HOPS TICKETS** ACCOUNT YOU WILL FIND YOURSELF ON YOUR PERSONAL HOMEPAGE.

**

TO BEGIN FORWARDING A TICKET, CLICK ON "FORWARD" IN THE COLUMN FOUND ON THE LEFT-HAND SIDE OF THE HOMEPAGE.

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MARCH _ Select an event from the list below that contains Forward eligible tickets. Select the "View All Ticket Inventory" button to view all tickets.



FROM HERE, CLICK ON THE FIELD OF THE EVENT THAT YOU WOULD LIKE TO FORWARD TICKETS FROM.

WALL TICKET INVENTORY

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4 SEATS



1

SELECT TICKETS TO FORWARD HOPS TEST EVENT WED, MAR 31, 2021 1:05PM PDT RON TONKIN FIELD SELECT ALL SECTION 1 ROW A SEAT 1 SECTION ROW A SEAT 2 ROW A SEAT 3 SECTION 1 SECTION 1 ROW A SEAT 4

CHOOSE FRIEND

ON THIS PAGE, CHECK THE BOXES OF THE TICKETS THAT YOU WOULD LIKE TO FORWARD. YOU CAN USE THE "SELECT ALL" BOX IF YOU ARE FORWARDING ALL OF THE TICKETS FROM THAT PARTICULAR EVENT.

NOTE: IF YOU ARE PLANNING TO FORWARD TICKETS TO MULTIPLE CONTACTS, YOU WILL NEED TO DO EACH FORWARD SEPARATELY.

ONCE THE BOXES ARE CHECKED, CLICK "CHOOSE FRIEND" TO MOVE ONTO THE NEXT STEP OF THE FORWARDING PROCESS.

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FORWARD TO A FRIEND

HOPS TEST EVENT WED, MAR 31, 2021 1:05PM PDT RON TONKIN FIELD

Choose the friend who will receive your tickets or select "Add Friend". Use the Find Friend search box to filter your list.

FIND FRIEND

BRETT BREECE brettb@hillsborohops.com

JASON GAVIGAN jasong@hillsborohops.com

YOU SHOULD NOW SEE YOUR AVAILABLE "FRIENDS" TO FORWARD TICKETS TO. SELECT THE CONTACT THAT YOU WOULD LIKE TO SEND YOUR TICKET TO BY CLICKING ON THE FIELD WITH THEIR NAME IN IT.

IF YOU NEED TO ADD A NEW CONTACT TO YOUR "FRIENDS LIST", CLICK THE "ADD FRIEND" BUTTON AT THE BOTTOM OF THE PAGE AND FOLLOW THE PROMPTS.*

*EMAIL IS REQUIRED, AS TICKETS WILL BE FORWARDED TO CONTACTS VIA EMAIL.

ADD FRIEND

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| | ¢ FORWARD TICKETS | | | | |
| | HOPS TEST EVENT WED, MAR 31, 2021 LOSPM PDT RON TONKIN FIELD | | | | AFTER SELECT |
| | Select "Forward Tickets" to complete the pro | ocess or Select "Add More Tickets" | to include additional tickets. | | |
| | Forwarding To JASON GAVIGAN jasong@hillsborohops.com | | | 1 | FROM HERE YOU THE TICKETS |
| | X SECTION 1 | ROW A | SEAT 1 | | |
| | | | | | ONCE EVERYTHI "FORWARD TICK |
| | ADD MORE TICKETS | | FORWARD TICKETS | | |
| Privacy Policy Hops Terms & Condi | tions Terms of Use My Hops Tickets | | | ¢ 2 | 021 |
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AFTER SELECTING THE CONTACT YOU WISH TO SEND YOUR TICKET TO, YOU WILL SEE THE SCREEN SHOWN TO THE LEFT. FROM HERE YOU CAN EDIT THE "FRIENDS" CONTACT INFO AND THE TICKETS YOU PLAN TO SEND IF YOU NEED TO MAKE CHANGES.

ONCE EVERYTHING IS THE WAY YOU'D LIKE IT TO BE, CLICK THE "FORWARD TICKETS" BUTTON TO EXECUTE THE FORWARDING PROCESS.



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| | VEVENT DETAILS | | | | |
| | HOPS TEST EVENT WED, MAR 31, 2021 LOSPM PDT RON TONKIN FIELD | | | 4 SEATS | |
| | SECTION 1 FORWARDED TO JASON GAVIGAN | ROW A | SEAT 1 | FORWARDED | |
| | SECTION 1 | ROW A | SEAT 2 | | |
| | SECTION 1 | ROW A | SEAT 3 | | |
| | SECTION 1 | ROW A | SEAT 4 | | |
| | | | | | |

TICKET ACTIONS

YOU HAVE NOW SUCCESSFULLY FORWARDED YOUR TICKET TO YOUR CONTACT.

YOUR CONTACT WILL RECEIVE AN EMAIL TO ACCEPT OR DECLINE THE FORWARD.

WHEN RETURNING TO YOUR "TICKET INVENTORY" YOU WILL NOW SEE A NOTATION INDICATING THAT YOUR TICKET HAS BEEN FORWARDED AND WHO YOU HAVE FORWARDED IT TO.

IF YOU NEED TO RECALL THE TICKET BACK FROM THE CONTACT YOU SENT IT TO, YOU CAN DO SO BY CLICKING THE "TICKET ACTIONS" BUTTON AT THE BOTTOM OF THE PAGE AND FOLLOWING THE PROMPTS.

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