MY quage tickets USER GUIDE

TICKET FORWARDING



WITH TICKET FORWARDING, YOU CAN EASILY SEND TICKETS AND PARKING PASSES TO FAMILY, FRIENDS, EMPLOYEES, AND CLIENTS FROM YOUR MY HOPS TICKETS ACCOUNT.
IF THE PERSON YOU SEND THE TICKET TO CANNOT ATTEND THE EVENT, YOU CAN RECALL THE TICKET AND KEEP IT FOR YOURSELF, OR FORWARD TO ANOTHER PERSON.

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TO BEGIN FORWARDING A TICKET, CLICK ON "FORWARD" IN THE
    COLUMN FOUND ON THE LEFT-HAND SIDE OF THE HOMEPAGE.
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HOPS TEST EVENT

RONTONKIN FELD
FROM HERE, CLICK ON THE FIELD OF THE EVENT THAT YOU WOULD LIKE TO FORWARD TICKETS FROM.

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ON THIS PAGE, CHECK THE BOXES OF THE TICKETS THAT YOU WOULD LIKE TO FORWARD. YOU CAN USE THE "SELECT ALL" BOX

IF YOU ARE FORWARDING ALL OF THE TICKETS FROM THAT PARTICULAR EVENT.

NOTE: IF YOU ARE PLANNING TO FORWARD TICKETS TO MULTIPLE CONTACTS, YOU WILL NEED TO DO EACH FORWARD SEPARATELY.

ONCE THE BOXES ARE CHECKED, CLICK "CHOOSE FRIEND" TO MOVE ONTO THE NEXT STEP OF THE FORWARDING PROCESS.

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< FORWARD TO A FRIEND

## HOPS TEST EVENT <br> 

Choose the friend who will receive your tickets or select "Add Friend". Use the Find Friend search box to filter your list.
FIND FRIEND

BRETT BREECE
brettaghillsboroho
JASON GAVIGAN
Jasongehilisborohopops.c

YOU SHOULD NOW SEE YOUR AVAILABLE "FRIENDS" TO FORWARD TICKETS TO. SELECT THE CONTACT THAT YOU WOULD LIKE TO SEND YOUR TICKET TO BY CLICKING ON THE FIELD WITH THEIR NAME IN IT.

IF YOU NEED TO ADD A NEW CONTACT TO YOUR "FRIENDS LIST", CLICK THE "ADD FRIEND" BUTTON AT THE BOTTOM OF THE PAGE AND FOLLOW THE PROMPTS.*

[^1]FOR MORE INFORMATION, VISIT

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|  | く FORWARD TICKETS |  |  |  |  |
|  | HOPS TEST EVENT WED. MAR 31, 20211RON TONKIN FIELD |  |  |  |  |
|  | Select "Forward Tickets" to complete the process or Select "Add More Tickets" to include additional tickets. |  |  |  |  |
|  | Forwarding To <br> JASON GAVIGAN <br> jasong@hillsborohops.com |  |  |  |  |
|  |  | Row A | SEAT 1 |  |  |

AFTER SELECTING THE CONTACT YOU WISH TO SEND YOUR TICKET TO, YOU WILL SEE THE SCREEN SHOWN TO THE LEFT. FROM HERE YOU CAN EDIT THE "FRIENDS" CONTACT INFO AND THE TICKETS YOU PLAN TO SEND IF YOU NEED TO MAKE CHANGES.

ONCE EVERYTHING IS THE WAY YOU'DLIIE IT TO BE, CLICK THE "FORWARD TICKETS" BUTTON TO EXECUTE THE FORWARDING PROCESS

YOU HAVE NOW SUCCESSFULLY FORWARDED YOUR TICKET TO

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YOUR CONTACT.

YOUR CONTACT WILL RECEIVE AN EMAIL TO ACCEPT OR DECLINE THE FORWARD.

WHEN RETURNING TO YOUR "TICKET INVENTORY" YOU WILL NOW SEE A NOTATION INDICATING THAT YOUR TICKET HAS BEEN FORWARDED AND WHO YOU HAVE FORWARDED IT TO.

IF YOU NEED TO RECALL THE TICKET BACK FROM THE CONTACT YOU SENT IT TO, YOU CAN DO SO BY CLICKING THE "TICKET ACTIONS" BUTTON AT THE BOTTOM OF THE PAGE AND FOLLOWING THE PROMPTS.


[^0]:    VIEW ALL TICKET INVENTORY

[^1]:    *EMAIL IS REQUIRED, AS TICKETS WILL BE FORWARDED TO CONTACTS VIA EMAIL.

