



WINSTON-SALEM DASH

Job Title – Game Day Ticket Taker

Reports To – Director of Stadium Operations/ Ticketing Supervisor

Expected Start Date – April, 11th

Expected End Date – September, 3rd (possible post season games)

Compensation – \$10 per hour– This Position is part time and will only work during Dash Home games

Requirements – 16 years old

Job Summary

Provide high level of customer service to all guests coming to Truist Stadium by welcoming them while scanning their ticket.

Essential Duties and Functions

- Greet all fans and welcome them to the ballpark by scanning their ticket and directing them to their seating location.
- Check and scan all guest tickets.
- Set up and ready gate that assigned to pre game
- Assist them in locating their seat by asking for their ticket to help
- Knowledgeable of all stadium locations and be able to direct guest to locations
- Assist guests with customer services issues and escalate if needed.
- Knowledgeable of all Truist Stadium Protocols and Policies
- Knows emergency evacuation plan and exit routes. Remains calm and provides direction in the event of an emergency.
- Perform other duties as assigned by management

Qualifications

- Have superior customer service skills
- Polite, courteous and smiling at all times
- Maintain a professional appearance while at work representing the Dash
- Be able to work nights and weekends
- Be able to work outdoors in the elements
- Be able to stand for several hours at a time

To Apply – Please follow steps on website.