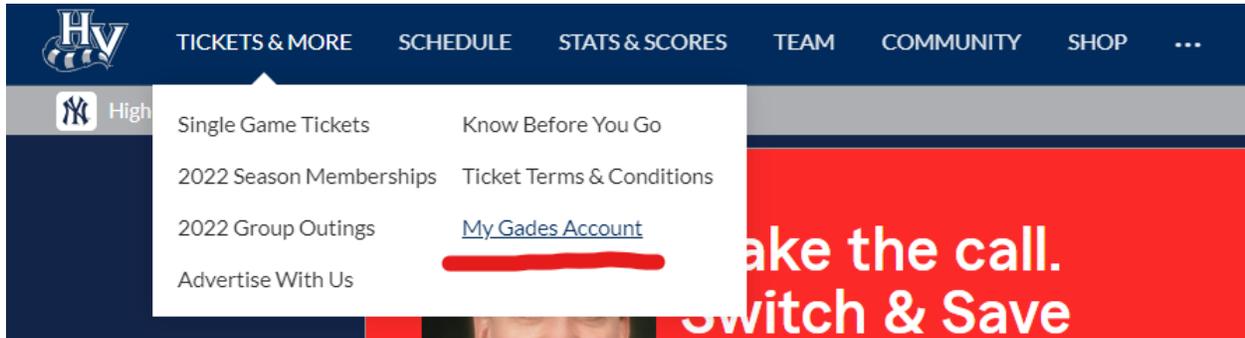


# STEP by Step guide to reselling your Season Tickets:

Step 1:

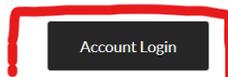


Starting on the Renegades home page, move your cursor over the “Tickets & More” tab. Click on the bottom right option, “My Gades Account”.

Step 2:



My Gades Account



Once on the account login page, click the icon labelled “Account Login”.

Step 3:

### Log In

Login

Password

**SUBMIT**

### New User?

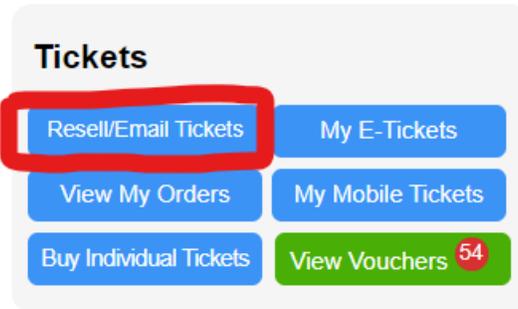
Email

**CREATE ACCOUNT**

[Need help logging in?](#)

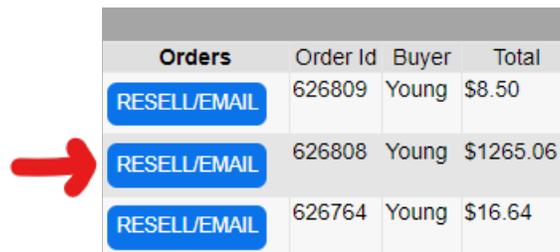
You will be prompted to Log In to your Renegades ticket account. If you have any questions about your information you can click “Need help logging in?” to reset your password, or contact the Ticket Office for assistance.

Step 4:



Once you have logged in, click on the top left box in the “Tickets” category. It will be labeled “Resell/Email Tickets”.

Step 5:



Orders	Order Id	Buyer	Total
RESELL/EMAIL	626809	Young	\$8.50
RESELL/EMAIL	626808	Young	\$1265.06
RESELL/EMAIL	626764	Young	\$16.64

There may be several orders that appear in the next window click on the icon associated with the order that equals the total price of your season tickets. If you have purchased any single game tickets, they will appear in this window as you can see above, to resell your tickets only select the order that contains your Season Tickets.

Step 6:

**Filter by Event**

Event  ▼

List Of Tickets						
<i>Total Tickets: 132</i>						
Select	Event	Section	Row	Seat	Order Id	Order Date
<input type="checkbox"/>	4/19 - #1 - Premium Price	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/19 - #1 - Premium Price	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/20 - #2	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/20 - #2	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/21 - #3	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/21 - #3	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/22 - #4 - Premium Price	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/22 - #4 - Premium Price	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/23 - #5 - Premium Price	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/23 - #5 - Premium Price	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/24 - #6	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/24 - #6	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/26 - #7	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/26 - #7	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/27 - #8	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/27 - #8	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/28 - #9	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/28 - #9	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/29 - #10 - Premium Price	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/29 - #10 - Premium Price	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	4/30 - #11 - Premium Price	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	4/30 - #11 - Premium Price	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	5/1 - #12	305	EE	18	626808	2/10/2022
<input type="checkbox"/>	5/1 - #12	305	EE	19	626808	2/10/2022
<input type="checkbox"/>	5/10 - #13	305	EE	18	626808	2/10/2022



Select the games you would like to re-sell by checking the box on the left hand side of the date. Make sure to select all tickets associated with the game if you have multiple tickets.

Step 8:

Step 3 of 4: Please select a reimbursement method from the drop-down menu and click "Submit."

If you want to "Email A Ticket" to another fan select "Email A Ticket."

The screenshot shows a dropdown menu with the following options: "Select Value", "Email Ticket(s)", and "STEP Credit". Below the menu is a table titled "List of Tickets to Review".

List of Tickets to Review									
Total Tickets: 1									
Event	Row	Seat	Sec	Sold	Order	Order Date	Buyer	Delivery Type	
4/19 - #1 - Premium Price	EE	18	305	\$8.86	626808	2/10/2022 3:11:13 PM	Young	Print at Home	E-Tickets / Mobile

On the next window, you will see the seats you selected displayed below a drop down menu. Select "STEP Credit" in the drop down.

Step 9:

The screenshot shows a "List of G-Hub Ticket Details" table. A red arrow points to a green "RECALL" button in the "Status" column of the first row.

List of G-Hub Ticket Details									
Total Tickets: 1									
GHub Order	Status		Event	Row	Seat	Sec	Order Date	Type	
9407	Open	<b>RECALL</b>	4/19 - #1 - Premium Price	EE	18	305	2/11/2022 11:44:16 AM	STEP Credit	

If you would like to recall your tickets after you STEP them, you can do so by selecting the "Recall Tickets" option on the main page.

Step 10:

User:Will Young Login:wllmping

List of G-Hub Ticket Details									
Total Tickets: 1									
GHub Order	Status		Event	Row	Seat	Sec	Order Date	Type	
9407	Open	<a href="#">RECALL</a>	4/19 - #1 - Premium Price	EE	18	305	2/11/2022 11:44:16 AM	STEP Credit	



Select the Recall option, and the tickets will be loaded back into your account.