



## BIRTHDAY PARTY GUIDELINES

### WHAT YOU NEED TO KNOW ABOUT YOUR BIRTHDAY PARTY GROUP OUTING

1) Each Birthday Party ticket includes:

- Admission ticket - Entrance to the ballpark / seat location. **Show your ticket to our Courtesy Crew working at the Family Fun Zone for unlimited access to its amenities.**
- Meal & Drink voucher – Birthday Party ticket includes a voucher for **one (1)** hot dog, as well as **one (1)** soda or water.
- This package will also come with ice cream for all members of the group as well. **When your group is ready for ice cream, please head to Customer Service and have them radio for your San Jose Giants Representative.** Once notified, your San Jose Giants Representative will bring the ice cream to your seat location.
- **Final call for ice cream is the end of the seventh inning.**

2) For all group packages, tickets & vouchers (if applicable) can be picked up:

- **By the Group Leader prior to game day at Excite Ballpark's main box office.**
- **At the will call window at our outside box office on the day of the game.**
- **For any other questions related to will-call or ticket & voucher pickup, please contact your San Jose Giants Representative.**

3) Your San Jose Giants Representative will reserve seats based upon your group headcount in our Bowl Reserved area. If you need assistance finding your seat location, members of our Courtesy Crew are always happy to help.

