

TIMBER RATTTLERS SMART START PLAN

A Guide to Opening up Fox Cities Stadium



neuroscience group field

AT FOX CITIES STADIUM

Guidelines are subject to change based on current recommendations.



General Statement

The guidelines and recommendations identified below represent practical best efforts to proactively keep our guests, employees, and community safe when attending events at Neuroscience Group Field at Fox Cities Stadium.

These practices were compiled using CDC and WEDC guidelines with an emphasis on social distancing, hygiene, minimizing human touchpoint opportunities, and individual responsibility. The Fond du Lac Timber Rattlers will continually review and adjust these guidelines based on the most updated recommendations from federal, state, and local health officials.

Ballpark Cleanliness

- Before each event, the ballpark seats and all high-traffic areas will be disinfected.
- Hand sanitizing stations will be set up at the front entrance, team store, bathrooms, and other areas along the concourse.

Entry/Exit

- Guests are encouraged to check their temperature before an event. If a guest does not feel well or is running a fever over 100.4 degrees Fahrenheit, the Timber Rattlers kindly ask that they do not attend the event.
- Guests are recommended to bring a mask and wear when moving around the ballpark and in food and beverage areas.
- Designated Areas will be established near the entrance of the ballpark for guests/families to wait in accordance with social distancing guidelines.
 - Areas will be marked off from the entrance to the stadium spaced at 6 ft. apart where guests will wait while entering the ballpark.
- Any guest wishing to carry in a bag or purse will need to carry in a small clear bag that will be inspected at the stadium entrance.
- When exiting the ballpark at the end of the event, additional gates/exits will be opened and guests will be prompted via our video board and PA announcer to practice social distancing while leaving the ballpark.
- 'Children's Wisconsin' Kids Zone play areas will not be available this season.



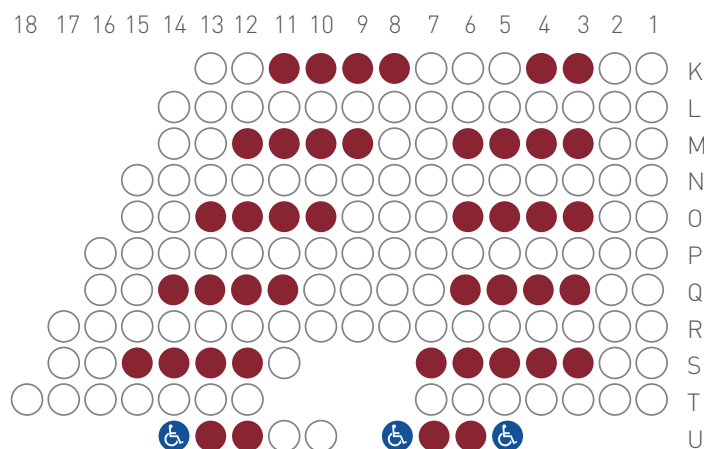
Restrooms

- Restrooms will be disinfected before the event and every 30 minutes during the event.
- The Timber Rattlers will limit the number of guests in the restroom at one time to encourage social distancing.

Tickets/Seating

- Socially distanced seating will be implemented at Fox Cities Stadium.
 - Total capacity for the venue will be 25% of the normal available seating.
 - Available seats will have vacant rows and seats configured around each family / group of seats to maintain proper 6 ft. distancing between household groups.
 - Group and other open areas will also be configured to ensure social distancing.
- Tickets will be available to be purchased, in advance, over the phone or on-line, and all tickets will be transmitted via e-mail.
- All ticket holders are asked to sit in assigned seats.
- No mingling or gathering.

SAMPLE SEATING MAP



SECTION 105 RESERVED BLEACHER



Concessions

- Designated areas will be established for concession stand lines for guests/families to wait in accordance with social distancing guidelines. Markings will be labeled on the ground in accordance with social distancing requirements.
- All concessions staff/kitchen staff will wear masks.
- Cashless payment will be encouraged.
- All condiments, napkins, and silverware will be offered individually at the concession stand by Timber Rattlers staff.
- Workers will place food/beverages on the counter rather than handing directly to guests.
- Guests are kindly asked to throw away their own trash during and after the event.

Team Store

- Five guests will be allowed in the team store at one time.
- Designated areas will be established for guests waiting to enter the team store in accordance with social distancing guidelines. Markings will be labeled on the ground in accordance with social distancing requirements.
- All team store staff will wear masks.
- Cashless payment will be encouraged.
- Guests are encouraged to only touch merchandise that they intend to purchase to avoid unnecessary contact.
- A plexiglass partition will be installed between guests and team store register workers.



Employee Policies

All ballpark event-day staff will have their temperatures checked upon arrival and be issued facemasks. If employees are not feeling well, they are instructed to stay home. All Timber Rattlers staff members will be required to wear masks as necessitated by current guidelines and best practices. Timber Rattlers staff will be instructed to make the following changes to fan-facing interactions, without limitation:

- Employees are strongly recommended to avoid contact within 6 feet for more than a few minutes.
- Prohibit handshaking, high fives, and physical contact with guests and other employees.
- Employees will be required to wear protective gloves and masks when handing items to guests.
- Employees will be required to wash their hands and use hand sanitizer as often as possible.

Messaging

- This plan will be available on the Timber Rattlers website.
- Additional signage and messaging will be posted at the stadium and in the Fox Club to educate and encourage guests to follow proper protocols.