



Nelson Wolff Stadium

CoVid-19 & Social Distance Plan

Covid-19 and Social Distancing Operating Elements

2020 New Standard Procedures

- Highest Level of Sanitization of Stadium
- Create a Minimal Contact Environment
- Safe Social Distancing for Fans
- Safety of Players and Coaching Staff



SANITIZATION & CLEANING PROCEDURES

Sanitization & Cleaning Procedures

New Sanitization Crew

- The Wolff Stadium Cleaning Crew will add additional staffing to create a Sanitization Crew as well as the normal Cleaning Crew for events.
- Sanitization Crew will focus on keeping High Touch Points throughout the stadium cleaned frequently from opening of stadium to close of stadium.
- Gloves and Masks will be worn at all times for Cleaning Crew and Sanitization Crew.

Sanitization & Cleaning Procedures

Sanitizing High-Touch Areas

As soon as fans begin to enter stadium, surfaces and objects that are touched frequently, such as the ones listed below, will be regularly disinfected using products approved to kill Covid-19.

- Public Areas (lobby, hallways, concourse, seating area and food service areas)
 - Door handles, handrails, push plates
 - Bike rack or other barricades the public may touch
 - Handrails for stairs, ramps, and escalators
 - Elevator buttons – inside and out
 - Reception desks and ticket counters
 - Point of Sale terminals, and other keypads
 - Tables and chairs
 - Beverage stations, water fountains, vending and ice machines
 - Trash receptacle touch points
- Restrooms
 - Door handles and push plates
 - Sink faucets and counters, and toilet handles
 - Lids of containers for disposal of women's sanitary products
 - Soap dispensers and towel dispenser handles
 - Baby changing stations

Sanitization & Cleaning Procedures

Hand Sanitizer Stations

- Provide hand sanitizing and hand washing stations throughout the stadium grounds
 - Hand Sanitizing Stations Will Be Located
 - Inside entry to each bathroom and located outside exit to each bathroom
 - Entrance of the line for each concessions entrance
 - Inside Each Entry Gate for Ingress
 - Outside Each Entry Gate for Egress
 - Scattered Around Concourse

Sanitization & Cleaning Procedures

Nightly Stadium Cleaning

- All seats, railings, restroom areas, office areas, suites, locker rooms, and concession areas will be cleaned then disinfected/sanitized with the evaclean protexus electrostatic sprayer and purtabs after every game.





**SAFE FAN EXPERIENCE
WITH SOCIAL DISTANCING**

Safe Fan Experience with Social Distancing

Ticket Purchases

- **No Contact Online Ticket Sales:**
 - Online tickets will be made available and fans will be encouraged to buy in advance and online to ensure a no contact 100 % cashless transaction.
- **In Stadium Minimal Contact Ticket Sales:**
 - Fans will experience a minimal contact buying experience at our stadium box offices. Social distancing guidelines will be enforced at our stadium box offices to ensure a safe environment for our fans.
 - Fans will choose from three tickets options, Box Seats, Bleacher Seats and Berm seating. Upon entering stadium fans will be met by ushers assigned to regulate specific section seating. Based on number of people in party, ushers will seat fans according to social distancing.
- **Box Office Windows:**
 - We will utilize two of our 3 windows at each box office, leaving the middle window closed to promote social distancing.
 - Distance markers will be in place at 6ft increments on the ground to direct fans where to stand while waiting in line.
 - All box office windows and areas around them will be thoroughly sanitized prior to and after each event as well as predetermined increments of time during event.

Safe Fan Experience with Social Distancing

Ticket Purchases



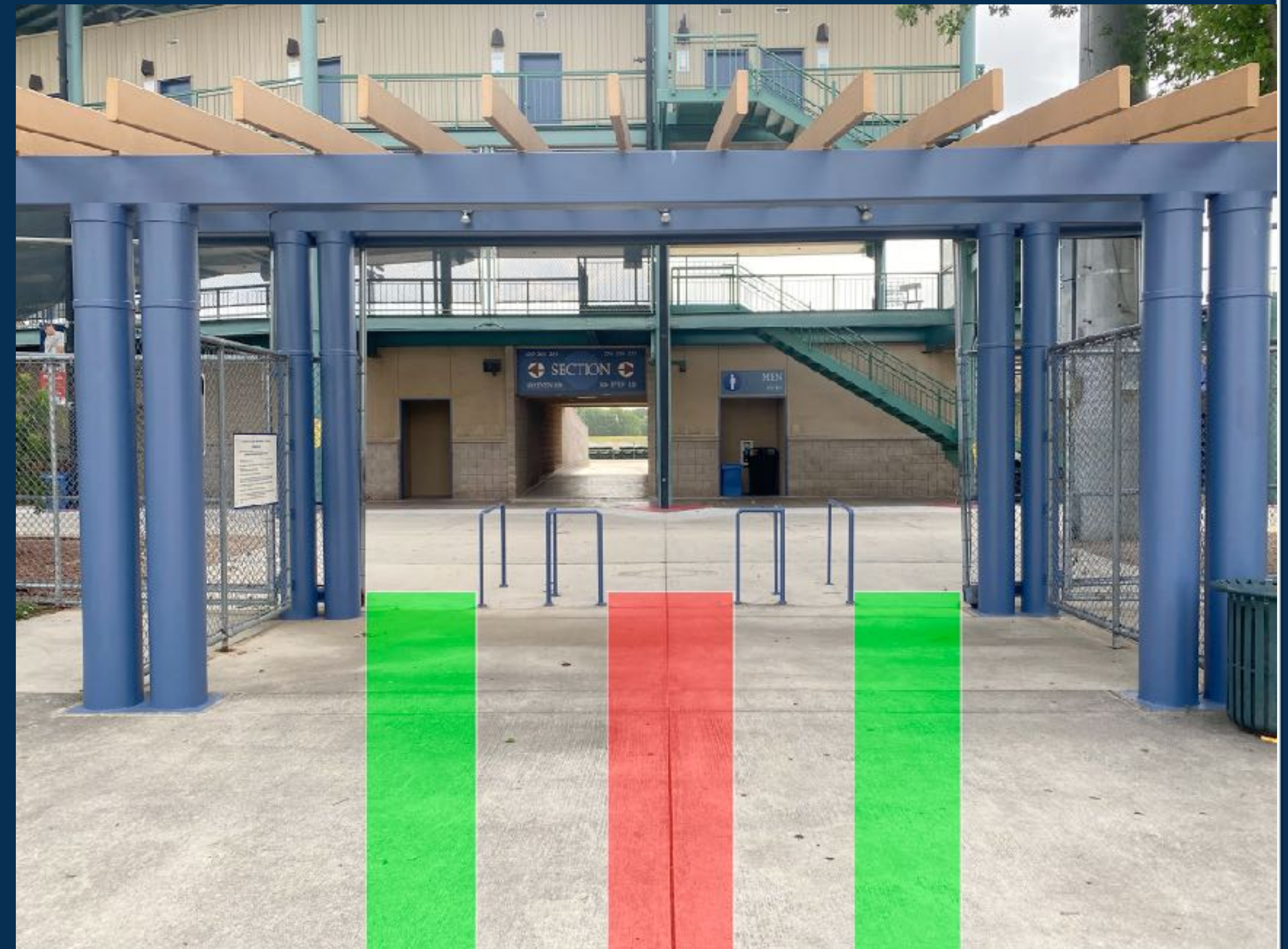
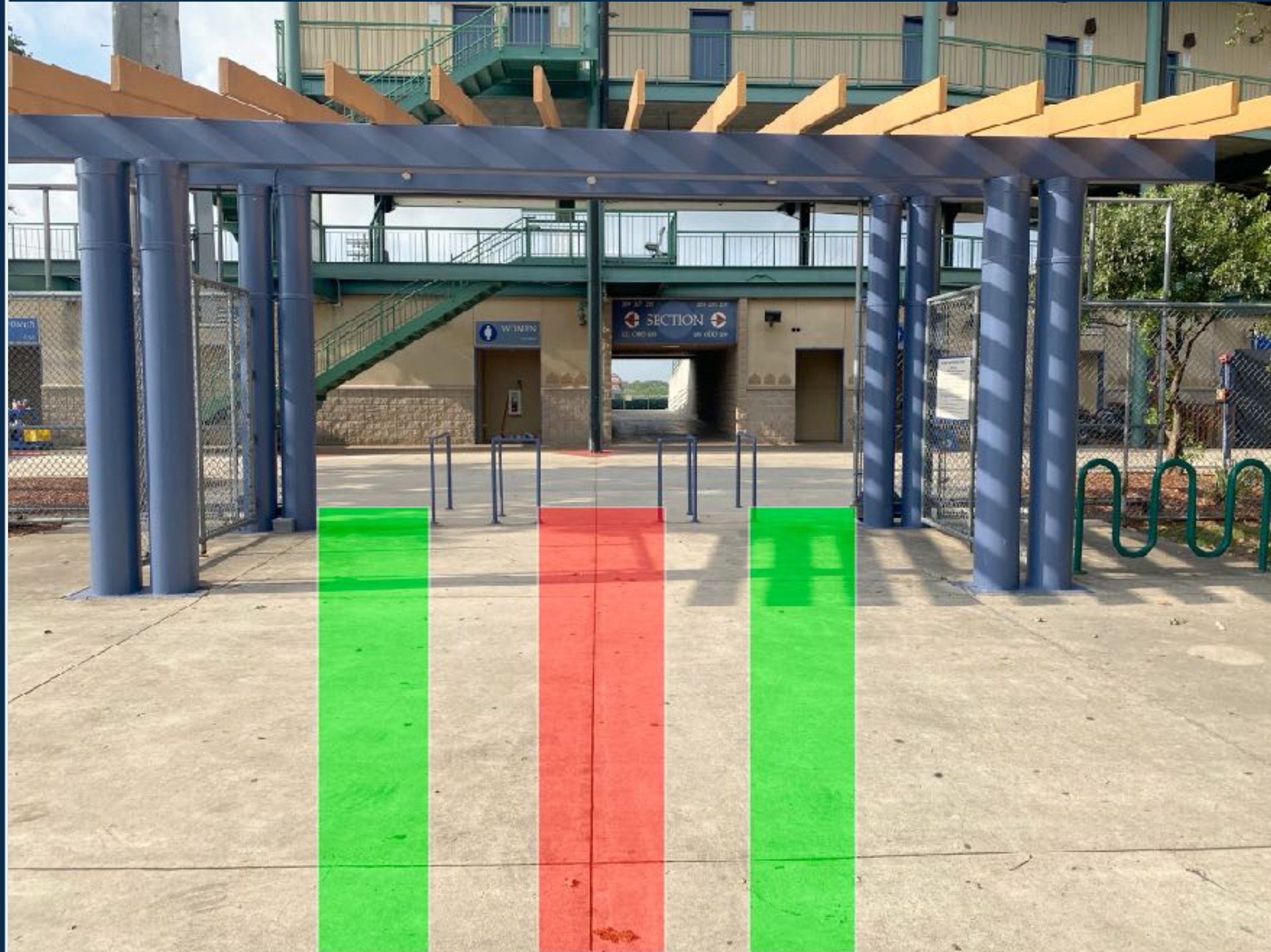
Safe Fan Experience with Social Distancing

Entrance to Stadium

- Fans will enter the stadium through our 1st base and 3rd Base Entry Gates.
 - Each gate will have distance markers at 6ft increments for fans to safely wait to enter the stadium
 - Two of three entrance points at each gate will be open for fans to enter, with the middle entrance point closed off.
 - Ticket scanning staff will not handle tickets directly. Fans will hold their tickets out in front of them and staff will scan with no contact.

Safe Fan Experience with Social Distancing

Entrance to Stadium



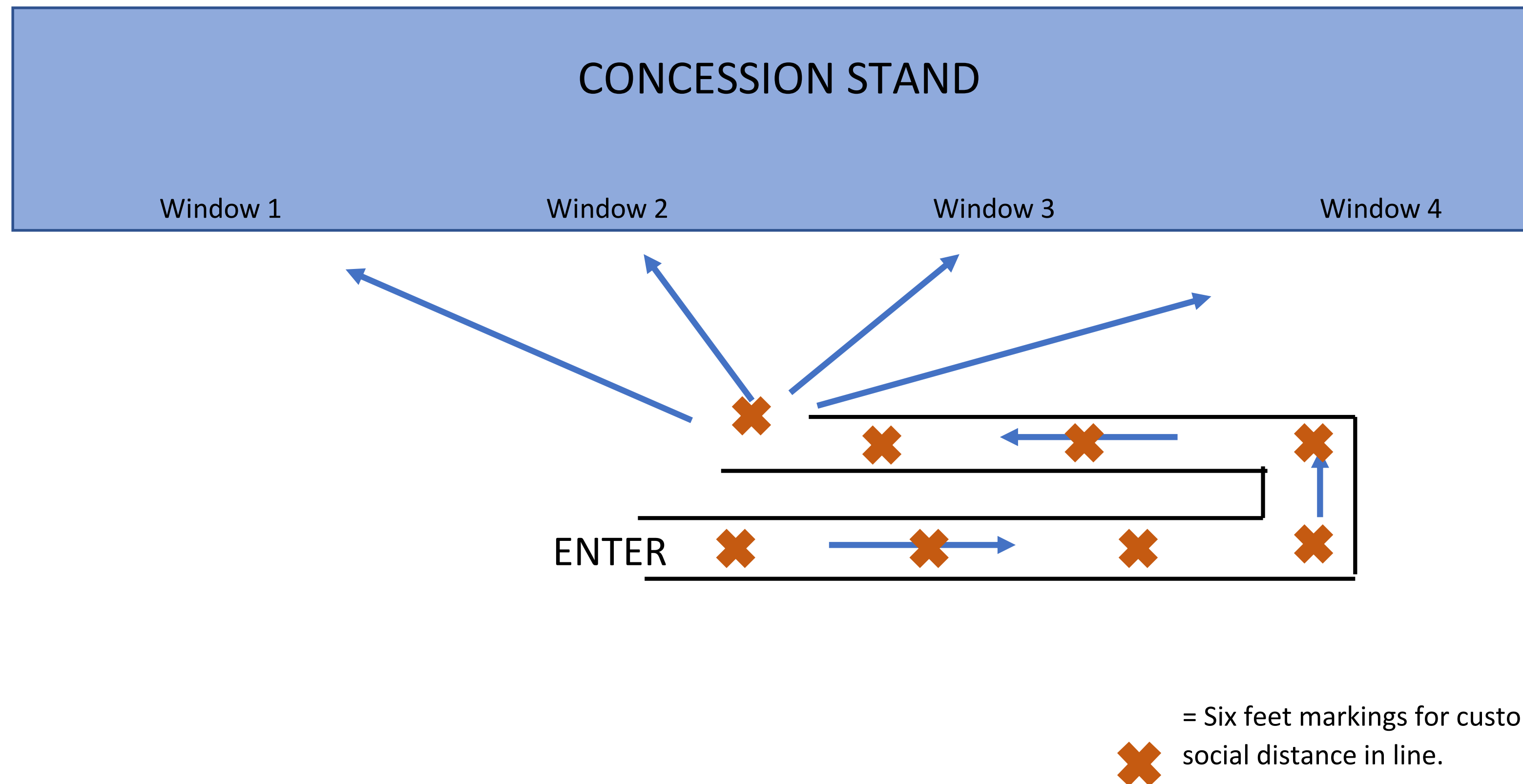
Safe Fan Experience with Social Distancing

Concessions Operations - Fans

- Customer Directives:
 - Each concession stand and beer portable will have one line marked by stanchions and 6' tape markings for proper social distancing. There will be a clear enter and exit and one customer will be called to the counter at a time. (See diagram Next Page)
- Hand sanitizer station will be available at the entrance of the line for each concession location.
- Customers will be encouraged to pay with credit card.
- Customers will have the opportunity to use an in-seat text service to purchase food and have it delivered to their seat.

Safe Fan Experience with Social Distancing

Concessions Operations - Fans



Safe Fan Experience with Social Distancing

Concessions Operations - Staff & Operations

Staff Safety:

- All staff will have their temperature taken at the start of their shift. Anything above 100°F, the employee will not be allowed to work.
- Face masks will be provided and must be worn by all staff.
- Gloves will be worn by all staff handling food. Gloves will be changed often and hands will be washed before and after wearing gloves.
- Plexiglass/Tempered Glass will be installed at each cashier station to protect staff from customer contact.

Food Preparation:

- All food safety practices will be followed, as usual.
- All food surfaces will be sanitized prior to use.
- Food will be served in a package or closed container.
- Condiments will be individual single serve packets.
- Food for all hospitality areas will not be buffet style. Instead, all food will be prepared and served in a closed container. Drink cups will be one time use only.
- Food portable stands and menus will be scaled back.
- Suite level food will be served in closed chafer dishes.

Third Party Food Vendors:

- All vendors will be required to follow a detailed SOP.
- Face masks and gloves will need to be worn by all staff.
- Plexiglass (or similar) will need to be installed at their point of sale.
- All food must be served in a closed container.
- Condiments will need to be single serve only.
- Any third-party vendor not able to follow the SOP will not be allowed to work in the stadium.

Safe Fan Experience with Social Distancing

Hospitality Operations

- Hospitality Areas:
 - All hospitality areas will be thoroughly cleaned and sanitized prior to and after each event. We will clean throughout to provide a safe environment for our fans.
 - Fiesta Deck: Tables and chairs will be distanced 6ft apart, we will reduce then number of tables in this area. We will allow one party per level. Clear distance markings at 6ft increments will be placed in food lines. We will offer a reduced menu with individually wrapped items for each party. Parties will only consume food and beverages located on their specified level of the deck.
 - Party Patios: We will distance tables and chairs at 6ft increments.
- Tailgate Party: We will reduce the number of picnic tables in this area and distance them 6ft apart and reduce capacity from 600-300. We will also group parties in specific areas with specific tables allocated for them. Clear distance markings at 6ft increments will be placed in food lines. We will offer a reduced menu with individually wrapped items for each party.

Safe Fan Experience with Social Distancing

Restroom Facilities

- Restrooms:
 - Restrooms will be re-cleaned and re-sanitized to on a rotating basis every 20-30 min
 - Every other urinal in men's restrooms will be covered and not used, unless separated by a partition
 - Every other sink in each restroom will be covered and out of use to keep social distancing
 - Marked spots will be placed outside and inside of restrooms to help with social distancing in case of lines
 - Hand Sanitizer stations will be just inside each restroom door and outside of each restroom

Safe Fan Experience with Social Distancing

Restroom Facilities



Safe Fan Experience with Social Distancing

Seating Inside Stadium

- Stadium Seating:
 - Fans will choose from three seating options, GA Box Seats, GA Bleacher Seats, GA Berm Seating. By reducing the number of seating options, we can increase our level of social distancing.
 - Upon entering the seating bowl fans will be met by ushers assigned to specific seating sections.
 - Ushers will seat fans based on the number of people in their party.
 - Ushers will mark seats taken and seats off limits on section layout sheets keeping track of what is available and unavailable. They will also mark the seats between parties with red tape showing they are off limits.
 - Fans will be seated with 2 full seats in between parties on either side, unless on an aisle. No fans will be seated directly in front of or behind other fans unless in the same party.
 - Fans will not be seated directly across the aisle from each other, we will seat every other aisle to ensure social distancing.
 - For bleacher sections we will seat every other row leaving a row of buffer between fans and two seats between parties.
 - To ensure safety of players and fans the first row of seating by each bullpen will be sectioned off and off limits.

Safe Fan Experience with Social Distancing

Seating Inside Stadium



Safe Fan Experience with Social Distancing

Exiting the Stadium



A blue-tinted background image of a baseball player in a white uniform with the number 25 on the back, celebrating with arms raised. Other players and a coach are visible in the background.

FAN COMMUNICATION STRATEGY

Communication About Safety Guidelines

Safety Procedure

- **Fan Communication Strategy**

- Utilize fan e-mail list, social media, press release, and all-staff call campaign
- All-staff campaign will ensure we connect with as many fans in as short a timeframe as possible to communicate details and answer all questions
- All purchasers will be required to review and agree to new fan experience guidelines and conditions at purchase of tickets.
- Fan Friendly Signage at Ticket Offices, Entrance Gates and in Concourse
- PA Announcements of Safety Procedures and Video board graphics throughout games

- **Key Elements of Communication**

- Face Masks: We will suggest all fans to wear a mask while attending games at Wolff Stadium
- Social Distancing Guidelines: All fans will be required to follow the social distancing guidelines within the stadium (subject to ejection for refusal to comply)
- Seating Rules to Fans - Fans will be seated with 4 full seats in between parties on either side, unless on an aisle. No fans will be seated directly in front of or behind other fans unless in the same party.
- Sanitation and Other Initiatives: Communicate all initiatives designed to make fans feel more comfortable and safe (F&B, sanitation efforts, Entry and Exit Policy etc.)
- Post-Game Exit Policy (Stay in seats after game and wait for your section to be dismissed)

A background image of baseball players in action, overlaid with a semi-transparent blue filter. The text is written in a bold, yellow, stylized font with a drop shadow effect.

SAFETY FOR PLAYERS & COACHING STAFFS

Safety for Player and Coaching Staff

Safety Procedures

- Players and Staff will arrive to ballpark dressed and ready for Batting Practice
- Players and Staff will Not shower at stadium
- Post Game Players and Staff will eat a meal immediately following the game
- NO Autographs from Players or Staff on or off the field for fans in stands
- Players & Staff will be given temperature checks upon arrival at Wolff Stadium
- Players or Staff with a temperature over 100 degrees will be sent home immediately
- Players or Staff will be tested the next day if they fail a temperature test