



Class-A, Carolina League Affiliate of the Baltimore Orioles
21 Stadium Drive, Frederick, MD 21703
301-662-0013 Fax 301-662-0018 www.frederickkeys.com



FREDERICK KEYS GROUP EVENT RAIN POLICY

In the unfortunate occurrence of inclement weather your Account Manager will be in touch during the course of the day to review the status of the game and your event. We always attempt to play the game and on occasion might have a delayed start to the game or a rain delay(s) during the course of the game.

If the stadium gates are opened, then the catering for your event will be sufficed for the designated time period agreed upon in your contract.

If your catering is sufficed as stated above, but because of inclement weather either the game does not start or does not become official (5 innings if the Keys are trailing, and 4.5 innings if the Keys are leading), then your game tickets may be exchanged for a comparable field, reserved, or general admission seat to any remaining 2020 regular season home game, based upon availability. This exchange includes the ticket only as the catering has already been sufficed. These tickets must be exchanged at the Keys Ticket Office, and may be done so any time after the game is postponed.

If the game is completely postponed and the stadium gates have not been opened, then your Account Manager will be in touch to reschedule your event in its' entirety to include the catering and the game.

Sincerely,

A handwritten signature in blue ink, appearing to read "A. Klein".

Andrew Klein
Assistant General Manager - Sales
(301) 815-9910