

EUGENE EMERALDS ONLINE TICKETING

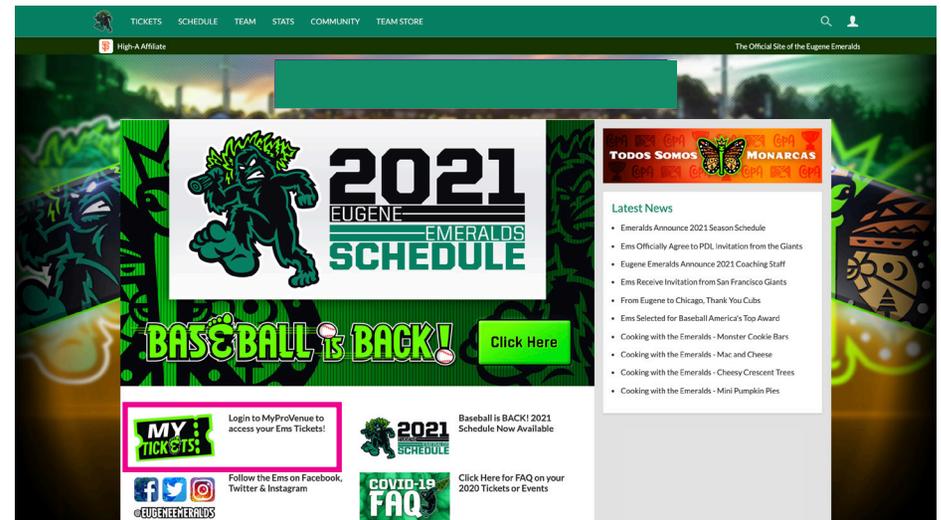
LOG IN TO YOUR ACCOUNT



This documentation is intended for those who have purchased tickets with the Emeralds before and have an existing account with an active email, but who have NOT logged into MyProVenue MyTickets before. If you are unsure if you have an existing account email kennedy@emeraldsbaseball.com.

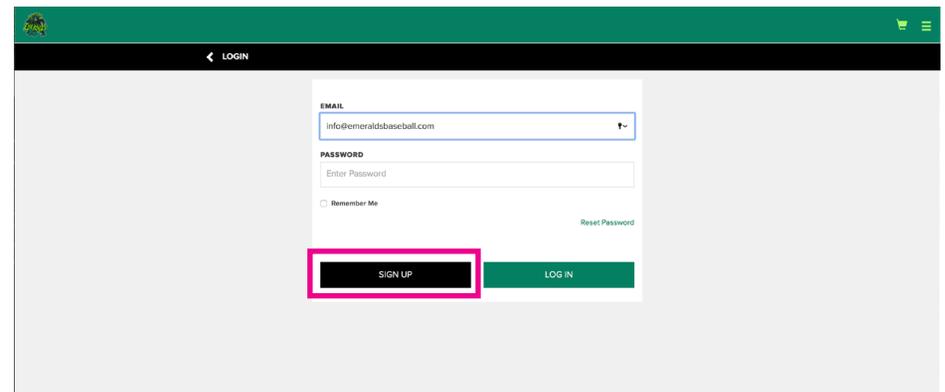
STEP 1

On the front page of the Eugene Emeralds website click on the **MyProVenue MyTickets** link to take you to the log in page.



STEP 2

On the **MyProVenue MyTickets** log in page type in your email and click **SIGN UP**.



EUGENE EMERALDS ONLINE TICKETING

LOG IN TO YOUR ACCOUNT

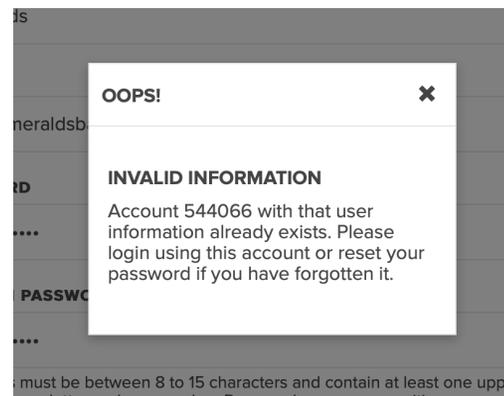
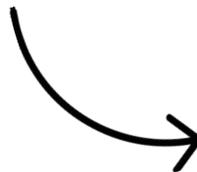


STEP 3

Follow the prompts to fill out your First Name, Last Name, Email, and to create a password. Then click **SIGN UP**.

NOTE

If you have previously logged into MyProVenue MyTickets you will receive this error message. If you get this error message but have not logged in before email kennedy@emeraldsbaseball.com.



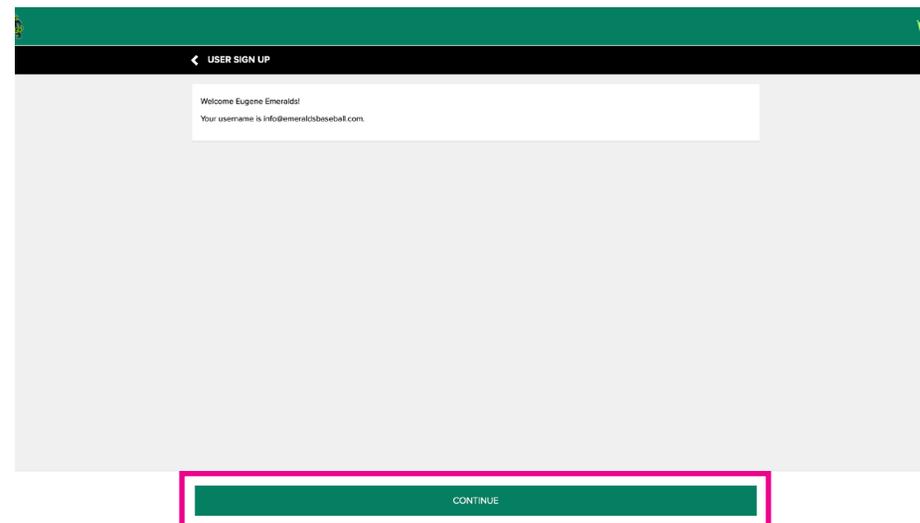
EUGENE EMERALDS ONLINE TICKETING

LOG IN TO YOUR ACCOUNT



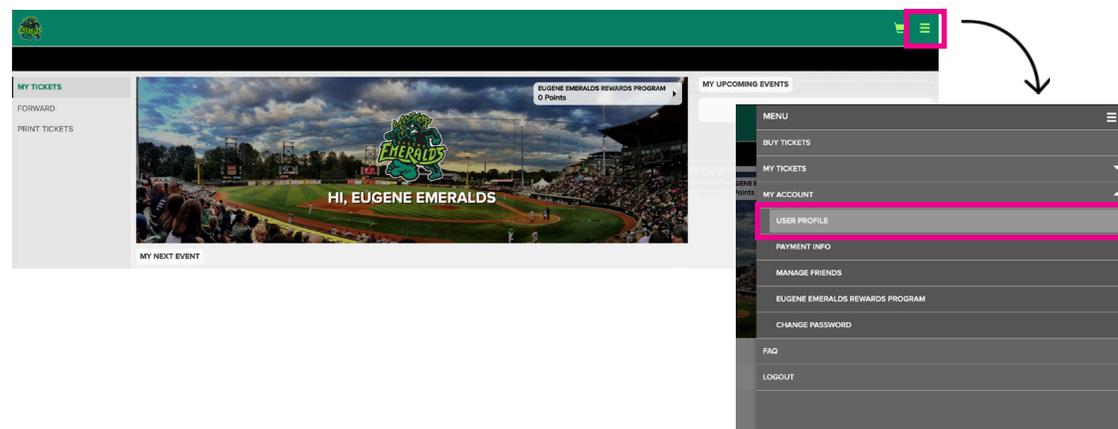
STEP 4

Once you successfully sign up click the **CONTINUE** button.



STEP 5

On your MyProvenue MyTickets homepage click on the hamburger menu at the top right of the screen. Then click on **MY ACCOUNT**. Under **MY ACCOUNT** click on **USER PROFILE**.



EUGENE EMERALDS ONLINE TICKETING

LOG IN TO YOUR ACCOUNT



STEP 6

Make sure all of your account details are up to date. If they are not, click on the pencil icon at the top right corner. After you update your information click **UPDATE**.

MY ACCOUNT

USER PROFILE

- PAYMENT INFO
- MANAGE FRIENDS
- EUGENE EMERALDS REWARDS PROGRAM
- CHANGE PASSWORD

ACCOUNT DETAILS

NAME	Eugene Emeralds	ACCOUNT ID	544487
EMAIL	info@emeraldsbaseball.com	DAY NUMBER	
MOBILE NUMBER		ADDRESS	

MESSAGING OPTIONS

Eugene Emeralds Opt In

I confirm that I am over the age of 16.

I agree to receive commercial emails from emeraldsbaseball.com and MiLB.com

EMAIL

Tickets.com Contact Information

Sign me up to join the Tickets.com Community for access to deals and promotions for live entertainment events

EMAIL

[Privacy Policy](#)

STATE Oregon **POSTAL CODE** 97401

CANCEL **UPDATE**

NOTE

For more information on account management, buying tips, using digital tickets, forwarding tickets, and printing tickets then click on the **FAQ** option in the main menu.

MENU

- BUY TICKETS
- MY TICKETS
- MY ACCOUNT
- FAQ**
- LOGOUT

QUICK GUIDE

Our application provides you with a fast and convenient way to buy tickets and manage your personal account information.

OVERVIEW

What is My Emeralds Tickets?

My Emeralds Tickets is your personal online account manager, available from your desktop computer or anywhere you travel via a mobile device. Using My Emeralds Tickets, you can view your tickets, take specific actions on your tickets, and present a barcoded ticket for entry into the venue.

My Emeralds Tickets also includes features to allow you to edit your account settings and to maintain a list of friends.

What Actions Can I Take on Tickets?

BUYING TIPS

- Using Seat/Section Filters
- Using the Venue Map
- Viewing Availability in Different Sections
- Selecting a Venue Section
- Selecting Ticket Types