



## WINSTON-SALEM DASH

**Job Title** – Game Day Parking Lot Attendant.

**Reports To** – Director of Stadium Operations/ Parking Supervisor

**Expected Start Date** – April, 11th

**Expected End Date** – September, 3<sup>rd</sup> (possible post season games)

**Compensation** – \$10 per hour– This Position is part time and will only work during Dash Home games

**Requirements** – 16 years old

### **Job Summary**

Provide high level of customer service to all guests coming to Truist Stadium by welcoming them and directing them to park in Stadium Parking lots.

### **Essential Duties and Functions**

- Greet all fans and welcome them to the ballpark directing them to their parking location.
- Direct foot and vehicle traffic as fans enter lots around stadium.
- Look for parking permits to allow guests to park in parking lots onsite. Direct non permitted cars to other lots for parking.
- Set up parking lot prior to lots opening, by following lead of parking supervisor.
- Be on constant look for cars in parking lots to make sure they are secured and there is no vandalism taking place.
- Knowledgeable of all stadium locations and be able to direct guest to locations
- Direct guests and vehicles leaving the stadium and assure it is done so in quick and safe manner.
- Assist guests with customer services issues and escalate if needed.
- Knowledgeable of all Truist Stadium Protocols and Policies
- Knows emergency evacuation plan and exit routes. Remains calm and provides direction in the event of an emergency.
- Perform other duties as assigned by management

### **Qualifications**

- Have superior customer service skills
- Polite, courteous and smiling at all times
- Maintain a professional appearance while at work representing the Dash
- Be able to work nights and weekends
- Be able to work outdoors in the elements
- Be able to stand for several hours at a time

**To Apply** – Please follow steps on website.