



2025 Nashville Sounds ★ ★ ★ ★ ★ POLICIES

SUITES

Club Suite

Rentals include ten (10) tickets and two (2) parking passes. There are 12 fixed seats on each suite balcony plus four (4) barstools inside with a sofa and chairs. Additional club suite tickets (up to a total of 20) are available upon request at \$70 + tax each.

Field Suite

Rentals include twenty-five (25) tickets, two (2) parking passes and a \$450 food & beverage credit. Each Field Suite space features a social area in between the reserved seating section and the indoor suite. The interior includes a half kitchen, sofa, and chairs. Additional tickets (up to a total of 50) are available upon request at \$80 each. Larger groups may combine suites to accommodate group size based on Field Suite availability.

* Food & beverage credit will be reflected on the bill at the end of the game.

Food and Beverage service

Hot food will be delivered upon group arrival and confirmation with your designated suite attendant. Any non-hot food will be in the suite prior to arrival. Once food is delivered, it will be removed from the suite after two hours due to local food safety regulations. Beverages will remain in the suite throughout the event; however, alcohol service ends at the start of the 7th inning. During your event, if you need to place an additional food order or need the assistance of a suite attendant, please pick up the phone located next to the door in your suite. This will dial directly to the suite pantry. Food and beverage orders are not included in the ticket price but can be placed separately. These orders must be placed at least 72 hours prior to your event through an online portal. The food menu in-game is more limited.

How to Place a Suite Order Online

1. Go to FirstHorizonPark.ezplanit.com
2. Pick the event you are placing an order for
3. Select your suite number
4. Select your menu items
5. Click "Submit Order"
 - a. Fill in all required information. If you're a returning customer from the previous season, your original login will work. If you cannot remember it, please complete the form for a new ID.
6. Click Submit
7. Under available credit cards, select "Add New"
8. Enter your credit card information, click "add new card"
9. Click "Continue"
10. Review your order. If all information is correct, click "Submit"

Website Order Discount:

All orders placed through the website before the cut off time will receive a 10% discount on all non-game day menu food items and packages. Orders placed by a Catering Manager are not eligible for the discount. 10% discount is reflected on the portal.

Ticket Information

All tickets are digital, and fans can enter the ballpark using their mobile device. You can visit milb.com/Nashville/tickets/mobiletickets for additional help on how to access your tickets and how to transfer them to guests. Each guest will need their own ticket on their device. Screenshots of tickets will not work, so please make sure you transfer tickets to each guest in advance of the game

Guest Arrival

Guests will show their ticket upon arrival to the group location. Each guest will receive a wristband to come and go from the area throughout the game. Anyone without a wristband will not be permitted at the group areas.



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SUITES (CONT.)

Rain Policy

If the game is rained out prior to gates opening, the entire group event can be rescheduled for another date (based on availability). If the game is rained out after gates are open, and the game becomes official, there are no refunds or exchanges. In the case that gates open, but the game does not become official, the tickets can be moved to an equal or lesser value ticket for a new game, but food and beverage is not refundable or exchangeable, since food and beverage is served. All weather updates can be found on our social media.

Parking Information

Each suite purchased includes two parking passes located in the surface lot across from the Right Field Gate. Pricing around First Horizon Park can vary from \$15.00 per vehicle to higher. We recommend that fans park in the parking garage located on the corner of Rep. John Lewis Way & Harrison Street. To purchase garage passes in advance please contact your Nashville Sounds Representative.

Bag Policy

A clear bag policy is in place for every event at First Horizon Park. The policy permits clear bags no larger than 12" x 12" x 6" in size. Small, single compartment clutches no larger than 5" x 9" are allowed into the ballpark. Any bag exceeding that size will need to be a clear bag. Exceptions include medical bags and diaper bags for guests accompanied by infant(s). This policy applies to goodie bags for birthdays and corporate outings.

Birthday Parties; Gifts & Presents; Group Goodie Bags

To comply with our fan safety & ballpark security procedures, wrapped packages, gift bags, etc. will not be allowed into First Horizon Park.

For all picnic questions and/or changes please contact your Sounds representative or email tickets@nashvillesounds.com.