MY quage tickets USER GUIDE

MOBILE TICKETING


MY HOPS TICKETS IS DESIGNED TO WORK SEAMLESSLY ON ANY TYPE OF MOBILE DEVICE. SIMPLY NAVIGATE TO THE MAIN LOGIN PAGE FOR MY HOPS TICKETS AND LOGIN IN AS YOU NORMALLY WOULD.
IF YOU HAVE NEVER LOGGED INTO MY HOPS TICKETS BEFORE, PLEASE REFER TO THE LOGIN USER GUIDE FOR MORE DETAILED INFORMATION. OUR VARIOUS USER GUIDES CAN BE FOUND ON THE HOPS WEBSITE, UNDER THE TICKET TAB.

## *

TO ACCESS YOUR ACCOUNT IN MY HOPS TICKETS, ENTER YOUR
LOGIN [THE EMAIL ADDRESS ASSOCIATED WTH YOUR ACCOUNTT** AND PASSWORD, AND THEN CLICK LOGIN.

IF YOU DO NOT KNOW YOUR PASSWORD, OR HAVE NEVER USED MY HOPS TICKETS BEFORE, CLICK "FORGOT PASSWORD?" TO OBTAIN A TEMPORARY PASSWORD.


AFTER LOGGING INTO YOUR MY HOPS TICKETS ACCOUNT YOU WILL FIND YOURSELF ON YOUR PERSONAL HOMEPAGE.

FROM HERE YOU CAN ACCESS ALL OF THE FEATURES OF YOUR MY HOPS TICKETS ACCOUNT

TO ACCESS YOUR PERSONAL ACCOUNT INFORMATION, NaVIGATE TO THE "HAMBURGER MENU" (The three horlzontal lines
in the top right-hand corner of the page] AND CLICK TO OPEN IT.

TO ACCESS YOUR TICKETS, USE EITHER OF THE TWO BUTTONS AT THE BOTTOM OF THE SCREEN.


ONCE YOU HAVE SELECTED THE EVENT YOU WOULD LIKE TO MANAGE YOUR TICKETS FOR, YOU CAN CLICK ON THE INDIVIDUAL TICKET FIELDS TO ACCESS YOU DIGITAL TICKETING OPTIONS.


AFTER CLICKING ON TICKET FIELD THAT YOU WOULD LIKE TO ACCESS FURTHER, YOU WILL BE SHOWN A DIGITAL VERSION OF YOUR TICKET SIMILAR TO THE ONE SHOWN ON THE LEFT-HAND SIDE OF THE PAGE.

YOU CAN USE THIS VERSION OF YOUR TICKET TO ENTER THE EVENT DIRECTLY FROM YOUR MOBILE DEVICE. YOU WILL ALSO SEE OTHER ACTIONS AVAILABLE TO YOU, SUCH AS ADDING THE TICKET TO YOUR APPLE WALLET OR GOOGLE PASSBOOK.


IF YOU CHOOSE TO ADD YOUR TICKET TO YOUR APPLE WALLET OR PASSBOOK, YOU WILL BE ABLE TO CALL THEM UP AND USE them to enter the event without having to log back into

THE IMAGES TO THE LEET ARE EXAMPLES OF OUR APPLE WALLET AND GOOGLE PASSBOOK TICKETS.

