

HOW TO REDEEM YOUR ROUND ROCK EXPRESS VOUCHER PACKS

FLEX PLAN

Step 1: Click <u>here</u> to log into your account. This page can always be found on our <u>website</u> under the "Tickets & Schedule" tab by clicking on "Access my Tickets."

Step 2: Click the hamburger menu (three horizontal lines in the upper right-hand corner of your screen. Click "My Tickets" and then "Vouchers."

Step 3: Click on "Flex Plan." All your vouchers will be listed.

Step 4: Click on "Voucher Actions" at the bottom of your screen. A little menu will appear to the right with two options to choose from.

Step 5: Click "Redeem." Checkboxes will appear nect to each voucher.

Step 6: Click the checkboxes on the number of vouchers you want to redeem and click "Continue."

Step 7: Select the game you want to attend, pick your seat(s) and check out.

VOUCHER REDEMPTION THROUGH FANRALLY

Step 1: Log in to your FanRally account <u>here</u>.

Step 2: Select the game date you would like to attend.

Step 3: Once the seat map is visible, select the number of seats you would like to purchase then select what section you would like to sit in. (Your selected section will be highlighted once chosen.)

• If you selected a seating bowl section, you will be able to select the row and seat numbers when prompted.

Step 4: Click the "Reserve" button to secure your seats and check out.