



COVID-19 READINESS PLAN

A GUIDE TO OPERATING FREDNATS BALLPARK





**ALL FANS ARE
REQUIRED TO
WEAR MASKS**



**FAN SEATING WILL
BE IN PODS**



**BALLPARK WILL BE
CASHLESS**



**PLEASE BE AWARE
OF FOUL BALLS**

1. GENERAL STATEMENT

On behalf of the Fredericksburg Nationals, the practices identified below represent practical best efforts to proactively invest and keep our community safe when attending functions, events and games at FredNats Ballpark, in preparation for the 2021 season. The outlined steps and initiatives are intended to preserve the safety of staff, players, fans and guests.

The FredNats will continue to follow the guidance of national, state and local agencies to develop these policies and to determine the appropriate time for hosting events of various scopes at each ballpark. The input of local and regional medical and health partners will also play a significant role in informing the below policies.

2. CASHLESS PAYMENT

- A.** The FredNats will work toward operating a cashless facility, including in the areas of parking, food/beverage, ticketing and merchandise.
- B.** Parking Lot payment will be cashless.
- C.** A cashless payment system will increase service speed and decrease contact between employees and guests.



3. SEATING ARRANGEMENTS

- A. The FredNats will reconfigure its existing facility to a “pod” seating plan to allow for proper distancing, thus decreasing overall ballpark capacity.
- B. Rows and seats will remain vacant to maintain proper distancing between familial parties.
- C. Group and hospitality areas will operate with reduced capacity to allow for proper distancing.
- D. The FredNats’ will adhere to MLB’s “buffer zone” guidelines to ensure proper distance between fans and players/on field-staff.

4. BALLPARK SANITATION

- A. Increased regularity and scope of washdowns and cleanings.
- B. Added hand sanitizing stations for public and employee use around the ballpark.

5. STAFFING POLICIES

- C. Temperature check for all part-time, full-time, contracted third-party staff members and interns prior to entering the ballpark.
- D. All fan-facing staff members shall be required to wear protective gloves and masks, as necessitated by current guidelines and best practices policies.
- E. Staff will be instructed to prohibit handshaking and physical contact with guests and other employees.
- F. Ongoing training to educate staff on new, updated guidelines and procedures.

6. CLUBHOUSE & ON-FIELD PERSONNEL

- A. In order to ensure all players are placed in the safest conditions the FredNats will work with Major League Baseball and the Washington Nationals to implement the following standards:
 - I. Increased disinfecting in the home and visiting clubhouses.
 - II. Additional restrictions on clubhouse access – media and front office staff are to be prohibited.
 - III. Limitations on the use of commonly “spit” items, including, but not limited to seeds, gum and peanuts.
- B. The FredNats will follow the guidance of Major League Baseball and the Washington Nationals regarding player and on-field personnel health and safety, including travel, fan/media interaction, dugouts, etc.

7. BALLPARK ENTRY/EXIT

- A. Masks will be required for anyone over the age of two, according to Major League Baseball guidelines.
- B. FredNats staff members will encourage proper distancing upon entry and while in the stadium, including, without limitation, walkways and sidewalks leading to ballpark entrances.
- C. Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.

8. TICKET PURCHASE/SERVICING

- A. Select ticket windows will be closed to ensure proper distancing between patrons.
- B. As a general practice, tickets will be emailed to a customer’s device to ensure contactless entry.
- C. Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.
- D. Season ticket and group/hospitality customers will have the option of contactless ticket distribution; all subsequent exchanges or additional ticket requests will be conducted electronically.



9. FAN EXPERIENCE

- A. Mary Washington Healthcare Kids Play Area**
 - I.** The FredNats will not operate traditional kids zone attractions such as bounce houses.
 - II.** Other attractions that allow for proper distancing will be subject to heightened safety standards, including disinfecting between users and proper distancing while waiting in line.
 - III.** Increase cleaning routine practices in areas utilized by public.
- B. Concourse Flow**
 - I.** The FredNats will promote social distancing and flow practices by posting visible signage in the concourse areas and establish crowd control with extra staff during peak times.
 - II.** Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines on the main concourse.
 - III.** The FredNats will also utilize the videoboard and Public Address system to make announcements in which guests will be asked to be responsible and do their part.
- C. Restrooms**
 - I.** Restrooms will be sanitized frequently with disinfectant along all surfaces and an enzyme solution will be applied to all surfaces at the conclusion of each homestand.
 - II.** Every other sink and urinal station will be disabled to allow for proper distancing.
- D. Team Store**
 - I.** The FredNats will limit the number of people allowed inside the team store based on current social distancing guidelines.
 - II.** Stanchions and/or spacing markers will promote proper distancing between customers waiting in line and walking through the store.
 - III.** There will be daily fogging and sanitation of entire store.
- E. Promotions/On-Field Activities**
 - I.** Autograph sessions with players will not be permitted.
 - II.** All between-inning promotions will abide by proper distancing guidelines and be held off-field.
 - III.** On-field activities such as Ceremonial First Pitches will not be permitted in 2021.
 - IV.** National Anthems will be conducted with heightened restrictions including measures such as proper distancing and the wearing of protective gloves.



A. Medical Services

- I.** The FredNats will work closely with its community medical partners to implement stringent protocols in place for medical services at all ballpark events.
- II.** In the event of any COVID-related incident, the FredNats and its medical personnel will respond quickly so that exposed areas are thoroughly sanitized.

10. FOOD AND BEVERAGE POLICIES

- A.** The following protocols will be put into place as it pertains to the FredNats' food and beverage operation:
- I.** All employees will be required to wear protective masks.
 - II.** Additional staff positions will be hired specifically to disinfect surfaces before, during and after events.
 - III.** Employees will serve all fans from buffets and condiment stations. Condiments and similar items will be served using pre-packaged servings as opposed to communal servings.

11. COMMUNICATION / MESSAGING

- A.** Posted "COVID-19" signage in areas with high visibility to fans, employees and team personnel.
- B.** Other awareness and instructional signage posted throughout the ballpark.
- C.** Frequent video and public address announcements will promote proper cleanliness, distancing and similar health practices for customers.
- D.** The FredNats will create social media & e-blast awareness campaigns on best practices for fans and guests visiting FredNats Ballpark.

