



Job Title:	Retail Associate		
Department:	Merchandise	Reports to:	Merchandise Manager
Type:	Seasonal	FLSA Status:	Non-Exempt
Position Type:	Part-time	Pay Type:	\$13 per hour

COMPANY BACKGROUND

The Reno Aces, Triple-A affiliate of the Arizona Diamondbacks is Northern Nevada's premier professional sports organization located at Greater Nevada Field in the heart of downtown Reno. The Reno Aces pride themselves on honesty, opportunity, memories, and energy and are looking to welcome an employee with those values.

POSITION SUMMARY

The Retail Associate is responsible for providing excellent customer service while maintaining a clean and organized store.

ESSENTIAL DUTIES

- Provide guests with a positive shopping experience
- Assist with any merchandise questions
- Guest checkout- using retail pro registers
- Maintain clean and fully stocked store
- Other duties as assigned

QUALIFICATIONS

- Effective communication skills
- Strong customer service skills
- Ability to read and comprehend simple instructions, short correspondence and memos
- Ability to work effectively with the public, other Team members, and Supervisors in a diplomatic manner
- Completion of a satisfactory background check

WORK ENVIRONMENT

- Work in fast-paced environment
- Commitment to working game days, which will include nights, weekends, and some holidays
- Flexibility to work long hours, evenings and weekends
- Minimal travel required

PHYSICAL REQUIREMENTS

- Must be able to lift and carry up to 50 pounds
 - Ability to stand and walk for extended periods of time, stoop, kneel, crouch, and climb stairs
 - Must have close, distant and peripheral vision, depth perception and ability to adjust focus
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