



Job Title:	Parking Staff		
Department:	Guest Services	Reports to:	Ballpark Operations Coordinator
Type:	Seasonal	FLSA Status:	Non-Exempt
Position Type:	Part-time	Pay Type:	Hourly

COMPANY BACKGROUND

The Reno Aces, Triple-A affiliate of the 2023 National League Champions Arizona Diamondbacks, is Northern Nevada's premier professional sports organization. Located at the base of the Sierra Nevada mountains in the heart of downtown Reno, the Aces boast excellence on and off the field. A two-time Pacific Coast League champion (2012 and 2022), the club set a new franchise record in wins in 2023 while being supported by an outstanding fan base, enjoying the highest attendance at Greater Nevada Field since 2015.

COMPANY VALUES

HOME means Nevada and the Reno Aces pride themselves on the values of Honesty, Opportunity, Memories, and Energy. We are looking to welcome talented individuals who share the organization's core values and are looking to explore professional growth opportunities in the sports industry.

POSITION SUMMARY

The Parking Staff team member is primarily responsible for assisting customers with self-parking and traffic control on gamedays. If you love being outside and interacting with people this position is perfect for you!

ESSENTIAL DUTIES

- Acknowledge guests in a friendly and courteous manner in and around the grounds and stadium
- Check and scan prepaid parking passes
- Collect cashless payment from customers parking in lots
- Direct customers to open parking spaces in surface lot and parking garage
- Collaborate with fellow parking staff members to coordinate traffic flow
- Actively inform guests of clear bag policy and, when necessary, sell approved clear bags to guests to comply with stadium security measures.
- Escort customers to vehicles as needed
- Help customers exit parking lots safely
- Act as a deterrent for potential incidents in and around the perimeter of the stadium
- Other duties as assigned

COMPENSATION

- \$14/hour

QUALIFICATIONS

- High energy, self-starter, attention to detail
- Must be able to take direction and effectively follow instructions
- Reliable means of transportation
- Ability to remain calm and have good customer service
- Completion of a satisfactory background check

WORK ENVIRONMENT

- Work in fast-paced environment
- Majority of work is conducted outdoors
- Flexibility to work long hours, evenings, and weekends

PHYSICAL REQUIREMENTS

- Ability to stand and walk for extended periods of time, stoop, kneel, crouch, and climb stairs
 - Ability to walk briskly or run as the position requires
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