



To our Valued Members:

As we continue to wait for an official plan in regards to the 2020 MiLB season, we have had to consider the reality that there may be no games played at Chukchansi Park in front of fans, or at all, this year. With that possibility in mind, we are proactively reaching out to let you know that we have updated our ticket policy to reflect the current situation. We realize now more than ever that flexibility, peace of mind, and honesty are top priorities.

The Fresno Grizzlies will take the following actions to accommodate for the opportunities we missed out on in the 2020 season:

1. Your Grizzlies ticketing account will be credited the entire value paid and rolled over to the 2021 season.
2. An additional 10% Bonus Credit from the amount paid on your total plan will be added to your account. Bonus Credits can be applied ticket upgrades, hospitality, Grizzlies Bucks and other behind-the-scenes experiences!
3. You will get first priority to secure seat locations and event bookings for the 2021 season.

We also understand that during these uncertain times, a rollover may not work for every one of our fans. To receive a full refund, please email us at members@fresnogrizzlies.com to help us get the process started. Requests for refunds must be received by July 31, 2020.

Finally, on behalf of our entire organization, THANK YOU for your standing with us, Growlifornia. We want you to know that we sincerely appreciate each and every one of you and we hope that you are healthy and safe. We are determined to come back stronger and better than ever and look forward to seeing you at Chukchansi Park again as soon as possible.

Go Grizzlies!

Derek Franks