



Kernels Fans,

Thank you for your continued support and loyalty to the Cedar Rapids Kernels as we navigate uncharted territory. The health and safety of Kernels fans, players, coaches, our staff, and the community we call home is our top priority. The Kernels continue to follow guidelines and restrictions set forth by Major League Baseball as well as local, state, and national agencies. With those in mind, we have created the following strategy that we will update as guidelines are adjusted by our government officials and Major League Baseball. Guidelines may become more relaxed or more restricted based on future social distancing guidance.

OUR ACTION PLAN

Since the outbreak of COVID-19, we have been meeting regularly to discuss the cleaning process and what needs to be prioritized during these times.

All of our concessions stands have always exceeded the standards set by Public Health. This season, we will be extending staff training to include even more instruction and make sure our standards are clear and met every single day.

OPERATIONS | FAN SAFETY

- Masks are required throughout the stadium when not actively eating or drinking.
- Masks will be available for purchase at Guest Services or the Kernels Bimm Ridder Diamond Shop.
- All areas are being deep cleaned and disinfected.
- Hand sanitizing stations will be set up in 7 locations around Veterans Memorial Stadium.
- Non-essential areas will be closed off after cleaning to eliminate contamination.
- Anti-bacterial soap is in every dispenser in the bathrooms and ready for use.
- All seats in the stadium will be hosed down and disinfected before all events.
- All POS surfaces will be wiped down and disinfected following every transaction or visitor.
- All work surfaces are sprayed daily with disinfectant.
- Occupancy of the ballpark and our group areas will closely follow the limitations set forth by Major League Baseball as well as local and state officials.
- A maximum of ten customers will be allowed in the Souvenir Store at a time.
- Fans will be encouraged to make purchases with a debit or credit card to minimize cash transactions.
- Markers and notices will be posted at concessions areas, restrooms, ticket windows and entrance gates marking the six foot intervals fans should follow in these areas.
- Signage will be posted at all entrances to Veterans Memorial Stadium indicating no one should enter the establishment if they currently have symptoms or have been in contact with anyone with a confirmed COVID-19 diagnosis in the last 14 days.

CONCESSIONS | FAN SAFETY

- Fans will be encouraged to make purchases with a debit or credit card to minimize cash transactions.
- There will be social distancing spots marked on the ground for all people waiting in lines. (See example photo below.)
- Fans will be required to wear face masks when not actively eating or drinking in their ticketed seats and especially when staying at least 6 feet away from others is not possible.
- Self-service areas, such as condiment stations, will not be permitted due to IDPH regulations.
- Concessions carts on the concourse may be limited.

Sincerely,

Scott Wilson
General Manager



Class A affiliate of the
Minnesota Twins

Cedar Rapids Ball Club, Inc.

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